



MISSION

Caswell Developmental Center, serving as North Carolina's Eastern Region resource center, provides specialized residential, programmatic, and support services for people with developmental disabilities.

VISION

In partnership with service recipients, families, and public as well as private entities, Caswell Developmental Center will be the leader in serving people with developmental disabilities. Caswell Developmental Center will provide a spectrum of specialized services that are person-centered, technologically advanced, and managed in an effective and fiscally responsible manner.

VALUES

We value communication and participatory decision-making.

- Two-way communication at all levels is honest, open, timely, and accurate.
- All affected parties have an opportunity for input in the decision-making process.
- An attitude of ownership by all stakeholders is promoted.

We value the responsible management of people, funds, facilities, and knowledge.

- The allocation of resources is focused on enhancing the lives of our service recipients.
- Homes are personalized, ensure privacy, and promote independence.
- Environments are well-maintained, clean, safe, and comfortable.

We value an organizational culture that promotes continuous improvement.

- New ideas, concepts, technological advances, and creativity are promoted.
- Opportunities for continuous learning and professional growth are supported.
- Feedback from individuals, families/guardians, and partners on all levels is utilized to guide our planning, policies, and practices.

We value collaborative efforts to achieve quality outcomes.

- Positive community relations are promoted.
- Standards are set to achieve excellence.

We value people.

- People are treated with respect, honesty, and dignity, recognizing their uniqueness.
- People have a right to make choices and decisions about their lives.
- People have a right to an environment that fosters independence and self-determination.
- Our service recipients are our first priority.