

## North Carolina Department of Health and Human Services Division of Aging and Adult Services

Pat McCrory Governor Aldona Z. Wos, M.D. Ambassador (Ret.) Secretary DHHS

> Dennis Streets Division Director

January 23, 2013

**Dear County Director of Social Services:** 

Attention: Adult Services Supervisors and Budget Officers

**Subject:** Adult Care Home Case Management Work Force Transition

As you know, Adult Care Home Case Management for Enhanced Care Personal Care Services ended on December 31, 2012. This change is the result of the implementation of a new consolidated Personal Care Services (PCS) Program funded by Medicaid effective January 1, 2013.

Prior to December 31, 2012, county departments of social services (DSS) Adult Care Home Case Management Services (ACHCMS) staff were responsible for verifying the need for Enhanced Adult Care Home Personal Care; monitoring the heavy care resident's condition; assessing and reassessing the broader health care service needs of the heavy care resident; and preparing a service plan to address the overall health care needs of the individual. These responsibilities are no longer necessary with the implementation of the new PCS Program.

The Division of Aging and Adult Services (DAAS) is working with the County DSS Directors' Association and the Division of Medical Assistance (DMA) to preserve this important and necessary work force by submitting a Medicaid State Plan Amendment to CMS to revise At-Risk Case Management Services (ARCMS). However, we recognize in the short term with the transition to the new PCS Program and Institution of Mental Disease (IMD) determinations, there will be a need to assist residents who are no longer eligible to receive PCS and for whom a community placement has not yet been arranged or cannot be arranged in a timely manner. County DSSs have two options for maintaining and utilizing this case management staff.

Option one allows county DSSs to continue using ACHCMS staff to provide transition services to individuals needing to relocate as a result of the changes in PCS and as a result of facilities determined to be at-risk of being designated an IMD or determined to be an IMD. Please note that case management time cannot be billed to Medicaid (Program Code 2) while an individual is still physically residing in a facility determined to be an IMD. Program Code N with SIS codes 395 or 396 will need to be used. The focus of the transition services will be on adults residing in residential care facilities who need assistance in finding suitable housing or a residential care facility suitable to their needs when they are unable to remain in their current living situation.

The funding stream (50% Medicaid; 25% state; and 25% county) and 1571 reporting and reimbursement for this staff remains the same through June, 30, 2013 month of service. Staff should continue to use SIS codes 396 and 397 to report time on the day sheet. Funding Authorizations for January – June 2013 are attached. The names of the SIS service codes will change to Adult Care Home Transition Services for



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(code 396) and Adult Care Home Certification for Transition Funds (code 397) along with revised definitions. A SIS User's Manual Change Notice will be issued soon from the Division of Social Services with the revised code information.

Option two allows, county DSSs to use ARCMS to provide the transition services. The ARCMS criteria can appropriately be used to assist individuals who need to transition out of residential care facilities. These individuals are Medicaid eligible and meet one or more of the criteria for receiving ARCMS. County DSSs may utilize their current ACHCMS staff and provide transition services with ARCMS funds.

SIS Code 395 with Program Code 2 (or N) will continue to be used for day sheet reporting for this option. DSSs are required to follow all of the requirements in the ARCM Services policy. DSSs are responsible for the required match for the service.

If your agency is not currently certified by DAAS as an ARCMS provider and enrolled as a Medicaid case management provider with DMA, you will need to complete that process before being able to bill for ARCMS. Staff in the Adult Services Section manage the certification process and can assist you with completion of the required forms. Please contact Charles Williams at 919-855-3465 or <a href="mailto:Charles.Williams@dhhs.nc.gov">Charles.Williams@dhhs.nc.gov</a> if you have questions about certification for ARCMS.

With the transition to the new PCS Program effective January 1, 2013, the former PCS enhanced care recipients will no longer receive ACHCMS. This service will need to be terminated on the DSS-5027 effective December 31, 2012. The client will not have appeal rights in this situation. Some of these former ACHCMS clients may need transition services if they are impacted by the PCS changes or the IMD determinations. A new service case using SIS Code 396, Adult Care Home Transition Services must be opened on the DSS-5027 in these situations. More instructions will follow soon from DAAS regarding the delivery of transition services and the certification for transition funds.

If you have questions about the information in this letter, please contact Suzanne Merrill, <a href="Suzanne.Merrill@dhhs.nc.gov">Suzanne.Merrill@dhhs.nc.gov</a>, 919-855-3460 or Charles Williams, <a href="Charles.Williams@dhhs.nc.gov">Charles.Williams@dhhs.nc.gov</a>, 919-855-3465 at DAAS or Talbatha Myatt, <a href="Talbatha.Myatt@dhhs.nc.gov">Talbatha.Myatt@dhhs.nc.gov</a>, 919-855-4342 at DMA or your Local Business Liaison.

Sincerely,

Dennis W. Streets, Director Aging and Adult Services

Tara Larson

Chief Clinical Operating Officer Division of Medical Assistance

DWS/TL:spm

|      | FUNDING AUT  | HORIZATION     | 1             |                  | Allocation Pe                                     | riod               |               |  |
|------|--|----------------|---------------|------------------|---|--------------------|---------------|--|
|      | DIVISION OF A  |                |               |                  | Service Montl<br>June 2013                        | hs: January        | 2013 through  |  |
|      | Adult Care Hor   | ne Case Mar    | nagement (C   | (FDA # 93.778)   | FY 13   |                    |               |  |
|      | Effective Date: January 1, 2013 - Authorization # 2                    |                |               |                  | Payment Months: January 2013<br>through June 2013 |                    |               |  |
|      | ACHCM services to  | through June   | 2013          |                  |   |                    |               |  |
|      | management of he   |                |               |                  |   |                    |               |  |
|      | with the implement   | •              |               |                  |   |                    |               |  |
|      | service has been re  |                | . •           |                  |   |                    |               |  |
|      | 2013, with an expa   |                |               |                  |   |                    |               |  |
|      | residents transition   | •              |               | acilities due to |   |                    |               |  |
|      | not being eligible for the new PSC program.  January to April to Total |                |               |                  |   |                    |               |  |
|      |  |                |               |                  | January to<br>March                               | April to           |               |  |
|      | COUNTY   | FEDERAL        | STATE         | FED/STATE        | Allocation  | June<br>Allocation | Quarterly     |  |
| 001  | ALAMANCE   | 9,470          | 4,735         | 14,205           | 2,368   | 2,368              | 4,736         |  |
|      | ALEXANDER  | 2,900          | 1,450         | 4,350            | 725   | 725                |               |  |
|      | ALLEGHANY  | 2,900          | 1,450         | 4,330            | 0   | 0                  | 1,450         |  |
|      | ANSON  | 2,032          | 1,016         | 3,048            | 508   | 508                | , ,           |  |
|      | ASHE   | 6,942          | 3,471         | 10,413           | 1,736   | 1,736              |               |  |
|      | AVERY  | 3,300          | 1,650         | 4,950            | 825   | 825                |               |  |
|      | BEAUFORT   | 10,834         | 5,417         | 16,251           | 2,709   | 2,709              |               |  |
| 008  | BERTIE   | 2,342          | 1,171         | 3,513            | 586   | 586                | ,             |  |
| 009  | BLADEN   | 6,616          | 3,308         | 9,924            | 1,654   | 1,654              | 3,308         |  |
| 010  | BRUNSWICK  | 18,258         | 9,129         | 27,387           | 4,565   | 4,565              | 9,130         |  |
|      | BUNCOMBE   | 16,200         | 8,100         | 24,300           | 4,050   | 4,050              | 8,100         |  |
|      | BURKE  | 20,922         | 10,461        | 31,383           | 5,231   | 5,231              | 10,462        |  |
|      | CABARRUS   | 27,480         | 13,740        | 41,220           | 6,870   | 6,870              |               |  |
|      | CALDWELL   | 19,298         | 9,649         | 28,947           | 4,825   | 4,825              | 9,650         |  |
|      | CAMDEN   | 0              | 0             | 0                | 0   | 0                  | 0             |  |
|      | CARTERET   | 4,466          | 2,233         | 6,699            | 1,117   | 1,117              |               |  |
|      | CASWELL  | 8,922          | 4,461         | 13,383           | 2,231   | 2,231              | 4,462         |  |
|      | CHATHAM  | 26,860         | 13,430<br>828 | 40,290           | 6,715<br>414                                      | 6,715<br>414       | 13,430<br>828 |  |
|      | CHATHAM<br>CHEROKEE  | 1,656<br>3,800 | 1,900         | 2,484<br>5,700   | 950   | 950                |               |  |
|      | CHOWAN   | 3,800          | 0             | 3,700            | 930   | 0                  |               |  |
|      | CLAY   | 1,000          | 500           | 1,500            | 250   | 250                | -             |  |
|      | CLEVELAND  | 7,348          | 3,674         | 11,022           | 1,837   | 1,837              | 3,674         |  |
|      | COLUMBUS   | 11,582         | 5,791         | 17,373           | 2,896   | 2,896              | 5,792         |  |
|      | CRAVEN   | 8,832          | 4,416         | 13,248           | 2,208   | 2,208              |               |  |
|      | CUMBERLAND   | 22,962         | 11,481        | 34,443           | 5,741   | 5,741              | 11,482        |  |
|      | CURRITUCK  | 0              | 0             | 0                | 0   | 0                  | 0             |  |
|      | DARE   | 0              | 0             | 0                | 0   | 0                  | 0             |  |
|      | DAVIDSON   | 16,088         | 8,044         | 24,132           | 4,022   | 4,022              | 8,044         |  |
|      | DAVIE  | 1,816          | 908           | 2,724            | 454   | 454                | 908           |  |
|      | DUPLIN   | 31,848         | 15,924        | 47,772           | 7,962   | 7,962              |               |  |
|      | DURHAM   | 22,020         | 11,010        | 33,030           | 5,505   | 5,505              |               |  |
|      | EDGECOMBE  | 7,432          | 3,716         | 11,148           | 1,858   | 1,858              |               |  |
|      | FORSYTH  | 47,282         | 23,641        | 70,923           | 11,821  | 11,821             | 23,642        |  |
|      | FRANKLIN   | 7,852          | 3,926         | 11,778           | 1,963   | 1,963              |               |  |
|      | GASTON<br>GATES  | 44,638         | 22,319        | 66,957<br>0      | 11,160  | 11,160             | 22,320        |  |
|      | GRAHAM   | 0<br>1,000     | 0<br>500      | 1,500            | 250   | 0<br>250           | 500           |  |
|      | GRANVILLE  | 6,396          | 3,198         | 9,594            | 1,599   | 1,599              |               |  |
|      | GREENE   | 1,446          | 723           | 2,169            | 362   | 362                |               |  |
|      | GUILFORD   | 78,490         | 39,245        | 117,735          | 19,623  | 19,623             |               |  |
|      | HALIFAX  | 10,976         | 5,488         | 16,464           | 2,744   | 2,744              |               |  |
| J 12 |  | . 0,010        | 3,700         | . 5,757          | <u></u>   | _,,,,,,            | 5,700         |  |

|     | FUNDING AUT  | HORIZATION       | <u> </u>                              |                  | Allocation Pe                | riod           |                                       |  |
|-----|--|------------------|---------------------------------------|------------------|------------------------------|----------------|---------------------------------------|--|
|     | DIVISION OF A  |                  |                                       |                  | Service Montl<br>June 2013   | ns: January    | 2013 through                          |  |
|     | Adult Care Home Case Management (CFDA # 93.778)  |                  |                                       |                  | Payment Months: January 2013 |                |                                       |  |
|     | Effective Date: January 1, 2013 - Authorization # 2  ACHCM services that required the authorization and case |                  |                                       |                  | through June 2013            |                |                                       |  |
|     |  | •                |                                       |                  |                              |                |                                       |  |
|     | management of he   | •                |                                       | · ·              |                              |                |                                       |  |
|     | with the implement   |                  | . •                                   |                  |                              |                |                                       |  |
|     | service has been re  |                  | •                                     | -                |                              |                |                                       |  |
|     | 2013, with an expa   |                  |                                       |                  |                              |                |                                       |  |
|     | residents transition   | -                |                                       | acilities due to |                              |                |                                       |  |
|     | not being eligible fo  | or the new PSC   | program.                              |                  | January to                   | April to       | Total                                 |  |
|     |  |                  |                                       |                  | March                        | June           | Quarterly                             |  |
|     | COUNTY   | FEDERAL          | STATE                                 | FED/STATE        | Allocation                   | Allocation     | - Quarterry                           |  |
| 043 | HARNETT  | 6,658            | 3,329                                 | 9,987            | 1,665                        | 1,665          | 3,330                                 |  |
|     | HAYWOOD  | 8,044            | 4,022                                 | 12,066           | 2,011                        | ,              | ·                                     |  |
|     | HENDERSON  | 9,118            | 4,022                                 | 13,677           | 2,280                        | ·              |                                       |  |
|     | HERTFORD   | 20,000           | 10,000                                | 30,000           | 5,000                        |                | ·                                     |  |
|     | HOKE   | 12,472           | 6,236                                 | 18,708           | 3,118                        | ·              | ·                                     |  |
|     | HYDE   | 0                | 0,230                                 | 0                | 3,118                        | 3,110          | 0,230                                 |  |
|     | IREDELL  | 31,052           | 15,526                                | 46,578           | 7,763                        | 7,763          | 15,526                                |  |
|     | JACKSON  | 1,792            | 896                                   | 2,688            | 448                          | •              |                                       |  |
|     | JOHNSTON   | 23,412           | 11,706                                | ·                |                              |                | 11,706                                |  |
|     | JONES  | 2,250            | 1,125                                 | 35,118           | 5,853<br>563                 | ·              | ·                                     |  |
|     | LEE  | <u> </u>         | ·                                     | 3,375            |                              | 5,467          |                                       |  |
|     |  | 21,866           | 10,933                                | 32,799           | 5,467                        |                | 10,934                                |  |
|     | LENOIR<br>LINCOLN  | 7,024            | 3,512                                 | 10,536           | 1,756                        | 1,756          | 3,512                                 |  |
|     | MACON  | 23,058           | 11,529<br>518                         | 34,587           | 5,765<br>259                 | ·              | 11,530<br>518                         |  |
|     | MADISON  | 1,036            | 500                                   | 1,554            | 259                          |                |                                       |  |
|     | MARTIN   | 1,000<br>9,000   | 4,500                                 | 1,500<br>13,500  | 2,250                        | 2,250          | 500<br>4,500                          |  |
|     | MCDOWELL   | 13,200           | 6,600                                 | 19,800           | 3,300                        | 3,300          |                                       |  |
|     | MECKLENBURG  | 96,584           | 48,292                                | 144,876          | 24,146                       | 24,146         | 48,292                                |  |
|     | MITCHELL   | 1,400            | 700                                   | 2,100            | 350                          | ·              | 700                                   |  |
|     | MONTGOMERY   | 9,380            | 4,690                                 | 14,070           | 2,345                        |                | 4,690                                 |  |
|     | MOORE  |                  | · · · · · · · · · · · · · · · · · · · |                  | 4,047                        | ·              | •                                     |  |
|     | NASH   | 16,188<br>22,560 | 8,094<br>11,280                       | 24,282<br>33,840 | 5,640                        | 4,047<br>5,640 | 8,094<br>11,280                       |  |
|     | NEW HANOVER  | 17,806           | 8,903                                 | 26,709           | 4,452                        | 4,452          | 8,904                                 |  |
|     | NORTHAMPTON  | 4,092            | 2,046                                 | 6,138            | 1,023                        | 1,023          | 2,046                                 |  |
|     | ONSLOW   | 9,376            | 4,688                                 | 14,064           | 2,344                        | ·              | 4,688                                 |  |
|     | ORANGE   | 17,076           | 8,538                                 | 25,614           | 4,269                        | 4,269          | 8,538                                 |  |
|     | PAMLICO  | 2,050            | 1,025                                 | 3,075            | 513                          |                | ·                                     |  |
|     | PASQUOTANK   | 10,008           | 5,004                                 | 15,012           | 2,502                        | 2,502          |                                       |  |
|     | PENDER   | 8,748            | 4,374                                 | 13,122           | 2,187                        | 2,187          | 4,374                                 |  |
|     | PERQUIMANS   | 0,740            | 0                                     | 0                | 2,107                        | 2,107          | 0                                     |  |
|     | PERSON   | 5,502            | 2,751                                 | 8,253            | 1,376                        | 1,376          | 2,752                                 |  |
|     | PITT   | 25,700           | 12,850                                | 38,550           | 6,425                        | 6,425          | 12,850                                |  |
|     | POLK   | 1,120            | 560                                   | 1,680            | 280                          | 280            |                                       |  |
|     | RANDOLPH   | 24,078           | 12,039                                | 36,117           | 6,020                        | 6,020          | 12,040                                |  |
|     | RICHMOND   | 6,386            | 3,193                                 | 9,579            | 1,597                        | 1,597          | 3,194                                 |  |
|     | ROBESON  | 69,756           | 34,878                                | 104,634          | 17,439                       | 17,439         | 34,878                                |  |
|     | ROCKINGHAM   | 7,958            | 3,979                                 | 11,937           | 1,990                        | 1,990          | 3,980                                 |  |
|     | ROWAN  | 34,258           | 17,129                                | 51,387           | 8,565                        | 8,565          | 17,130                                |  |
|     | RUTHERFORD   | 29,482           | 14,741                                | 44,223           | 7,371                        | 7,371          | 14,742                                |  |
|     | SAMPSON  | 22,344           | 11,172                                | 33,516           | 5,586                        |                | · · · · · · · · · · · · · · · · · · · |  |
|     | SCOTLAND   | 22,508           | 11,254                                | 33,762           | 5,627                        |                | 11,254                                |  |
|     | STANLY   | 1,946            | 973                                   | 2,919            | 487                          | 487            | 974                                   |  |
| 004 | OIANLI   | 1,340            | 313                                   | ۷,313            | 407                          | 407            | 314                                   |  |

|                                 | <b>FUNDING AUT</b>   | HORIZATION                                  | Ī   |   | Allocation Pe                                  | riod                                   |   |  |
|---------------------------------|--|---|---|---|--|--|---|--|
|                                 |  |   |   |   |  |  |   |  |
|                                 | DIVISION OF A  | GING AND A                                  | DULT SER                                    | /ICES                                       | Service Montl<br>June 2013                     | hs: January                            | 2013 through                                |  |
|                                 | <b>Adult Care Hor</b>  | ne Case Mar                                 | nagement (C                                 | FDA # 93.778)                               | FY 13  |  |   |  |
|                                 | Effective Date: January 1, 2013 - Authorization # 2                |   |   |   | Payment Months: January 2013 through June 2013 |  |   |  |
|                                 | ACHCM services that required the authorization and case            |   |   |   |  |  |   |  |
|                                 | management of heavy need clients ended on December 31, 2012        |   |   |   |  |  |   |  |
| <u> </u>                        | with the implementation of the new PCS program. The ACHCM          |   |   |   |  |  |   |  |
| <u> </u>                        | service has been reauthorized for January 2013 through June        |   |   |   |  |  |   |  |
| ļ                               | 2013, with an expanded definition of the service code to assist    |   |   |   |  |  |   |  |
| ļ                               | residents transitioning from the adult care home facilities due to |   |   |   |  |  |   |  |
|                                 | not being eligible for   | or the new PSC                              | program.                                    |   |  |  |   |  |
| ļ                               |  |   |   |   | January to                                     | April to                               | Total                                       |  |
|                                 | _  |   | _   |   | March  | June                                   | Quarterly                                   |  |
|                                 | COUNTY   | FEDERAL                                     | STATE                                       | FED/STATE                                   | Allocation                                     | Allocation                             |   |  |
|                                 | STOKES   | 1,800                                       | 900   | 2,700                                       | 450  | 450                                    | 900   |  |
|                                 | SURRY  | 19,876                                      | 9,938                                       | 29,814                                      | 4,969  | 4,969                                  | 9,938                                       |  |
|                                 | SWAIN  | 1,054                                       | 527   | 1,581                                       | 264  | 264                                    | 528   |  |
|                                 | TRANSYLVANIA   | 1,400                                       | 700   | 2,100                                       | 350  | 350                                    | 700   |  |
|                                 | TYRRELL  | 0   | 0   | 0   | 0  | 5 000                                  | 0   |  |
|                                 | UNION  | 22,728                                      | 11,364                                      | 34,092                                      | 5,682  | 5,682                                  | 11,364                                      |  |
|                                 | VANCE  | 5,936                                       | 2,968                                       | 8,904                                       | 1,484  | 1,484                                  | 2,968                                       |  |
|                                 | WAKE<br>WARREN   | 60,962<br>3,868                             | 30,481<br>1,934                             | 91,443<br>5,802                             | 15,241<br>967                                  | 15,241<br>967                          | 30,482                                      |  |
| U93                             |  |   |   | 5 AU2                                       | 96/  | 96/                                    | 1,934                                       |  |
| 004                             |  | •   |   |   |  |  |   |  |
|                                 | WASHINGTON   | 3,000                                       | 1,500                                       | 4,500                                       | 750  | 750                                    | 1,500                                       |  |
| 095                             | WASHINGTON<br>WATAUGA  | 3,000<br>2,058                              | 1,500<br>1,029                              | 4,500<br>3,087                              | 750<br>515                                     | 750<br>515                             | 1,500<br>1,030                              |  |
| 095<br>096                      | WASHINGTON<br>WATAUGA<br>WAYNE                                     | 3,000<br>2,058<br>20,210                    | 1,500<br>1,029<br>10,105                    | 4,500<br>3,087<br>30,315                    | 750<br>515<br>5,053                            | 750<br>515<br>5,053                    | 1,500<br>1,030<br>10,106                    |  |
| 095<br>096<br>097               | WASHINGTON<br>WATAUGA<br>WAYNE<br>WILKES                           | 3,000<br>2,058<br>20,210<br>4,354           | 1,500<br>1,029<br>10,105<br>2,177           | 4,500<br>3,087<br>30,315<br>6,531           | 750<br>515<br>5,053<br>1,089                   | 750<br>515<br>5,053<br>1,089           | 1,500<br>1,030<br>10,106<br>2,178           |  |
| 095<br>096<br>097<br>098        | WASHINGTON WATAUGA WAYNE WILKES WILSON                             | 3,000<br>2,058<br>20,210<br>4,354<br>57,540 | 1,500<br>1,029<br>10,105<br>2,177<br>28,770 | 4,500<br>3,087<br>30,315<br>6,531<br>86,310 | 750<br>515<br>5,053<br>1,089<br>14,385         | 750<br>515<br>5,053<br>1,089<br>14,385 | 1,500<br>1,030<br>10,106<br>2,178<br>28,770 |  |
| 095<br>096<br>097<br>098<br>099 | WASHINGTON<br>WATAUGA<br>WAYNE<br>WILKES                           | 3,000<br>2,058<br>20,210<br>4,354           | 1,500<br>1,029<br>10,105<br>2,177           | 4,500<br>3,087<br>30,315<br>6,531           | 750<br>515<br>5,053<br>1,089                   | 750<br>515<br>5,053<br>1,089           | 1,500<br>1,030<br>10,106<br>2,178           |  |