



2026 ADULT DAY SERVICES CONFERENCE

Reconnect, Renew, and REIMAGINE!

March 24-25, 2026
AGENDA

Tuesday, March 24

Time	Agenda Item	Room	Presenter(s)
8:00	Registration Opens		
9:00	From Survival to Sustainability: Building a Thriving Future for Adult Day Services	Sycamore Room	Elizabeth Williams, Mountain Aging Partners
9:30	CONCURRENT SESSIONS		
	Initial Certification	Sycamore Room	Glenda Artis, NC Division of Aging
	Comparison of NC Standards for Certification to Best Practices/Predictors of Success	Poplar Room	Teresa Troup, NC Adult Day Services Association
10:30	Break		
11:00	CONCURRENT SESSIONS		
	Initial Certification (continued)	Sycamore Room	Glenda Artis, NC Division of Aging
	The Cost of Excellence	Poplar Room	Anita Brock-Carter, Well-Spring Solutions, Lee Covington, Senior Services, Inc.
12:00	Lunch and Networking	Sycamore Room	
1:00	Navigating the Adult Day Care Recertification Process	Sycamore Room	Terrie Deal, NC Division of Aging
2:00	Break		
2:30	Funding Panel: Innovations waiver, Veterans Administration, Child and Adult Care Food Program, Home and Community Care and Social Service Block Grant, Program for All-Inclusive Care for Elderly	Sycamore Room	Karen Lainez-Rubi- CACFP, Dean Smith- PACE, Deborah Phillips- VA, Glenda Artis-DA, Racine Allen- Innovations waiver
4:00	Adjourn		

Wednesday, March 25

Time	Agenda Item	Room/Facilitator	Presenter
8:00	Breakfast	Sycamore Room	
9:00	The State of Aging in NC and The Road Ahead	Sycamore Room	Mary Bethel, NC Coalition on Aging, Carla West, NC Human Services, Child Support, Economic Services, Aging, and Operations
10:00	Break		
10:30	CONCURRENT SESSIONS		
	Procedures for Monitoring and Addressing Violations	Sycamore Room	Terrie Deal, NC Division of Aging
	Olmstead and North Carolina's Olmstead Plan	Poplar Room	Deb Goda, NC Office of the Secretary
11:30	Team Building and Leadership through Intergenerational Connection	Sycamore Room	Renee Griffin, Lee Covington, Senior Services, Inc.
12:30	Lunch and Networking	Sycamore Room	
1:30	CONCURRENT SESSIONS		
	Complaint Policy	Sycamore Room	Glenda Artis, NC Division of Aging
	Caregiver Resources: Support at Every Level	Poplar Room	Amanda Swanger, Kasie Odum, NC Division of Aging
2:30	Break		
2:45	FACILITATED DISCUSSION: Conversations that Count	Sycamore Room	
3:50	Wrap up	Sycamore Room	Glenda Artis and Terrie Deal, NC Division of Aging
4:00	Adjourn		

Special thank you to our partners!



**NC PACE
ASSOCIATION**



North Carolina Adult Care Association Inc.