

North Carolina Department of Health and Human Services

Pat McCrory Governor Richard O. Brajer Secretary DHHS

Division of Mental Health, Developmental Disabilities and Substance Abuse Services 3001 Mail Services Center Raleigh, North Carolina 27699-3001 Tel 919-733-7011 Fax 919-508-0951 Courtney M. Cantrell, Ph.D. Director Division of Medical Assistance 2501 Mail Services Center Raleigh, North Carolina 27699-2501 Tel 919-855-4100 Fax 919-733-6608 Dave Richard Deputy Secretary of Medical Assistance

LME-MCO Communication Bulletin #J182

Date: February 11, 2016

To: LME-MCOs

From: Kathy Nichols, Behavioral Health Manager, Behavioral Health Section, DMA and Mabel McGlothlen, LME-MCO System Management Section Chief, DMH/DD/SAS

Subject: 2015 Medicaid Waiver Provider Satisfaction Survey Report

Enclosed please find the 2015 Medicaid Waiver Provider Satisfaction Survey Report. The completion of the attached survey satisfies 42 CFR 438.358(b)(2) and the terms of the Managed Care Organization contract related to the completion of a Provider Satisfaction survey.

If you have questions regarding this report, please send them via electronic mail to: <u>Adolph.simmons@dhhs.nc.gov</u>

Previous bulletins can be accessed at: http://jtcommunicationbulletins.ncdhhs.gov/

Cc: Dave Richard, DMA Dale Armstrong, DHHS DMA Leadership Team DMH/DD/SAS Leadership Team Mary Hooper, NCCCP