Hurricane Season 2022 & Supportive Community Updates
August 25, 2022
Topics to Cover

Supportive Community

Recap
Commitments – No Notice & Notice
Next Steps

Hurricane Season 2022
Critical Response Updates
Updated Forms
Defining Success
Supportive Community Recap

- Goals:
  - Highlight/Discuss our role as a support to your mass care planning and response efforts
  - Establish our baseline commitments at the county & state level through detailed conversations and formalized in a Letter of Intent
  - Establish a cadence for, and expectation of, open and honest conversations around capacity & capability
Statewide County Commitments – No Notice Events

- **80** Red Cross Managed Shelters
- **Support 114** partner managed shelters with materials or human resources
- **Up to 100** shelters will be transitioned to Red Cross managed shelters at a specific point in time (typically around 72 hours), based on these commitments
- If there is no transition, Red Cross will continue to resource partner managed shelters based on specific commitments
Statewide County Commitments – Notice Events

- **38** Evacuation Shelters – Red Cross Managed
- Support **34** Partner Managed Evacuation Shelters with materials or human resources
- **63** post-impact or recovery shelters will be opened as needed or transitioned to Red Cross managed shelters at a specific point in time
- Committed to managing **101** shelters post impact, while continuing to resource other partner managed shelters
Next Steps

- Refine process for 2023 Commitments
  - Seek feedback from partners
  - Adjust timeline
  - Adjust Letter of Intent document
- Update on successes in capacity building efforts
- Participate in mass care planning efforts
Hurricane Season 2022

- Critical Response Updates
  - Sheltering
  - Damage Assessment
  - Community Recovery

- Defining Success
Hurricane Season 2022

- Sheltering – Every Shelter, Every Day, Every Need
  - Providing compassionate & thoughtful care to all
  - Shelters are centers for service & centers for compassion in communities
  - Strengthen the link between Logistics and Sheltering
  - Shelter Resident Transition Assistance
  - Better planning to support household pets in shelters
  - Streamlining information gathering to prioritize client experience
  - Begin client satisfaction surveys
Updated Shelter Forms

- Five (5) updated forms
  - Daily Shelter Report Form
  - Shelter Referral Log
  - Clients Who Must Register With Government Flyer
  - Shelter Client Information Form
  - Shelter Client Information Form Control Log
Daily Shelter Report

- Tool for communicating daily needs like meals, supplies, or other concerns.
- May or may not be used in partner/county managed shelters.
Shelter Referral Log

- Serves as a record for shelter workers by tracking identified client needs.
- Tracks what group(s) clients have been referred to for support.

[Diagram of Shelter Referral Log]
Clients Who Must Register Flyer

- Intended to support registration workers
- Post flyer in registration and information areas around the shelter to enforce notification requirement.
- Each flyer is bilingual for English & Spanish readers

Please inform the registration worker if someone in your household is required by law to register with a state or local government agency for any reason.

Informe al trabajador de la
Shelter Client Information Form

- New shelter dormitory registration form with sections for Health Services & Shelter Resident Transition information to be added to a single form
- ARC Managed shelters will transition to this form this season
- Partner managed shelters will continue to use previous version of registration form
- Both forms may be present in your forms box
Shelter Client Information Control Log

- Form used to track which shelter workers sign out and return forms
- Can be used with old or new registration form
Additional Hurricane Season 2022 Updates

- Damage Assessment & Partner Data
  - Partner data can be used to complete DA, but must follow FEMA guidelines
  - Detailed Damage Assessment must be 85% complete before financial assistance can begin

- Community Recovery
  - Adding position to support transition to recovery who will liaise with LTRGs, identify emerging community needs, support community government recovery planners, & coordinate internally with key stakeholders
Defining Success

- Our Partners…
  - Understand what we do
  - Value what we do
  - Invite us to the table

- We…
  - Understand what our partners do
  - Value & appreciate what our partners do
  - Help our clients access our partners’ resources and services
Questions?

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Thank you!