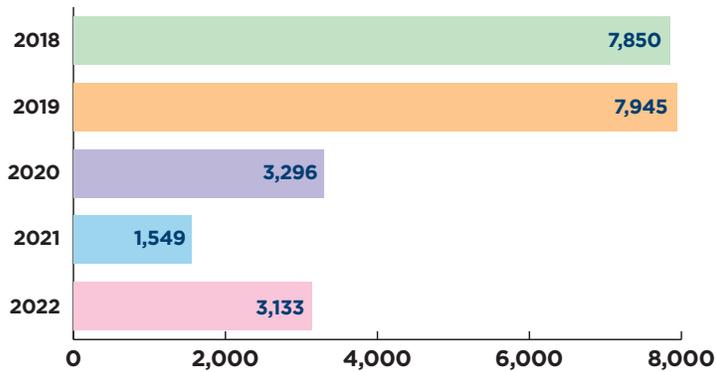


NORTH CAROLINA

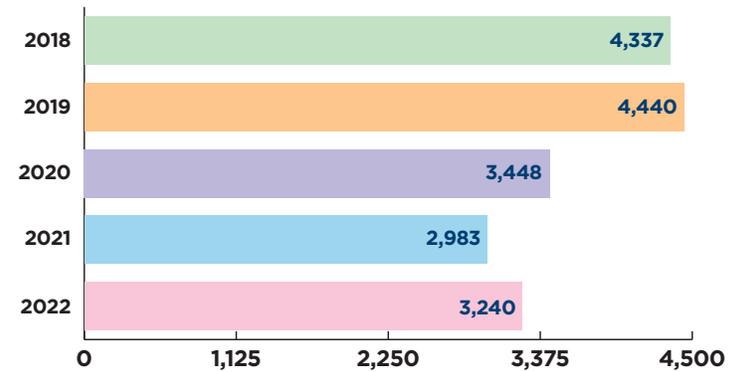
State Long-Term Care Ombudsman Program

5-YEAR COMPARISON SNAPSHOT

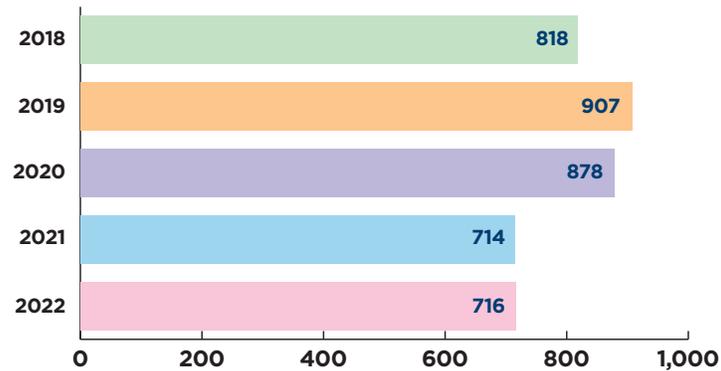
Total Visits Across All Provider Types



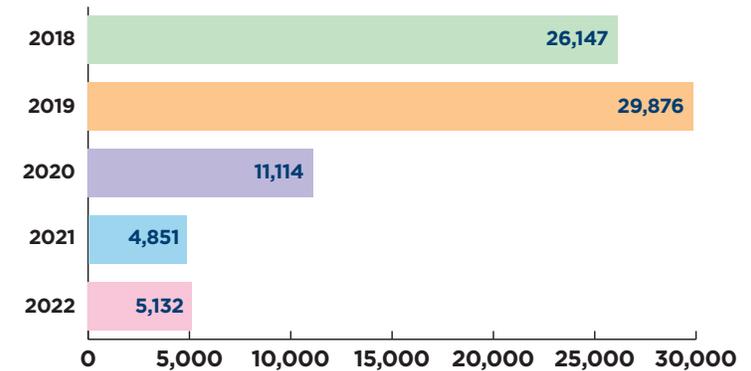
Total Complaints



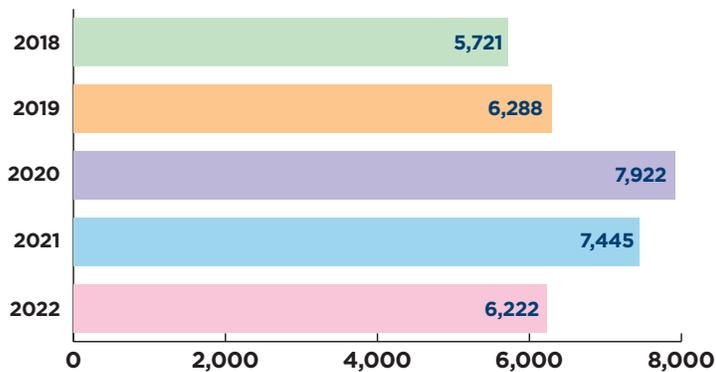
Total Number of CAC Volunteers



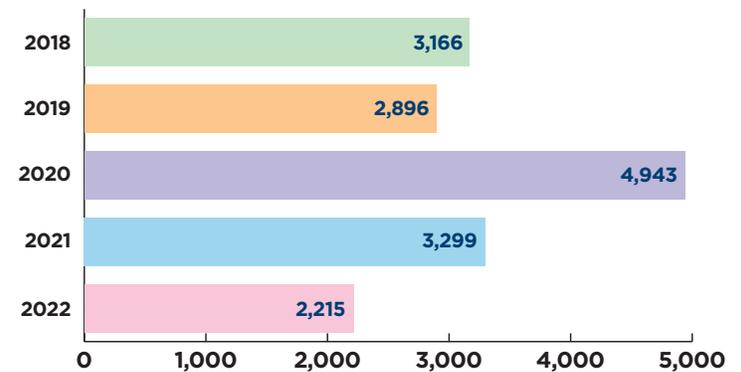
Total Number of Hours Donated by CAC



Total Consultations to Individuals



Total Consultations to Providers



Promoting quality of life and quality of care for long-term care residents.



NC DEPARTMENT OF
HEALTH AND HUMAN SERVICES
Division of Aging and Adult Services

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