

Hurricane Season 2022 & Supportive Community Updates
August 25, 2022

Topics to Cover

Supportive Community Recap

Commitments – No Notice & Notice

Next Steps

Hurricane Season 2022 Critical Response Updates

Updated Forms

Defining Success



Supportive Community Recap

Goals:

- Highlight/Discuss our role as a support to your mass care planning and response efforts
- Establish our baseline commitments at the county & state level through detailed conversations and formalized in a Letter of Intent
- Establish a cadence for, and expectation of, open and honest conversations around capacity & capability



Statewide County Commitments – No Notice Events

- 80 Red Cross Managed Shelters
- Support 114 partner managed shelters with materials or human resources
- Up to 100 shelters will be transitioned to Red Cross managed shelters at a specific point in time (typically around 72 hours), based on these commitments
- If there is no transition, Red Cross will continue to resource partner managed shelters based on specific commitments



Statewide County Commitments – Notice Events

- 38 Evacuation Shelters Red Cross Managed
- Support 34 Partner Managed Evacuation Shelters with materials or human resources
- 63 post-impact or recovery shelters will be opened as needed or transitioned to Red Cross managed shelters at a specific point in time
- Committed to managing 101 shelters post impact, while continuing to resource other partner managed shelters



Next Steps

- Refine process for 2023 Commitments
 - Seek feedback from partners
 - Adjust timeline
 - Adjust Letter of Intent document
- Update on successes in capacity building efforts
- Participate in mass care planning efforts



Hurricane Season 2022

- Critical Response Updates
 - Sheltering
 - Damage Assessment
 - Community Recovery
- Defining Success



Hurricane Season 2022

- Sheltering Every Shelter, Every Day, Every Need
 - Providing compassionate & thoughtful care to all
 - Shelters are centers for service & centers for compassion in communities
 - Strengthen the link between Logistics and Sheltering
 - Shelter Resident Transition Assistance
 - Better planning to support household pets in shelters
 - Streamlining information gathering to prioritize client experience
 - Begin client satisfaction surveys



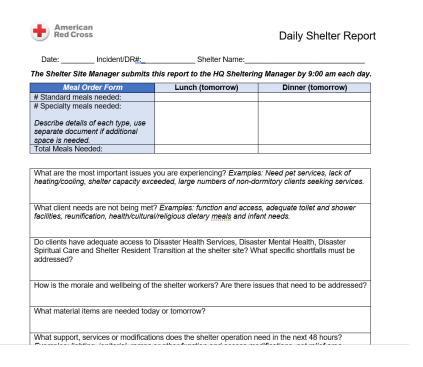
Updated Shelter Forms

- Five (5) updated forms
 - Daily Shelter Report Form
 - Shelter Referral Log
 - Clients Who Must Register With Government Flyer
 - Shelter Client Information Form
 - Shelter Client Information Form Control Log



Daily Shelter Report

- Tool for communicating daily needs like meals, supplies, or other concerns.
- May or may not be used in partner/county managed shelters





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Shelter Referral Log

RG

- Serves as a record for shelter workers by tracking identified client needs
- Tracks what group(s) clients have been referred to for support



Shelter Referral Log

Use this log to record client needs that were identified when completing the Shelter Client Information form or other interactions with clients so Re Cross activities can provide specialized support to clients

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RES Shelter Referral	Log JT	V.2.0 2022-	07-29
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Clients Who Must Register Flyer

- Intended to support registration workers
- Post flyer in registration and information areas around the shelter to enforce notification requirement.
- Each flyer is bilingual for English & Spanish readers

Please inform the registration worker if someone in your household is required by law to register with a state or local government agency for any reason.

Informe al trabajador de la



Shelter Client Information Form

- New shelter dormitory registration form with sections for Health Services & Shelter Resident Transition information to be added to a single form
- ARC Managed shelters will transition to this form this season
- Partner managed shelters will continue to use previous version of registration form
- Both forms may be present in your forms box

American Red Cross		Shelter Do	ormitory Registra	tion		
		To be Comple	ted by Dormitory Wo	orkers		
Family Name		SRT Tria	ge Color (completed	d by SRT): circle	(G Y R P)	
Incident/DR#:	R#:Shelter Name/Location:					
Question to ask each client:						
Is there anything urgent medications, diapers or health, disability, or othe	baby formula,					
	If the client has identified needs make an appropriate referral and record in the shelter log. If a client discloses that they must register with a government agency, please notify the Shelter Manager or Shift Supervisor immediately.					
Primary Phone, Relay Service, and/or Email:						
Primary Language (circle)	English Spa	anish German	Tagalog (Filipino)	Chinese (Manda	rin, Cantonese, Hokkien)	
American Sign Language	Arabic Ko	rean Russian	Vietnamese	French/French C	Creole Other:	
If Not English, Any Family	Member Pres	ent Who Speal	s English? (circle):	Yes No	,	
Name (Last, First)			Arrival Date	Room/Cot	Actual Departure Date	



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Shelter Client Information Control Log

- Form used to track which shelter workers sign out and return forms
- Can be used with old or new registration form



	Signed Out	1	Name and Role for person signing forms	Returned		
Date	Time	Number		Date Time		Number
			out / purpose			
July 15	1 pm	4	Janet Vasquez, DHS	July 15	5:15 pm	4
SA	MPLE ROV	V	Cot to Cot assessments	SAME	LE ROW	



Additional Hurricane Season 2022 Updates

- Damage Assessment & Partner Data
 - Partner data can be used to complete DA, but must follow FEMA guidelines
 - Detailed Damage Assessment must be 85% complete before financial assistance can begin
- Community Recovery
 - Adding position to support transition to recovery who will liaise with LTRGs, identify immerging community needs, support community government recovery planners, & coordinate internally with key stakeholders



Defining Success

- Our Partners...
 - Understand what we do
 - Value what we do
 - Invite us to the table
- We...
 - Understand what our partners do
 - Value & appreciate what our partners do
 - Help our clients access our partners' resources and services



Questions?

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Thank you!

