

NC Department of Health and Human Services

Division of Mental Health, Developmental Disabilities, and Substance Use Services

DSP Recognition Week: Celebrating the Heart of Care

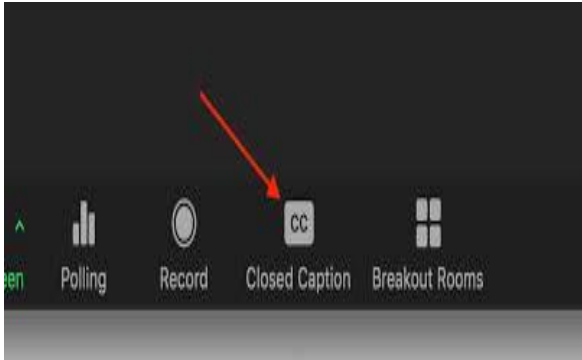
September 10, 2025

Housekeeping

- Reminders about the webinar technology:
 - Please make sure you are using a computer or smart phone connected to the internet, and the audio function is on, and the volume is turned up.
 - Please make sure your microphone is muted for the duration of the call.
 - Questions can be submitted any time during the presentation using the “Q&A” box located on your control panel.



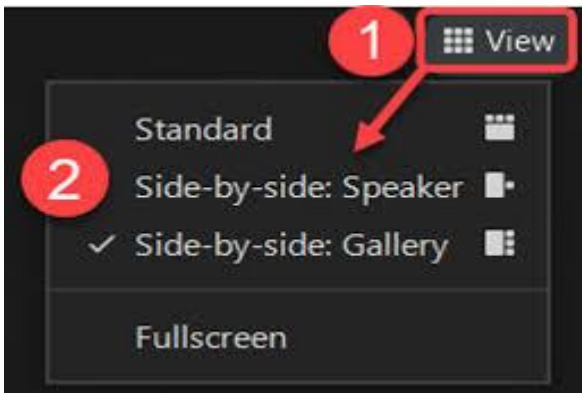
Housekeeping



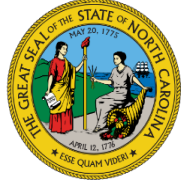
- American Sign Language (ASL) Interpreters and Closed-Captioning:
 - ASL Interpreters and Closed-Captioning options will be available for today's event.
 - For closed-captioning options select the "Closed Caption" feature located on your control panel.

Intérpretes en lengua de signos americana (ASL) y subtítulos:

Habrá intérpretes de ASL y opciones de subtítulos disponibles para el evento de hoy. Para opciones de subtítulos, seleccione la función "Subtítulos" ubicada en su panel de control.



- Adjusting Video Layout and Screen View
 - Select the "View" feature located in the top-right hand corner of your screen.



Agenda

- 1. Welcome**
- 2. Opening remarks from DMH/DD/SUS Director
Kelly Crosbie**
- 3. Panel Discussion**
- 4. DSP Survey Highlight**
- 5. Closing remarks from IDD/TBI/Olmstead Section
Chief Clinical Officer, Ginger Yarbrough**

Kelly Crosbie, MSW, LCSW, DMH/DD/SUS Director



- 30 years in MH/SU/IDD Field
- 13 years in NCDHHS
- DMH/DD/SUS since Dec 2022
- Licensed Clinical Social Worker (LCSW)
- Person with lived experience

Kara Goel, MSW, LCSW

IDD Consultant, IDD, TBI, & Olmstead Section, DMHDDSUS



- 10 years in human services field with experience as a School Social Worker and a Care Manager
- DMH/DD/SUS since August 2024
- Licensed Clinical Social Worker (LCSW)

Panel Discussion

Are you a DSP that wants to share your own story? We'd love to hear from you!



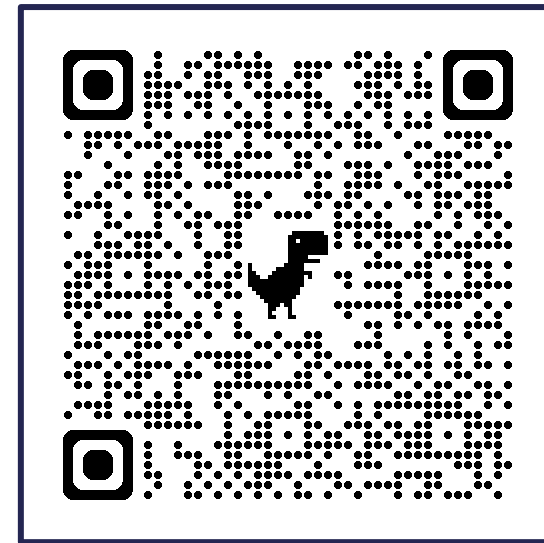
NC DEPARTMENT OF
HEALTH AND HUMAN SERVICES

Direct Support Professional Survey

We want to hear from you about what your work means to you!



Thank you Direct Support Professionals
What you do is indispensable!



[Complete our DSP
Survey](#)

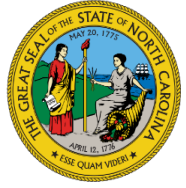
Ginger Yarbrough, MPA, CPHQ, NADD-DDS

Chief Clinical Officer

IDD, TBI & Olmstead Section, DMH/DD/SUS



- 25 years in IDD/TBI & dual diagnosis (DD & MH) field
- Experience as a Direct Support Professional, Care Manager, and Quality Management
- DMH/DD/SUS since March 2023



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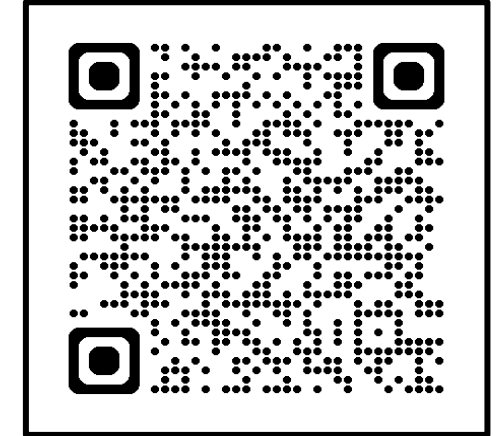
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