

Provider Visit Request

The Division of Medical Assistance and EDS encourage providers to attend program-specific seminars as advertised in the General Medicaid Bulletin and to utilize printed training materials to supplement the information supplied at the time of enrollment.

EDS Provider Services also offers providers support through the Automated Voice Response System for eligibility and claims inquiry; telephone attendants available to assist in answering detailed questions when resolving claims issues; and travel representatives for one-on-one training.

Individual provider visits are offered to all Medicaid providers, regardless of type and specialty, and may be requested any time during the year. To request an individual visit, complete and return the form below. An EDS Provider Representative will contact you to schedule a visit and discuss the type of issues you would like addressed.

Return completed form to:

EDS Provider Services
PO Box 300009
Raleigh, North Carolina 27622

Provider Visit Request Form

(No Fee)

Provider Name _____ Provider Number _____

Address _____ Contact Person _____

City, Zip Code _____ County _____

Telephone Number (_____) _____ Date _____

List any specific issues you would like addressed in the space provided below.
