

## Appendix C. Glossary of NPI Terms



**Atypical Providers:** An atypical provider is an individual or organization that provides non-traditional services that are indirectly healthcare related. An atypical provider is not a healthcare provider and does not provide any healthcare services. Examples include non-emergency transportation, vehicle modifications, housekeeping services, and physical alterations to living quarters for purposes of accommodating disabilities. Atypical providers are not eligible to apply for an NPI and file claims with the MPN.

**DMA NPI and Address Database:** This is N.C. DMA Provider Service's web-based directory containing current data for enrolled Medicaid providers, including both active and terminated providers within the prior twelve (12) months. Providers are encouraged to review and verify their information on this site located at <http://www.ncdhhs.gov/dma/WebNPI/default.htm>.

**Mapping Solution:** The mapping solution is an automated process that uses provider and claim information to determine the appropriate MPN to use for claims payment. (See also One-to-One, One-to-Many, and Unresolved NPI for mapping solution variables).

**MPN:** Medicaid Provider Number

**NPI:** National Provider Identifier

**NPPES:** National Plan and Provider Enumeration System. The Administrative Simplification provisions of the **Health Insurance Portability and Accountability Act of 1996 (HIPAA)** mandated the adoption of standard unique national provider identifiers (NPI) for healthcare providers and health plans. The purpose of these provisions is to improve the efficiency and effectiveness of the electronic transmission of health information. CMS has developed the **National Plan and Provider Enumeration System (NPPES)** to assign these unique identifiers. More information about this system is available at: <https://nppes.cms.hhs.gov/NPPES/Welcome.do>.

**NPPES NPI Registry:** The NPI Registry is a nationwide online database that enables users to search for a provider's NPPES information. Information in the NPI Registry is updated daily and is available as read-only data. Users may search for a provider by the NPI or legal business name. There is no charge to use the NPI Registry. More information about this registry is available at: <https://nppes.cms.hhs.gov/NPPES/NPIRegistryHome.do>.

**One-to-One:** Mapping solution with one NPI on file for each unique MPN (ideal situation).

**One-to-Many:** Mapping solution with one NPI on file for multiple MPNs.

**Qualifier:** Identifier for paper and some electronic claims to identify certain data: Do all these qualifiers apply to paper only? Should the electronic verbiage be removed?

Qualifier	Claim Form	Definition
1D	Professional	Represents the MPN
ZZ	Professional	Represents the taxonomy code

Qualifier	Claim Form	Definition
B3	Institutional	Represents the taxonomy code
DN	Institutional	Represents referring information
G2	Institutional	Represents the attending and referring MPN
01	Pharmacy POS	Represents the NPI
05	Pharmacy POS	Represents the MPN
12	Pharmacy POS	Represents the DEA

\*Qualifiers are not used on dental claims or when submitting claims through the North Carolina Electronic Commerce Services Web Tool.

**Taxonomy Code:** Taxonomy codes are a national administrative code set of specialty codes used by healthcare providers to indicate their specialty at the claim level. They are alphanumeric and are ten characters in length. N.C. Medicaid recommended taxonomy codes are available at <http://www.ncdhhs.gov/dma/NPI/taxonomy.htm>.

**Unknown NPI:** NPI submitted on the claim that is not on file with N.C. Medicaid.

**Unresolved NPI:** NPI submitted on the claim that could not be mapped to a unique N.C. MPN.

**Have More Questions? Call the NPI HELP DESK**

**Monday through Friday, 8:00 a.m. through 4:30 p.m., EST**

**Toll Free: 1-800-688-6696**

**Local: 919-851-8888**

**Select Option 3 (Provider Services)**

**Select Option 1 (Unresolved NPI)**