Direct Deposit Enrollment Authorization Form

 Effective July 2013, Special Assistance (SA) including SA In-Home, Refugee Cash Assistance (RCA) and Work First Family Assistance (WFFA) payments will begin the change from paper checks to electronic payments. Payments will be issued as a Direct Deposit to your personal savings or checking account.

 Direct Deposit will help you in many ways
 • You will get your money faster.

 • You do not need to make extra trips to the bank or wait in long lines.
 • Your check cannot be lost or stolen.

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 • Have your bank complete Section 2 if you do not attach a

Here's how Direct Deposit works

Each month when your check is ready to be mailed to you, the Department of Social Services (DSS) will electronically deposit funds directly into your checking or savings account. A separate notice is not sent to you when funds are paid.

Bank Fees

While Direct Deposit is free, some banks charge fees for accounts. Make sure you understand the bank rules and fees that will apply to your account.

Who can sign up for Direct Deposit?

Households that have a checking or savings account.

How many Direct Deposits accounts can I open? You can chose only one account for each program payment.

- Have your bank complete Section 2 if you do not attach a voided check or if arranging Direct Deposit to a Savings Account.
- Remember to sign and date the form.
- The case name on the Work First, RCA or the name of the person receiving SA (or the substitute payee) must be on the bank account.
- Once the form is complete, return it to your caseworker.
- Keep a copy for your records.

When will Direct Deposit Start?

DSS will notify you when your initial request is set up. (You must complete a new form if you change your account.)

Stopping Direct Deposit

Request a form from your local DSS to cancel your direct deposit authorization. Allow 30 days from the day the agency receives the request for the Direct Deposit to stop.

Section 1 (to b	e completed by Payee/Case H	lead)					
Name of Case Head (last, first, middle initial) Name of Payee (if different than Case Head)		S	ocial Security Number (SSN)	Home tele	Home telephone number		
		P	Payee's SSN		DOB	Preferred language	
Type of Account	Account Number:	Name(s) on Account		Bank Name			
Case Head/Payee's Address (street, route, P.O. Box)			City/State/Zip code		Payee's Telephone Number		
DSS may make deposits Attach one of the following	5	nis autho	partment of Social Services (DS prization. routing and bank account numb				
Print Name			Signature			Date	
Print Name of Payee (if different than Case Head)		Sig	nature			Date	
Section 2 (to be complete	d by the bank if a cancelled or	voided	check is not attached or if depo	siting to a Savi	ings Acco	unt)	
Name and Address of Financial Institution			Routing Number:				
		Acc	ount Number:				
Name(s) on Account			Type of Account:			□ Savings	
Print or Type Bank Representative's Name		Sigr	nature	Telephone I	Number	Date	
North Carolina Department of Health and Human Services DSS 5023 (05-2013) For County Use Only Case No: Case No: Circle the applicable program area: WFFA SA SA In-Home RCA						·	