



Driver Communication Card

The Driver Communication Card is a project of the North Carolina Division of Services for the Deaf and the Hard of Hearing (DSDHH) in partnership with the North Carolina State Highway Patrol.

The purpose of this card is to:

- Facilitate communication between the driver with hearing loss (Deaf, Hard of Hearing) and law enforcement personnel.
- Promote awareness of the expectations and operations of law enforcement personnel during traffic stops.
- Promote awareness of the communication needs of drivers with hearing loss.

Drivers with the communication cards are made aware of:

- Their responsibilities as card holders and procedures for proper use.
- The required security and personal safety actions followed by law enforcement personnel during traffic stops.
- The fact that the card does NOT excuse drivers of any traffic violation.

The cards are thin, lightweight and designed to fit over the sun visor. They should be used for quick communication during traffic stops or other situations involving law enforcement. State and local law enforcement throughout North Carolina are being trained to spot the cards and understand their purpose. Drivers are being trained on the appropriate use of the communication cards.

In order for people with hearing loss to qualify, they must have a valid North Carolina Driver's license and be certified as Deaf or Hard of Hearing.

Driver Communication Cards can be obtained from any of DSDHH's Regional Centers. The Regional Center staff are available to provide assistance, explain the program in detail or provide presentations about the cards at workshops, conferences and meetings at no charge. For more information go to: www.ncdhhs.gov/dsdhh or contact the Regional Center serving your county of residence. Please see back for Regional Center locations.

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State of North Carolina • Department of Health and Human Services
Division of Services for the Deaf and the Hard of Hearing
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Regional Center locations.

Asheville:

12 Barbetta Drive
Asheville, NC 28806
828-665-8733 V/TTY • 828-333-5830 VP
800-681-8035 TTY • 800-681-7998 V
828-670-5054 Fax

Charlotte:

5501 Executive Center Dr., Suite 101
Charlotte, NC 28212
704-568-8558 V • 704-918-1554 VP
704-568-8505 TTY • 800-835-5302 V
800-835-5306 TTY • 704-568-9615 Fax

Greensboro:

122 North Elm Street, Suite 900
Greensboro, NC 27401
336-273-9692 V/TTY • 336-429-5644 VP
888-467-3413 V/TTY • 336-256-0689 Fax

Morganton:

517 C West Fleming Dr.
Morganton, NC 28655
828-432-5335 V • 828-475-6606 VP
828-432-5336 TTY • 800-999-8915 V
800-205-9920 TTY • 828-432-5341 Fax

Raleigh:

2301 Mail Service Center
Raleigh, NC 27699-2301
919-874-2250 V/TTY • 919-890-0858 VP
800-999-5737 V/TTY • 919-855-6872 Fax

Wilmington:

3340 Jaeckle Drive, The Randall Bldg., Suite 104
Wilmington, NC 28403
910-251-5702 V • 910-777-5770 VP
910-251-5767 TTY • 800-205-9915 V
800-205-9915 TTY • 910-251-2677 Fax

Wilson:

2705 Wooten Blvd SW
Wilson, NC 27893
252-243-3104 V • 252-674-1141 VP
252-243-1951 TTY • 800-999-6828 V
800-205-9925 TTY • 252-243-7634 Fax

Home Office:

919-874-2212 V/TTY • 919-890-0859 VP
800-851-6099 V/TTY • 919-855-6872 Fax

www.ncdhhs.gov/dsdhh