

2023 SURVEY OF CIT PROGRAMS IN NORTH CAROLINA



Division of Mental Health, Developmental
Disabilities and Substance Use Services

RESULTS OF THE END OF YEAR 2023 SURVEY OF CIT PROGRAMS IN NORTH CAROLINA: A SUMMARY

Introduction

Since 2008, annual end-of-year surveys of North Carolina's Crisis Intervention Teams (CIT) have been conducted to measure progress in expanding CIT throughout our state. Respondents to the End of Year 2023 survey were asked to provide the names of law enforcement agencies participating in their local CIT program, the number of CIT law enforcement officers their program trained by December 31, 2023, the number of tele-communicators or dispatchers that received CIT training by that date, and others who had received CIT training.

Results

Our 2023 end-of-year survey of North Carolina's CIT programs yielded the following results:

- Total number of NC law enforcement officers CIT certified by 12/31/ 2023: **18,805**
 - Number of NC law enforcement agencies participating in CIT in 2023: **231**
 - Number of NC detention officers completing CIT training in 2023: **243**
 - Total number of tele-communicators (dispatchers) CIT-trained by 12/31/2023: **1,855**
 - Total number of probation / parole officers completing CIT training in 2023: **37**
 - Total number of private security officers CIT-trained by 12/31/2023: **320**
 - Total number of fire fighters, EMTs and paramedics CIT-trained by 12/31/2023: **2512**
 - Total number of others¹ who have received CIT training by 12/31/2023: **1,723**

An additional **1,423** CIT officers became CIT certified in calendar year 2023. There are approximately 18,680 police officers and 15,413 sheriff's deputies in North Carolina, for a total of 34,093 law enforcement officers in the state². The reader should note that the total numbers of CIT officers trained does not consider attrition over time.³

¹ Others include magistrates, NC State Bureau of Investigation (SBI) officers, National Park Service officers, Port Authority police, community college staff, department of social services staff, hospital staff, peer specialists, domestic violence shelter staff, victim's assistance staff, LME board members, animal control officers, provost marshals, private security, and officers from police departments in neighboring states.

² Statistics obtained in 2023 from the North Carolina Dept. of Justice, Training and Standards Division, and include only full time, sworn officers and deputies. Note: Some individuals may be dually certified as a police officer, sheriff's deputy and/or detention deputies so the counts may not reflect distinct individuals.

³ Data on CIT officers who have left their employment were unable to be obtained. Therefore, these data in this report does not reflect attrition among CIT officers and is almost certainly an overestimation of the actual numbers of CIT trained law enforcement employed in North Carolina.

**The results of the End of Year 2023 CIT Survey yielded the following results
per LME / MCO.**

ALLIANCE LME / MCO - Serving Cumberland, Durham, Johnston, Mecklenburg, Orange, and Wake counties. Prior to 2023 Alliance had 4,113 CIT trained law enforcement officers and 557 CIT trained tele-communicators.⁴ Alliance had CIT programs in 6 counties in the Alliance catchment area in 2023.

In 2023, CIT programs in the Alliance area also provided CIT training to 67 EMS/Paramedics, 18 Detention Center staff, 20 probation/parole officers, 38 telecommunicators, 3 Firefighters, 1 NCDPS Juvenile Department employee, and 32 others which includes civilians and other non-sworn staff at law enforcement agencies.

The Alliance CIT program has trained 452 law enforcement officers from the following 55 law enforcement agencies in 2023:

1. Apex Police Department
2. Cary Police Department
3. Fuquay-Varina Police Department
4. Garner Police Department
5. Holly Springs Police Department
6. Knightdale Police Department
7. Morrisville Police Department
8. North Carolina General Assembly Police Department
9. North Carolina State Police Department
10. Raleigh Durham Police Department
11. Raleigh Police Department
12. Rolesville Police Department
13. UNC Hospital Police Department
14. Wake Forest Police Department
15. Wake County Sheriff's Office
16. Wendell Police Department
17. Zebulon Police Department
18. Durham Police Department
19. Durham County Sheriff's Office
20. Duke University Police Department
21. North Carolina Central University Police Department
22. Durham Technical Community College Police Department
23. Department of Public Safety
24. Benson Police Department
25. Clayton Police Department
26. Smithfield Police Department
27. Wilson's Mills Police Department

⁴ The number of officers and tele-communicators do not consider attrition and may therefore over-estimate the numbers of CIT trained local law enforcement officers and dispatchers.

28. Veteran's Administration Police Department
29. St Augustine University Security Officers
30. UNC Police Department
31. Fayetteville Police Department
32. Cumberland County Sheriff's Office
33. North Carolina Park Ranger
34. Orange County Sheriff's Office
35. Chapel Hill Police
36. Hillsborough Police Department
37. Carrboro Police Department
38. Person County Sheriff's Office
39. Whispering Pines Police Department
40. Mecklenburg County Sheriff's Office
41. Charlotte Mecklenburg Police Department
42. Cornelius Police Department
43. Huntersville Police Department
44. Matthews Police Department
45. Mecklenburg County ABC Police Department
46. NC Probation and Parole
47. Pineville Police Department
48. UNC Charlotte Police Department
49. Davidson Police Department
50. Veteran's Administration Police Department
51. Hope Mills Police Department
52. UNC Chapel Hill
53. Fayetteville State Police Department
54. Robeson County Sheriff's Office
55. Moore County Sheriff's Office

EASTPOINTE LME / MCO – Prior to consolidation with Trillium, Eastpointe served Duplin, Edgecombe, Greene, Lenoir, Robeson, Sampson, Scotland, Warren, Wayne, and Wilson counties. Eastpointe had 1,221 CIT trained law enforcement officers, and 158 CIT-trained telecommunicators. Eastpointe had CIT in 6 counties in the Eastpointe catchment area in 2023.

In 2023, CIT programs in the Eastpointe area provided CIT training to 12 Corrections officers, 31 EMS/Firefighters, and 19 telecommunicators.

The Eastpointe CIT program trained 103 law enforcement officers from the following 18 law enforcement agencies in 2023:

1. Clinton Police Department
2. Duplin County Sheriff's Office
3. Edgecombe County Sheriff's Office
4. Fairmont Police Department
5. Goldsboro Police Department

6. Lumberton Police Department
7. Pikeville Police Department
8. Pinetops Police Department
9. Robeson County Sheriff's Office
10. Rocky Mount Police Department
11. Stantonburg Police Department
12. Tarboro Police Department
13. UNC - Pembroke Campus Police
14. Wallace Police Department
15. Wayne Community College Police Department
16. Wayne County Sheriff's Office
17. Wilson County Sheriff's Office
18. Wilson Police Department

PARTNERS BEHAVIORAL HEALTH MANAGEMENT LME / MCO – serving Burke, Catawba, Cleveland, Cabarrus, Davie, Gaston, Iredell, Lincoln, Surry, Rutherford, Union, and Yadkin counties. CIT in Forsyth County, which is in the Partners Catchment, is provided by Forsyth Mental Health Association. Partners catchment area has 1,408 CIT trained law enforcement officers and 129 CIT trained tele-communicators. Partners had CIT programs in 13 of the 14 counties in the Partners catchment area in 2023.

In 2023, CIT programs in the Partners catchment area provided CIT training to 12 Probation Officers, 70 EMS/Paramedics, 36 telecommunicators and 2 private security and 12 other Civilian/Community Collaborative Members.

The Partner's CIT program trained 273 law enforcement officers from the following 33 law enforcement agencies in 2023:

1. Belmont Police Department
2. Burke County Sheriff's Office
3. Cabarrus County Sheriff's Office
4. Catawba County Sheriff's Office
5. Cleveland County Sheriff's Office
6. Concord Police Department
7. Davie County Sheriff's Office
8. Elkin Police Department
9. Gaston County Sheriff's Office
10. Gastonia Police Department
11. Iredell County Sheriff's Office
12. Kannapolis Police Department
13. Kings Mountain Police Department
14. Lincolnton Police Department
15. Maiden Police Department
16. Monroe Police Department
17. Mooresville Police Department
18. Morganton Public Safety
19. Rutherford County Sheriff's Office

20. Stallings Police Department
21. Statesville Police Department
22. Surry County Sheriff's Office
23. Troutman Police Department
24. Union County Sheriff's Office
25. Waxhaw Police Department
26. Yadkin County Sheriff's Office
27. Winston Salem Police
28. Kernersville Police Dept.
29. Forsyth Co. Sheriff's Office
30. WSSU Police
31. WFU Police
32. UNC SA Police
33. Veterans Admin Police

SANDHILLS LME / MCO Prior to consolidation with Trillium, Sandhills was serving Anson, Davidson, Guilford, Harnett, Hoke, Lee, Montgomery, Moore, Randolph, Richmond, and Rockingham counties Sandhills had 1,243 CIT trained law enforcement officers and 126 CIT trained tele-communicators. Sandhills had CIT programs in all the 11 counties in the Sandhills catchment area in 2023.

In 2023, CIT programs in the Sandhills area provided CIT training to 5 Probation Officer, 25 detention/prison officers, 28 EMS/Paramedics, 14 telecommunicators, and 8 Private Security Officer.

The Sandhills CIT program trained 159 law enforcement officers from the following 37 law enforcement agencies in 2023:

1. Anson County Sheriff's Office
2. Davidson County Sheriff's Office
3. Lexington Police Department
4. Thomasville Police Department
5. Greensboro Police Department
6. Guilford County Sheriff's Office
7. High Point Police Department
8. UNC-G University Police Department
9. NC A&T University Police Department
10. PTI Airport Police Department
11. Angier Police Department
12. Coats Police Department
13. Dunn Police Department
14. Erwin Police Department
15. Harnett County Sheriff's Office
16. NC State Park Ranger
17. Hoke County Sheriff's Office
18. Broadway Police Department

19. Sanford Police Department
20. Montgomery County Sheriff's Office
21. Aberdeen Police Department
22. Mt. Gilead Police Department
23. Moore County Sheriff's Office
24. NCDAC - Community Supervision
25. Southern Pines Police Department
26. Robbins Police Department
27. Whispering Pines Police Department
28. Asheboro Police Department
29. NCDAC - Community Supervision
30. Randolph County Sheriff's Office
31. Richmond County Sheriff's Office
32. Rockingham Police Department
33. Eden Police Department
34. Madison Police Department
35. NCDAC - Community Supervision
36. NCSHP
37. Reidsville Police Department

TRILLIUM BEHAVIORAL HEALTH LME / MCO Before consolidation with Eastpointe and Sandhills LME-MCOs, Trillium was serving Beaufort, Bertie, Bladen, Brunswick, Camden, Carteret, Chowan, Columbus, Craven, Currituck, Dare, Gates, Hertford, Hyde, Jones, Martin, Nash, New Hanover, Northampton, Onslow, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Tyrell, and Washington counties. Prior to 2023 Trillium had 2,885 CIT trained law enforcement officers, and 280 CIT trained tele-communicators. Trillium had CIT programs in 19 of 28 counties in the Trillium original catchment area in 2023.

In 2023, CIT programs in the Trillium area provided CIT training to 188 Detention/Probation Officers⁵, and 89 firefighters.

The Trillium CIT program trained 279 law enforcement officers from the following 50 law enforcement agencies in 2023:

1. New Hanover County Sheriff's Office
2. Wilmington Police Department
3. Carolina Beach Police Department
4. UNCW Police
5. Brunswick County Sheriff's Office
6. Leland Police Department
7. Oak Island Police Department
8. Columbus County Sheriff's Office
9. Bladen County Sheriff's Office
10. Onslow County Sheriff's Office

⁵ Trillium did not separate corrections and probation/parole officers in their reporting. This number includes both in this count.

11. Jacksonville Police Department
12. Carteret County Sheriff's Office
13. Atlantic Beach Police Department
14. Emerald Isle Police Department
15. Pine Knoll Shores Police Department
16. Burgaw Police Department
17. Ocean Isle Police Department
18. Winterville Police Department
19. Pitt County Sheriff's Office
20. Nashville Police Department
21. Nash County Sheriff's office
22. Greenville Police Department
23. Farmville Police Department
24. Edenton Police Department
25. New Bern Police Department
26. Washington Police Department
27. Havelock Police Department
28. Vanceboro Police Department
29. Roanoke Rapids Police Department
30. Cherry Hospital Police Department
31. Goldsboro Police Department
32. ECU Police
33. Bertie County Sheriff's Office
34. Boiling Springs Lake Police Department
35. Morehead City Police Department
36. Beaufort Police Department
37. Wallace Police Department
38. Surf City Police Department
39. Swansboro Police Department
40. Franklin County Sheriff's Office
41. Durham Police Department
42. Halifax County Sheriff's office
43. Martin County Sheriff's Office
44. Wrightsville Beach Police Department
45. Rose Hill Police Department
46. Whiteville Police Department
47. Ayden Police Department
48. Riverbend Police Department
49. Enfield Police Department
50. US Department of VA Affairs Police

VAYA HEALTH LME / MCO – serving Alamance, Alexander, Alleghany, Ashe, Avery, Buncombe, Caldwell, Caswell, Chatham, Cherokee, Clay, Franklin, Graham, Granville, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Person, Polk, Rowan, Stokes, Swain, Transylvania, Vance, Watauga, Wilkes, Yancey. Prior to 2023 Vaya had 1,434 CIT trained law enforcement officers and 74 CIT trained tele-communicators. Vaya has fully functional CIT programs in 16 of the 31 counties.

In 2023, CIT programs in the Vaya area provided CIT training to 29 EMS, 3 Probation and Parole/ Officers and 10 additional telecommunicators.

The Vaya CIT program trained 157 law enforcement officers from the following 38 law enforcement agencies in 2023:

1. NC Arboretum Campus Police
2. University of North Carolina at Asheville
1. Western Carolina University Police Department
2. Biltmore Forest Police Department
3. Buncombe County Sheriff's Office
4. Veteran's Administration Police Department
5. Weaverville Police Department
6. Asheville Police Department
7. Woodfin Police Department
8. Transylvania County Sheriff's Office
9. Brevard Police Department
10. Fletcher Police Department
11. Henderson County Sheriff's Office
12. Waynesville Police Department
13. Alexander County Sheriff's Office
14. Haywood County Detention Center
15. Canton Police Department
16. McDowell County Sheriff's Office
17. Watauga County Sheriff's Office
18. Caldwell County Sheriff's Office
19. Boone Police Department
20. Blowing Rock Police Department
21. Appalachian State University Police
22. Lenoir Police Department
23. Rowan County Sheriff's Office
24. Salisbury Police Department
25. Stokes County Sheriff's Office
26. Burlington Police Department
27. Alamance County Sheriff's Department
28. Lake Royale Company Police
29. Mebane Police Department
30. Haw River Police Department
31. Graham Police Department
32. Elon Police Department

33. Roxboro Police Department
34. Kerr Lake, Division of Parks & Recreation
35. Vance County Sherriff's Department
36. Franklin County Sherriff's Department
37. Creedmoor Police Department
38. Person County Sheriff's Department

CIT Programs in 2023

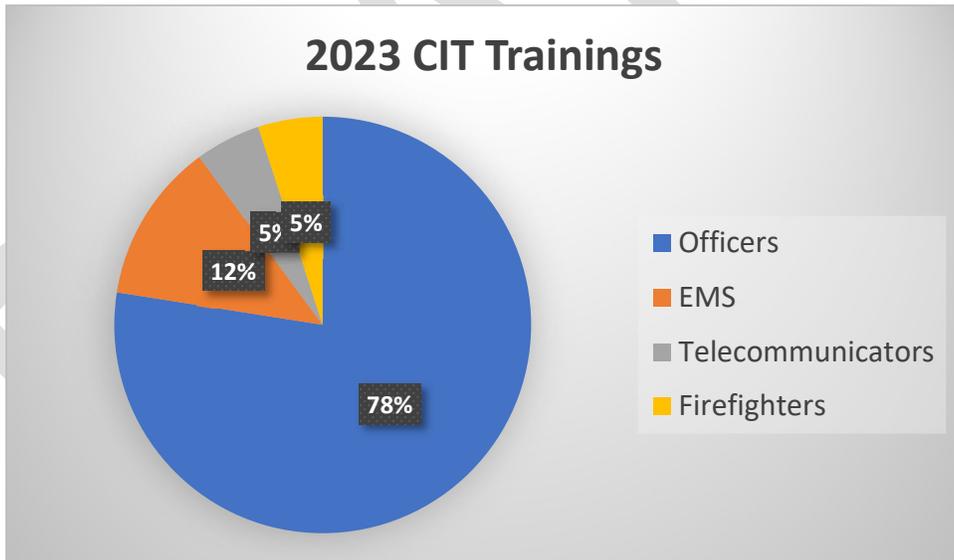
CIT training happened in almost all 68 counties in the state in 2023. Many counties have CIT teams in multiple jurisdictions in their counties. CIT Programs, which are programs in counties where CIT is fully integrated into a crisis response collaborative. Currently there are CIT programs in 31 counties in the state. This is a change from previous years. The change can be attributed to the increased number of CIT Coordinators who have a better understanding of the requirements of what constitutes a CIT program vs CIT team.

CIT in Corrections in North Carolina

CIT training is also being provided to correctional staff in our North Carolina state prison system. The CIT community curriculum has been adapted by mental health professionals working in our prison system to better fit the correctional environment, with the goal of providing CIT training to all its correctional staff. There are 9038 certified correctional officers employed in the North Carolina prison system⁶. In 2023, CIT programs associated with the LME-MCOs assisted the Department of Public Safety by providing CIT training to 243 corrections officers in jails and State detention centers in North Carolina.

⁶ Numbers of correctional officers as of January 2023.

Data Points





^EMS includes, EMS, and Paramedic

Summary

The Covid-19 pandemic presented unique challenges for CIT programs and resulted in a marked reduction in CIT trainings offered in the previous two years. However, by early 2023, most CIT programs began to schedule and plan for in-person trainings to begin in the Spring and throughout the remainder of the calendar year. CIT coordinators worked to creatively develop safe processes and still maintain the fidelity of the CIT model, all while promoting social distancing, encouraging mask wearing, having hand sanitizer available.

As many communities and law enforcement agencies have felt the need for more CIT trained officers, MCOs are acting diligently to schedule CIT as often as possible. The demand for CIT will likely continue to increase as communities continue to see an increase in behavioral health and substance use needs.

The State CIT Advisory Committee continues to meet every other month with a strong attendance and representation from law enforcement, advocates/NAMI, MCOs, behavioral health providers, community colleges, and others who have a vested interest in CIT. The Committee is in partnership with NAMI North Carolina to host the 2024 State CIT Conference in February 2024. The Committee has developed a relationship with CIT International. In 2023, 20 CIT Coordinators attended a Certified CIT Train the Trainer course in the state paid for by DMHDDSAS. A NAMI Guilford County representative has been received as a Board member with CIT International and has been a co-facilitator of the Statewide Advisory Council throughout the calendar year. The outlook for CIT in North Carolina is strong. CIT has become an institution for the law enforcement community in North Carolina, and as a state supported initiative, it is the common goal to support and strengthen CIT programs across the state.

This document has been compiled and submitted by Tracy Ginn, Operations Manager, Justice Systems Innovation Section, DMHDDSAS – January 15, 2025.

Questions and comments about these survey results should be addressed to Stella Bailey, Section Chief of the Justice Systems Innovation Section – dmh.justice@dhhs.nc.gov.

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