

Orientation Session Invitation

As part of The North Carolina Division of Medical Assistance's effort to provide its recipients with access to high-quality, cost-effective care, it has selected MedSolutions to provide a benefits management program for radiology services.

In the coming weeks, MedSolutions will be leading orientation sessions designed to assist you and your staff with the new radiology management program. You will be able to attend an orientation session that works best for you and your schedule. **Please share this invitation with administrative, clinical, and billing staff.**

During these sessions, we will discuss in detail the prior authorization requirements for North Carolina Medicaid recipients and the functionality of the MedSolutions website, www.medsolutionsonline.com. Topics to be discussed include the new prior authorization process, accessing information from the website and a review of the Quick Reference Guide. This will be followed by a question-and-answer session. We encourage you to attend one of these informative sessions to ensure your understanding of the new prior authorization process for imaging services.

Please participate in one of these convenient online sessions to ensure your understanding of the prior authorization process. All times are listed as Eastern Time.

October 7	Wednesday	9AM or 1PM
October 8	Thursday	9AM or 1PM
October 13	Tuesday	9AM or 1PM
October 14	Wednesday	9AM or 1PM
October 15	Thursday	9AM or 1PM
October 16	Friday	9AM or 1PM
October 20	Tuesday	9AM or 1PM
October 29	Thursday	9AM or 1PM
November 4	Wednesday	9AM or 1PM

How to Register

Please read the following instructions carefully to register for and participate in a session:

1. Once you have chosen a date and time, please go to <http://medsolutions.webex.com/>
2. Click on the "Training Center" tab at the top of the webpage
3. Find the date and time of the conference you wish to attend by clicking the "Upcoming" tab. All of the Provider Orientation Sessions will be named "**North Carolina Medicaid Provider Orientation Session.**"
4. Click "Register" and enter the registration information

After you have registered for the conference, you will receive an email containing the meeting information.

Please keep the registration email so you will have the link to the web conference and the call-in number for the session in which you will be participating.

If you are unable to participate in a session at any of the times listed, you can request a copy of the presentation by emailing andrew.cline@medsolutions.com. If you have questions, please call Andrew Cline at (615) 468-4029.