

North Carolina Department of Health and Human Services

Pat McCrory
Governor
Richard O. Brajer
Secretary

Division of Mental Health, Developmental Disabilities and Substance Abuse Services 3001 Mail Services Center Raleigh, North Carolina 27699-3001 Tel 919-733-7011 Fax 919-508-0951 Courtney M. Cantrell, Ph.D. Director

Division of Medical Assistance 2501 Mail Services Center Raleigh, North Carolina 27699-2501 Tel 919-855-4100 Fax 919-733-6608 Dave Richard Deputy Secretary for Medical Assistance

LME-MCO Communication Bulletin #J179

Date: January 14, 2016

To: LME-MCOs

From: Kathy Nichols, Behavioral Health Manager, Behavioral Health Section, DMA and Mabel

McGlothlen, I/DD, TBI, and System Performance Section Chief, DMH/DD/SAS

Subject: LME-MCO Audit and Edit Resolution Page Access

The purpose of this bulletin is to provide instruction in how the LME-MCOs can access the DMA Audit and Edit Resolution pages.

During the past few months the Claims Adjudication Workgroup has been working with a select group of LME-MCO representatives in order to clarify issues around the LME-MCOs getting access to the DMA Audit and Edit Resolution pages. Information Technology staff at your agencies have outlined compelling reasons as to why access to the information is needed.

Based on the justification outlined by the LME-MCOs, and with guidance from correspondence generated by the Centers for Medicare and Medicaid Services, we have created an **Audit/Edit Resolution packet** for your use.

The Audit/Edit Resolution packet includes the following information:

- Encounter Edits and Audit Disposition--Complete edit list with code, description, and disposition (Deny, Pay and Report, Ignore)
- NC MMIS Edit Resolution Manual—Your agency will receive access to the Edit and Audit
 resolution tables via the NCTracks portal. Instructions on how to access the tables via NCTracks are
 included.

• Audit/Edit Resolution table access list--Please return the attached Audit/Edit Resolution table staff access list by January 29, 2016 to Adolph.Simmons@dhhs.nc.gov.

If you have questions, please contact Adolph Simmons, Jr. at adolph.simmons@dhhs.nc.gov or 919-855-4357.

Previous bulletins can be accessed at: http://jtcommunicationbulletins.ncdhhs.gov/

Cc: Dave Richard, DMA
Dale Armstrong, DHHS
DMA Leadership Team
DMH/DD/SAS Leadership Team
Mary Hooper, NCCCP