

Office Use Only

**PHARMACY ONLINE REQUEST
FOR
NORTH CAROLINA MEDICAID CLAIMS**

The information below is a request to submit North Carolina Medicaid pharmacy claims via Point-of-Sale (online) with a processing charge of up to \$.075 per adjudicated claim and per reversal of an online claim up to 1 year after the online claim's date of service. The online charges will be deducted from the same RA (Remittance Advice) that pays the claims. The pharmacy may contact their software vendor or preferred "switch" regarding certification for submission of North Carolina Medicaid pharmacy claims and the required BIN or IIN. The pharmacy software in use must be certified by a certified "switch" or VAN (such as RelayHealth, Emdeon, QS1) before a pharmacy is allowed to submit online claims. The pharmacy will be notified by HP of the start date for online claim submission.

Any questions regarding online charges need to be addressed to the HP Online Help Desk at (919) 233-6846 or (800) 688-6696.

Pharmacy Name _____

Medicaid Provider Number _____

Pharmacy Address _____

Pharmacy City, State, Zip _____

Pharmacy contact Person for
Medicaid online Questions _____

Pharmacy Software Vendor Name _____

Software Version in use _____

Software Vendor address _____

Software Vendor City, State, Zip _____

Vendor Phone Number _____

Contact Person _____

Return to:

HP Enterprise Services
On-line Pharmacy Help Desk OR Fax to (919) 859-9703
P O Box 30968
Raleigh, NC 27622