February 27, 2020

**MEMORANDUM**

**TO:** LME-MCO CEOs

**FROM:** Kody H. Kinsley

**RE:** SecondQuarter SFY2020 Compliance with Reporting Requirements in the DHHS-LME-MCO Performance Contract

Enclosed please find the Second Quarter SFY2020 Report on Compliance with Performance Contract Reporting Requirements. The report shows each LME-MCOs’ performance during the quarter on submitting reports and data required in the DHHS-LME Performance Contract. The report may be found on the Division’s website:

<https://www.ncdhhs.gov/divisions/mhddsas/reports/performance-contracts-quarterly-report>.

Monitoring the reporting requirements helps to ensure data integrity and receipt of reliable information needed for Federal reporting and for the oversight of specific fiscal and program objectives. These reports also directly impact increases in the accountability and effectiveness of LME-MCO and provider systems associated with improved client identification, participation, quality of care and service outcomes.

LME-MCOs routinely review their individual results with their area boards and CFACs and within their quality management programs for quality assurance and improvement purposes. CEOs have used these reports for LME-MCO self-monitoring, and these reports have been instrumental in the adoption and implementation of local improvement projects to enhance LME-MCO performance.

Statewide, the LME-MCOs met 96 percent of the seven report submission requirements and 97 percent of the nine data submission requirements measured this quarter. Congratulations and thank you to the four LME-MCOs that met all 16 requirements, two LME-MCOs that met 15 of the 16 requirements measured this quarter and one LME-MCO met 14 of the 16 report and data submission requirements this quarter. We appreciate your efforts to help us manage the programs and services of our system.

The enclosed report provides information and results for each reporting requirement as well as graphs displaying performance trends for report and data submission over the past six years for each LME-MCO and the state.

If you have questions, please contact your LME-MCO liaison. He or she will assist in getting answers to questions and/or having errors corrected.

cc: Dave Richard, NC Medicaid Deborah Goda, NC Medicaid

Sandy Terrell, NC Medicaid Yvonne French, DMH/DD/SAS