

## **Do's and Don'ts for Prescribers and Dispensers Using the NC Controlled Substances Reporting System**

### **DO**

- Check the database prior to prescribing or dispensing a controlled substance.
- Discuss any findings of concern directly with your patients but don't give them a copy, have them contact us).
- Listen to your patients when they say the system is in error, and contact us to help verify if there are questions.
- Notify your patients that you use the system.
- Learn about SBIRT (Screening, Brief Intervention and Referral for Treatment) and use with your patients.
- Use behavioral contracts with patients where appropriate.
- Report forgeries to law enforcement.
- Inform us of non-reporting pharmacies.

### **DO NOT**

- Use the CSRS to exclude potential patients prior to engaging them.
- Discharge patients without intervening and attempting to refer for substance abuse treatment or pain management.
- Have office people check the CSRS for you.
- Refer suspected "Dr. Shoppers" to police (you may call us) where your only source of data is the CSRS.
- Give information to law enforcement from the CSRS (except for forgeries).
- Believe information from the CSRS is the gospel truth. There can be errors. CSRS is a TOOL.

### **CONTACT INFORMATION or QUESTIONS**

- Call Bill Bronson or John Womble  
919.733.1765
- E-mail: [NCControlSubstance.Reporting@dhhs.nc.gov](mailto:NCControlSubstance.Reporting@dhhs.nc.gov)