

**North Carolina Department of Health and Human Services
Division of Mental Health, Developmental Disabilities and Substance Abuse Services**

3001 Mail Service Center • Raleigh, North Carolina 27699-3001

Tel 919-733-7011 • Fax 919-508-0951


Michael F. Easley, Governor
Dempsey Benton, Secretary

Michael S. Lancaster, M.D. and
Leza Wainwright, Directors

March 19, 2008

MEMORANDUM

<p>To: Legislative Oversight Committee Members Commission for MH/DD/SAS Consumer/Family Advisory Committee Chairs State Consumer Family Advisory Committee Chairs Advocacy Organizations and Groups North Carolina Association of County Commissioners County Managers County Board Chairs North Carolina Council of Community Programs NC Association of Directors of DSS</p>	<p>State Facility Directors Area Program Directors Area Program Board Chairs DHHS Division Directors Provider Organizations MH/DD/SAS Professional Organizations and Groups MH/DD/SAS Stakeholder Organizations and Groups Other MH/DD/SAS Stakeholders</p>
--	---

From: Leza Wainwright 

Re: Communication Bulletin #090
Provider Entry of data into the NCcareLINK system

The Division of Mental Health, Developmental Disabilities, and Substance Abuse Services' (MH/DD/SAS), has partnered with the Department of Health and Human Services' (DHHS) Office of Citizen Services (OCS) to provide providers and Local Management Entities (LMEs) a mechanism for publicizing services offered in each catchment area through **NCcareLINK**.

NCcareLINK (www.nccarelink.gov) is a web-based Information and Referral system unveiled in August 2007 that is designed to assist people seeking a variety of health and human services in North Carolina. The system is designed to be user friendly and allows visitors to create specialized searches to help them identify services available in their county or catchment area. **By July 1, 2008 the Division is requiring all MH/DD/SAS provider agencies receiving public funding to enter their profile data into the NCcareLINK system.** A requirement for all providers to share their information through **NCcareLINK** will be included in the SFY 2009 LME Provider Contract or Memorandum of Agreement.

To help provider agencies navigate through the data entry process, we have created the **NCcareLINK Guidance Manual**. The **NCcareLINK Guidance Manual** outlines the data entry process for provider agencies and the LME's role in verifying provider data.

Throughout the development of the **NCcareLINK** system, MH/DD/SAS staff have worked closely with staff from OCS to make the website useful for consumers, family members, and provider agencies. Many stakeholders, including consumers and families, have provided input on the type and quality of information needed in order to make informed decisions about providers.



Please address any questions about this Communication Bulletin to ContactDMHQuality@ncmail.net.

cc: Secretary Dempsey Benton
DMH/DD/SAS Executive Leadership Team
DMH/DD/SAS Staff
Dan Stewart
Sharnese Ransome
Kaye Holder
Wayne Williams
Rich Slipsky
Shawn Parker
Andrea Poole
Mark Van Sciver
Brad Deen
Walker Wilson
Melodee Stokes
Andy Raby

