Chapter 6B Certification/Participation - Income Eligibility

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This chapter describes policies and procedures related to determining and documenting income eligibility of individuals at initial application and at each recertification.

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Determining Income Eligibility

Income eligibility must be assessed at the initial certification and each subsequent certification. Income eligibility may be determined using one of the following methods.

■ Adjunctive Eligibility

Applicants who are currently eligible for Medicaid, Food and Nutrition Services (FNS) (Food Stamps), and/or Temporary Assistance to Needy Families (TANF) (Work First) are also income eligible for WIC because their incomes have already been screened by these programs. Refer to Section 2 for guidance on using adjunctive eligibility for determining income eligibility for WIC.

Gross Income By Family Size (Economic Unit)

Applicants whose gross income by family (or economic unit) is documented to be at or below 185% of the Federal Poverty Income Guidelines are income eligible for WIC. This approach should be used when adjunctive eligibility does not apply or cannot be documented. When using this method to determine income eligibility, situations will vary and there is no clear answer to every situation that may arise. Local agency staff must rely on professional judgment and ensure that such judgment is consistently applied across all applicants who present with similar economic situations. Refer to Section 3 for additional guidance on using gross income by family size for determining income eligibility.

Transfer Participants

For a transferring participant, documentation in Crossroads serves as proof of income eligibility. Refer to Chapter 6E for more information on transfer participants.

■ In-Stream Migrant Farm Workers

A migrant farm worker is an individual whose principal employment is in agriculture on a seasonal basis, who has been so employed within the last 24 months, and who establishes a temporary abode for the purposes of such employment. Once migrant farm workers have been determined to be income-eligible, they and their family members remain income eligible for the following 12 months as long as they remain "in-stream" (i.e. traveling to do farm work). This is true even if their WIC certification has lapsed. Nutritional risk however, still must be assessed for in-stream migrants and/or their family members at every certification. Refer to Chapter 6C for information on the nutrition assessment process.

If a Verification Of Certification (VOC) document indicates that an in-stream migrant farm worker's certification period has expired, the individual is still income eligible if the VOC document verifies that the individual was income eligible within the past 12 months. If the VOC document indicates the income determination is more than 12 months old, then the local agency must reassess the individual for adjunctive or gross income eligibility.

■ Income Eligibility Determination In The Event Of A Natural Disaster

In the event of a natural disaster, the Community Nutrition Services Section will issue specific guidance on income eligibility determination of disaster victims.

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Determining Adjunctive Income Eligibility

Adjunctive income eligibility means that an applicant is income eligible for WIC based on his or her participation in Medicaid, Food and Nutrition Services (FNS) Program (Food Stamps) and/or the Temporary Assistance to Needy Families (TANF) Program (Work First), since he or she has already met the income criteria for these programs. Documentation of current eligibility for Medicaid, FNS and/or TANF serves as the income eligibility screening for WIC and no additional income screening is necessary.

Whenever adjunctive income eligibility cannot be verified, staff will need to complete an assessment of gross income. Refer to Section 3 for information about completing an income assessment using gross income.

Applicants Who Are Adjunctively Income Eligible For WIC

Individuals who are adjunctively income eligible for WIC are limited to the following:

Medicaid

- A current Medicaid participant
- A pregnant woman presumptively eligible for Medicaid.
- An infant born to a woman who was on Medicaid during her pregnancy.
- A member of a family in which a pregnant, breastfeeding or non-breastfeeding postpartum woman or infant is currently participating on Medicaid.

Note: Having a child over one year of age participating on Medicaid does not make his/her other family members adjunctively income eligible for WIC.

- **FNS Program (Food Stamps).** A current recipient of FNS or a member of a household which receives FNS.
- **TANF (Work First).** A current TANF participant or a member of a family that receives assistance under TANF.

■ Verifying Adjunctive Income Eligibility

The method used to verify adjunctive income eligibility for WIC depends on what program is being used to determine adjunctive income eligibility [i.e., Medicaid, FNS (Food Stamps), or TANF (Work First)].

Medicaid Participation. Medicaid eligibility must be verified each time an applicant presents an insurance coverage card or claims to be eligible for Medicaid. Any type of Medicaid is acceptable for adjunctive income eligibility for WIC.

There are several ways to verify Medicaid eligibility for adjunctive income eligibility:

- Access the Crossroads On-Line Verification (OLV) system. See Attachment 1 for further instructions on how to verify Medicaid eligibility in Crossroads.
- Access the NC Medicaid Program Automated Voice Response (AVR) System Local agencies can use the toll-free Medicaid Automated Voice Response telephone number to check an applicant's eligibility. The toll-free number is: 800-723-4337. To use the toll-free number, staff will need the local agency's Medicaid provider

number; date of inquiry; applicant's Medicaid number (or social security number); and applicant's date of birth. Detailed instructions on using the AVR system may be found in the July 2001, Special Bulletin II, *Automated Voice Response System Provider Inquiry Instructions*. This special bulletin is available on the DMA's website at:

https://medicaid.ncdhhs.gov/documents/providers/bulletins/archives/0701specbulletin/download.

- A completed Presumptive Eligibility Determination Form for Pregnancy Related Care (DMA-5032). An example of this form may be found at: <u>https://policies.ncdhhs.gov/document/dma-5032presumptive-eligibility-</u> <u>determination-form-for-pregnancy-related-care/</u>.
- A completed Presumptive Eligibility Transmittal Form (DMA-5033). An example of this form may be found at: <u>https://policies.ncdhhs.gov/document/dma-5033presumptive-eligibility-transmittal-form/</u>.
- A Notice of Benefits (DSS 8108) from the local Department of Social Services. An example of this form may be viewed at: <u>https://policies.ncdhhs.gov/document/dss-8108-notice-of-benefits/</u>.
- Access NCTracks system. Local health departments may have access to NCTracks to verify Medicaid eligibility as a provider. If desired, it is up to the local agency to establish a system for utilizing NCTracks as a verification method.
- Infant Born to a Woman on Medicaid during Pregnancy. An infant born to a woman who was on Medicaid during her pregnancy is automatically eligible for Medicaid through the month in which the infant turns one year of age. Staff must confirm the mother's Medicaid participation during the pregnancy. To do so, staff may look up the mother's Medicaid eligibility using the Income Summary section in the Certification History grid on the Certification Summary screen of Crossroads, the AVR system, NCTracks or with the local DSS office.
- FNS (Food Stamps) Program. A letter of FNS certification (DSS 8551) may be used to verify FNS Program adjunctive eligibility. EBT cards and FNS identification cards are NOT acceptable means of documentation because they do not show dates of eligibility. An example of a notice of eligibility, denial, or pending status for FNS Program benefits form may be viewed at: <u>https://policies.ncdhhs.gov/document/dss-8551-notice-of-eligibility-denial-or-pending-status/</u>. When a letter of FNS certification is not available, one of the following methods may be used to verify household participation in the Food and Nutrition Services Program.
 - Access the Crossroads On-Line Verification (OLV) system. See Attachment 1 for further instructions on how to verify FNs participation.
 - **Call the EBT Customer Service Center** at 1-866-719-0141. When calling this number, the following information must be provided:
 - Name of caller
 - Name of entity for which the caller works
 - Reason for the call

- Name and date of birth of the household member of the WIC applicant about whom the caller is seeking to verify current eligibility for Food and Nutrition Services.
- **Call the local DSS office**. A signed release of information may be required by the local DSS before any information can be verified. This requirement for a signed release of information varies by county.
- TANF (Work First). Participation in TANF is linked with Medicaid; therefore, if a household has been approved for TANF, the household will be enrolled in Medicaid. TANF households are mailed an automated approval notice. The Work First Approval notice is DSS Form 8108. When this written notification is not available, one of the following methods may be used to verify a household's participation in TANF:
 - Access the Crossroads On-Line Verification (OLV) system. See Attachment 1 for further instructions on how to verify TANF participation in Crossroads.
 - Call the EBT Customer Service Center at 1-866-719-0141. When calling this number, the following information must be provided:
 - Name of caller
 - Name of entity for which the caller works
 - Reason for the call
 - Name and date of birth of the household member of the WIC applicant about whom the caller is seeking to verify current eligibility for TANF.
 - **Call the local DSS office**. A signed release of information may be required by the local DSS before any information can be verified. This requirement for a signed release of information varies by county.

Documentation Of Adjunctive Income Eligibility

Adjunctive eligibility is documented on the Income Information screen in the Crossroads system.

Category of Participant	Program	Eligibility
Pregnant (P),	Medicaid	Entire family
Breastfeeding (B), Non-		
breastfeeding Postpartum		
Woman (N)		
Infant (I)*	Medicaid	Entire family
Child (C)	Medicaid	Only child
Anyone in the family**	SNAP (FNS/food stamps)	Entire family
Anyone in the family**	TANF (Work First)	Entire family

Summary Of Adjunctive Income Eligibility

*Note: If the infant's Medicaid eligibility cannot be verified through the On-Line Verification (OLV) System or through another verification resource, the WIC agency staff may research the mother's Medicaid eligibility during pregnancy. An infant born to a woman who was on Medicaid during her pregnancy is automatically eligible for Medicaid through the month in which the infant turns one year of age. This can be found at the following link: <u>NC Medicaid</u> <u>Division of Health Benefits</u>. To verify the mother's Medicaid eligibility, use the date of

delivery as the date of service, rather than the date on which the income eligibility is being determined.

**Note: If the person receiving benefits is not among the applicants, OLV cannot be used to verify eligibility. WIC agency staff will need to verify eligibility through other documented resources.

Determining Gross Income by Family Size (Economic Unit)

If adjunctive income eligibility cannot be verified, the WIC Program determines income eligibility based on the total gross income of the applicant's family (or economic unit). Applicants are income eligible for WIC if the total gross income of their economic unit is equal to or less than the WIC income eligibility guidelines (IEGs) which are 185% of the poverty level published annually by the U.S. Department of Health and Human Services (DHHS). The total gross income of the economic unit is compared to the IEGs by Crossroads. Refer to Attachment 1 for a copy of the guidelines.

Define The Family Size

For purposes of determining income eligibility, the terms "family" and "economic unit" can be used interchangeably. A family (or economic unit) is composed of a person or group of persons, related or nonrelated, who usually (although not necessarily) live together, and whose production of income and consumption of goods or services are related.

A key rule to apply to all participants, including minors, is that an economic unit must have its own source of income (or savings) to support living expenses. The applicant/participant should be counted as a member of the economic unit that directly supports the living expenses of the applicant/participant. When determining the size of the economic unit, every person who is directly supported by the income or savings should be counted. Include all people living in the household, related or not (such as grandparents, other relatives, or friends) who share income and expenses.

Residents of a homeless facility or shelter (such as for pregnant women or victims of domestic abuse) shall not all be considered as members of a single economic unit.

NOTE: For information about determining the economic unit and gross income applicable to military families, refer to Chapter 6B, Section 4.

- Questions to consider when determining the economic unit for an applicant/ participant.
 - Who contributes income or savings that are shared amongst the applicant/participant's family?
 - Is that income or savings used to support the applicant/participant?
 - Who else is directly supported by that income or savings?
 - In cases of joint custody, the child can be counted as a member of only one family during a certification period.

• Examples of an economic unit.

• Groups of individuals living in the same house are considered as separate economic units if each group has a separate income which is not shared with the other group. For example, two sisters and their respective children, living in the same house, may be separate economic units if each sister has a source of income that supports herself and her children.

- A college student maintaining a separate residence but receiving most of her support from her parents or guardians would be included as part of her parents' or guardians' economic unit.
- A self-supporting college student maintaining a separate residence from her parents or guardians would be a separate economic unit.
- A pregnant teenager with no income must be considered part of the economic unit that is providing her support (unless she is homeless or living in a shelter).
- A foster child assigned by DSS is an economic unit of one. The child support payment received by the foster parent for the care of the child is the child's income.
- An individual or family staying in a shelter is considered a separate economic unit. For example, if a mother and her children were staying in a shelter for battered women, the income of the other residents is not included.
- Determining Size of Economic Unit for Pregnant Women. The size of the economic unit of a pregnant woman can be increased by the number of expected infants she is carrying. This increase in the size of the economic unit may be used when certifying her or other categorically eligible family members.

NOTE: In some cases, counting an expected infant in determining the economic unit conflicts with the client's cultural, religious, or personal beliefs. In these situations, this optional policy would not be applied and the size of the economic unit would not be increased.

Determine The Total Gross Income For The Economic Unit

Income means gross cash income before any deductions including but not limited to income taxes, employees' social security taxes, insurance premiums, bonds. For self-employed applicants (both farm and non-farm), gross income means the net income after the deduction of legitimate business expenses. Refer to Attachment 3 for a listing of what does and does not count towards gross income.

Local agency staff must document the income of each member of the family for the current rate of income or the past 12 months, which ever best reflects the income status of that family member. Current income is defined as the most recent available proof of 28-31 consecutive days' worth of income received by the household.

Local agency staff must document the frequency and duration of the income source(s) of the family. Many WIC applicants and participants are members of families with more than one source of income, e.g., several adults with different jobs, a grandparent receiving Social Security or Supplemental Security Income (SSI), child support payments, seasonal income from farming, etc. Income sources are often paid on different payment schedules. In all instances, a 30-day period of income documentation must be assessed. For example: weekly = 4 pay stubs, biweekly = 2 pay stubs, monthly = 1 pay stub. Generally, other types of income (Social Security, SSI, child support, or alimony) may be received once a month. Seasonal or fluctuating income may need to be documented at different rates of duration, for example, regular salary for a ten-month duration and seasonal salary for a two-month duration.

Using different rates of duration for the past 12 months may be the more appropriate indicator of the need for WIC benefits in situations such as:

- Self-employed persons, including any business or seasonally employed persons whose income fluctuates throughout the year;
- When a family member is on unpaid temporary leave of absence (maternal, paternal, family leave, or extended unpaid vacation from their job);
- Teachers paid on a 10-month basis;
- College students who work only during the summer months and/or their school breaks.
- Remember to exclude periods for which pay was not received due to unpaid leave, times of plant closure, or unemployment.

If a household has an income source for which the pay varies significantly (shift work, tips, overtime, commissions, etc.), then pay stubs within the most recent 28-31 days prior to the date of application must be documented. Staff must document each income source associated to the family until all applicable income is reported

NOTE: Income for a member of the economic unit who is currently unemployed or laid off should be counted as zero. Other sources of income such as unemployment benefits, alimony, child support, interest from savings or dividends, etc. must still be counted.

Income Eligibility Determination

Final income determination should not be made until all the income sources applicable for the economic unit have been entered. All information is documented on the Income Information screen in the Crossroads system. (Blank Page)

Military Families – Economic Unit and Income

Income and/or household makeup for a military family can change dramatically. They can change when a reservist is called to active duty or when a service member is deployed to hazardous or combat duty (note: certain types of pay may be excludable from income upon assignment to a combat zone).

Determining Size Of The Economic Unit For Military Families

Military personnel serving overseas or on a military base away from home are considered members of the household, even if they do not live in the house. That means they are included in determining the economic unit and gross income. Sometimes, a military household changes significantly. For instance, one or both parents may be deployed or stationed abroad and the children may live with relatives or friends. In these circumstances, the local agency has three choices. The agency should use whichever approach most accurately reflects income of the particular applicant/participant.

- Count the absent parents and the children as one economic unit. The local agency can only use this option if it can document the income of this economic unit using a Leave and Earnings Statement (LES). Refer to Attachment 3 for information about the types of pay that are found on an LES.
- Count the children as a separate economic unit. The local agency can only use this option if this economic unit has its own income, such as a children's allotment and the income can be documented. A child's allotment would be part of a "Discretionary" entry on the LES. The guardian would identify the portion that is allotted for the child.
- Count the children as part of the economic unit in which they currently live and require proof of income.

Determining Gross Income For Military Families

To determine income for families with household members in the military, staff must review their current Leave and Earnings Statement (LES). Attachment 3 includes a table describing the types of income that may appear on the LES. When a household member is deployed to a designated combat zone and receives military combat pay during the deployment, the combat pay must be excluded from the gross income if it meets <u>all</u> three criteria listed below:

- Received in addition to the service member's basic pay;
- Received as a result of the service member's deployment to, or service in an area that has been designated as a combat zone; and
- Not received by the service member prior to his/her deployment to, or service in the designated combat zone.

A combat zone is any area that the President of the United States designates by Executive Order as an area in which the U.S. Armed Forces are engaging or have engaged in combat. Designated combat zones may be found at: <u>https://www.irs.gov/newsroom/combat-zones</u>. Information regarding deployment to or service in a combat zone may also be available through military orders or public records on deployment of military units.

As with other types of income commonly received by military personnel (such as the Basic Allowance for Housing or Basic Allowance for Subsistence payments), combat pay received by service members is normally reflected in the entitlements column of the military Leave and Earning Statement (LES), although it may be difficult to discern immediately as combat pay. Staff may need to request LES documents from prior to the deployment to determine if there has been a difference in income due to the deployment.

Categories of entitlement pay that are typically considered to be combat pay include:

- HFP/IDP: Hostile Fire Pay/Imminent Danger Pay; received when the service member is put on deployment orders and deployed to a combat zone: and
- HDP: Hardship Duty Pay; for serving in locations where living conditions create undue hardship or for performing a designated hardship mission. Hardship Duty Pay is sometimes indicated on the LES as:
 - HDP-M: Hardship Duty Pay (mission); for specific missions and paid whenever any part of a month is served fulfilling the specific mission (see note below)
 - HDP-L: Hardship Duty Pay (location); for service in a designated area for over 30 days; pay ends upon departure from that area (see note below)

NOTE: For HDP-M and HDP-L locations may be, but are not necessarily, combat areas; therefore local agency staff will need to determine if the three listed criteria on page 11 are applicable to decide whether to include or exclude this particular payment from the WIC income eligibility determination.

The following types of pay, while not directly related to being in combat, may be paid to service members while serving in a combat zone. With the exception of Combat Related Injury and Rehabilitation Pay (CRIRP) which is always excluded, local agency staff must use the three criteria listed on page 11 to determine if these entitlements may be excluded from the WIC income eligibility determination:

- FSA: Family Separation Pay; FSA is for service members with dependents who meet certain eligibility criteria. FSA is only excluded if the service member is in route to a training location prior to deployment to a designated combat zone or on deployment orders to a designated combat zone.
- FLPP: Foreign Language Proficiency Pay; FLPP that was not received prior to the time of deployment to a designated combat zone should be excluded from the WIC income eligibility determination.

- HDIP: Hazardous Duty Incentive Pay; the performance of several types of duties may qualify a service member to receive HDIP. A service member can receive up to two different types of HDIPs during the same period if s/he performs more than one of these duties as required by the mission. HDIP that was not received prior to the time of deployment to a designated combat zone should be excluded from the WIC income eligibility determination.
- SDAP: Special Duty Assignment Pay; SDAP that was not received prior to the time of deployment to a designated combat zone should be excluded from the WIC income eligibility determination.

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Proof Of Income

The applicant who is not adjunctively income eligible for WIC is required to provide written documents to establish proof of the gross income of the entire economic unit. Staff is required to document the sources of written proof that are reviewed.

Acceptable Proof Of Income

Refer to Attachment 3 for a listing of what counts towards gross income. Proof of income must be provided for all members of the economic unit earning or receiving cash income contributing to the gross income of the economic unit.

Documentation Of Proof Of Income

Staff must document the source(s) of written proof that were reviewed to establish the gross income of an applicant's economic unit. It is NOT necessary or required to retain the actual documents, scanned or photocopies of the original documents used to confirm proof of income. Documents may be provided in an electronic/digital format (laptops, emails, cell phones, tablets, texted pictures, etc.). If there is concern about the authenticity of the document, staff should attempt to verify the documents in every way possible. If the documentation cannot be verified, staff may require the participant/parent/guardian/caretaker to provide the original documents.

NOTE: W-2 forms must only be used as proof of income when annual income is assessed. (Example: Self-employed/seasonally employed: See Section 3)

Individual Lacks Proof Of Income

Failure to bring existing proof of income

- At a certification appointment when an individual reports gross income of the economic unit but fails to bring written proof of that income, the eligibility determination cannot be completed until the written proof of income is provided. The determination of eligibility must be completed within processing standards (refer to Chapter 6A, Section 2 for information on processing standards). The record will remain in applicant status for up to 30 days until the income proof is provided. After 30 days, local agency staff will need to initiate a subsequent certification appointment to proceed with the record.
- At a subsequent certification appointment: Income eligibility determination cannot be completed until proof of the reported income is provided. Inform the participant of the needed documentation and complete the income eligibility determination at a subsequent visit as per local agency policy.

Proof of income provided with affidavit

When an applicant reports income, but is unable to provide proof of that income, document the situation in Crossroads by selecting "Proof provided with affidavit" from the drop-down list of proofs and having the applicant sign the related affidavit. For more information about documenting proof provided by affidavit, refer to Attachment 1. This documentation should <u>not</u> be used for individuals who forgot to bring proof of income. Legitimate situations where proof of income may be lacking include when an individual:

- is a victim of theft, loss, or disaster,
- is homeless,
- is a migrant farm worker,
- has had to flee from a high-risk situation (i.e. battered women/children or refugee) and subsequently left behind all proof of income, and/or
- is paid in cash and has an employer(s) who will not document on paper the applicant's income.

Zero Income

WIC defines a family (economic unit) as a group of related or unrelated persons sharing financial and other resources. Applicants declaring a zero income should be asked to describe their living circumstances and how they obtain basic living necessities such as food, shelter, medical care and clothing. Sources of income such as withdrawals from savings, child support, or assistance from sources not living in the economic unit, should be reviewed. If no income is revealed after reviewing all potential sources, document zero income. For more information about documenting zero income refer to Attachment 1. In cases where it is established that an individual is living with minimal or no resources, staff should offer information on sources of assistance.

Verification Of Income

In cases where the documentation of income is questionable, staff should attempt to verify the documentation. Verification is a process whereby the validity of the documents presented is checked through another source e.g. employer verification of wages, or local DSS office verification.

Changes In Income During A Certification Period

Participants are not required to report income changes during the certification period. In certain situations; however, a reassessment of income eligibility is required, but only when there are more than 90 days before the expiration of the participant's certification period.

- Required Income Assessment During A Certification If more than 90 days remain in the current certification period, local agency staff must reassess income of a participant if:
 - the local agency has received credible complaints about the participant's income eligibility;
 - the local agency receives information indicating that the participant's household income has changed; and/or
 - a participant voluntarily reports a change in income.

In these situations, staff should contact the participant immediately and schedule an appointment for a reassessment of income eligibility for the individual and all members of the household on WIC.

Participant Is Found To Be No Longer Income Eligible During A Certification If a participant is no longer income eligible based on a reassessment of income, the participant must be informed of the ineligibility and issued the "No Longer Eligible/Termination Due" notification within 15 days of the reassessment. Once the notification is issued, benefits are provided to the participant for up to 15 days. Future benefits are voided and the participant is terminated from the NC WIC Program. Refer to Chapter 6D for information on participant notifications.

NOTE: Regardless of the time remaining in a certification period, a WIC participant previously found to be adjunctively eligible cannot be disqualified during a certification solely because they or certain family members no longer participate in Medicaid, TANF (Work First), or FNS (Food Stamps). These participants may only be disqualified after their income eligibility has been reassessed for adjunctive eligibility through another program or through determining gross income of the economic unit.

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Documenting Income Eligibility in Crossroads

The Income Information screen is a family screen. It can be completed with any family member selected in the carousel. Total Family Size is used to determine the Eligibility Guideline Amount. There are three ways to document income eligibility in Crossroads: 1) Adjunctive eligibility; 2) Full income screen; and 3) Zero income declaration. Documenting self-reported adjunct program participation is **mandatory** for federal reporting requirements. It must be collected even if the participant is not proven adjunctively eligible for WIC.

Below are the required steps for each process. The steps begin after a Family has been added and the user has navigated to the **Income Information** screen in the Certification section of Quick Links.

Adjunctive Eligibility

Step One: Family Size

- Enter the number of members in the family in Family Size.
- Enter the number of expected infants in No. of Expected Infants, if applicable
- The values for Family Size and No. of Expected Infants are combined to indicate the Total Family Size.



Step Two: Self-Reported Adjunct Program Participation

- Within the Family Adjunct Participation grid, select all programs that the participant or parent/guardian/caretaker self-reports participating in (if any) for each family member that is participating in WIC.
- An "🥌" (for "self-reported") is displayed.

Step Three: Verify Adjunct Program Participation

For at least one program selected, do the following:

- Click the Adjunct Program Verification button button to display options to document how adjunct eligibility is verified. The Adjunct Program Verification screen displays.
- Click Verify to use Online Verification (OLV) OR select a Verification Document.
- Click **OK** to process the screen. You are returned to the Income Information screen. If adjunct program

participation is verified, a V is displayed instead of an

(5), and a green check mark displays under Family Eligible and/or next to the participant's name in the Family – Adjunct Participation box. It varies depending on the program selected and whether eligibility is conferred to the entire family.

Note:

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F	amily Income				<u> </u>
	Family Size 눚				
	4				
1	- Family - Adjunc	t Participation			
		SNAP	Medicaid	TANF	School Lunch
	Mindy Packer	🗹 🌖	Z (s)		
	Isaiah Packer	🗹 🌖	🗹 (s)		

Note: SNAP = Food and Nutrition Services (FNS) Program (Food Stamps) TANF = Work First





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Medicaid: If a Pregnant Woman or Infant is eligible, the entire family is eligible. *SNAP*: If any member of the family is eligible, the entire family is eligible.

Step Four: Complete Self Declared Income/Range

- Enter a Self Declared Income (Dollar amount) or select a Self Declared Income Range from the drop down list.
- If the green check mark does not display, continue to the instructions for Full Income Screen below.
- Click Save. A status message displays indicating success and you are navigated to the next screen in the process, Health Information.

Full Income Screening



The Income Detail grid is required if family eligibility is not determined by Adjunct Program Participation Income.

Step One: Family Size

- Enter the number of members in the family in Family Size.
- Enter the number of expected infants in No. of Expected Infants, if applicable
- The values for Family Size and No. of Expected Infants are combined to indicate the Total Family Size.

Step Two: Self-Reported Adjunct Program Participation

- Within the Family Adjunct Participation grid, select all programs that the participant or parent/guardian/caretaker self-reports participating in (if any) for each family member that is participating in WIC.
- An "🔄" (for "self-reported") is displayed.



Note: SNAP = Food and Nutrition Services (FNS) Program (Food Stamps) TANF = Work First

Step Three: Income Details

Within the **Income Details** grid, enter a row of information for <u>each</u> income source associated with the family **until** <u>all</u> <u>applicable income</u> is reported by doing the following:

 Click on the **Source** column header and select a source of income from the drop down menu.

Home Family Services Sched	duling Operations Finance	Administration He	elp			Logout 🤔
Quick Links Image: Constraint of the second secon	Raven Family Family ID: F18200013449 157 Baltimore Drive WRIGHTSVILLE BEACH, NC	28480	Robin *			Robin Raven Participant ID: 954011132N Age: 23 years and 11 months WIC Category: Pregnant
🗆 😤 Certification	Family Income					<u> </u>
✓ Family Demographics	Family Size 🚖 No. of Expected	l Infants Total Fami	ilv Size			
 Family Assessment 	2 1	3	, sau			
 Participant Demographics 	- Family - Adjunct Participat	tion				
☆ Income Information	Panny Aujunce Participat	SNAP	I M	edicaid	TANF	School Lunch
★ Health Information	Robin Raven					ii
Eco-Social Assessment	Kobiii Kaven			J		
Dietary & Health				I		
Assigned Risk Factors	Self Declared Income	OR Self Declare	d Income Range	•		
🛨 Certification Signature	\$30,000.00		•			
Certification Summary	c Income Details					
Identification Document Family Alerts	Income Decails					Tabel Hanna 1
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🗉 👶 Care Plan	₩ <u>×</u> [\$0.00	
∎∰ Issue Benefits						
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Quick Links 🎵	Raven Family Famil 1578 AFDC (TANF/Work Fire WRIGH Unemployment Compe	st), Medicaid Or Food St		•		Robin Raven Participant ID: 954011132
Quick Links 🏨	Raven Family Famil Salary 157 Bit MPDC (TANF/Work First	st), Medicaid Or Food St				Robin Raven Participant ID: 954011132 Age: 23 years and 11 months
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Drop Down Menu for Source of Income

 Select the **Proof**. When no proof exists, choose "Proof Provided with Affidavit." See **Step Four** below.

nily Income							
	lo. of Expected Infant	ts Total Famil 3	y Size				
amily - Adjui	nct Participation — SNAP		Me	edicaid	TAI	IF	School Lunch
Robin Raven				J			
ielf Declared I \$3	0R	Self Declared	Income Range	•			
	s						Total Items: 1
ncome Detai	-						
ncome Detai	Source	Pr	roof	Frequenc	/	Amount	Duration

 Click on the **Proof** column header and choose a proof of income from the drop down menu.

2 1		ts Total Fami 3	y Size				
Family - Adjun	ct Participation — SNAP		Ma	dicaid	1	TANF	School Lunch
Robin Raven							
Self Declared Ir \$30	0,000.00 OR	Self Declared	Income Range	•			
			un al			A	Total Items: 1 Duration
Salary	Source	P	roof	Fre	quency	4mount \$0.00	O
		Pay stubs/stat Statement from W-2 form (rece	nt calendar year)				
Zero Income De	eclaration Reason	Income tax ret Bank statemen Broker stateme	t		otal Income		Eligibility Guideline Amount \$36,131.00
	,	Military leave a Statement of g	nd earnings stater				
Income History		Foster care pa					

- Select the Frequency, enter the Amount and enter the Duration by clicking on the header and choosing from the drop down menu.
- Comparison Frequency is adjusted to annual when more than one income frequency exists for a family. Exception: hourly is included in weekly income.
- **Total Income** is calculated by the system and compared to the **Eligibility Guideline Amount**.
- If the Total Family Income is less than or equal to the Eligibility Guideline Amount, the family is income

eligible. A green check 🗹 mark displays at the top of the screen.



Family Income				
Family Size 🚖 No. of Expected Infant 2 1	ts Total Family Siz : Family Elig 3	jible		
Family - Adjunct Participation — SNAP	Medi	caid	TANF	School Lunch
Robin Raven				
Self Declared Income \$30,000.00	Self Declared Income Range			
Income Details				Total Items: 1 🕢
Source	Proof	Frequency	Amount	Duration
X Salary	Pay stubs/statement/tip sheet () Tw	vice-Monthly	1,250.00	24
Zero Income Declaration Reason	Comparison Frequency Twice-Monthly	Total Income \$1,250.00		ibility Guideline Amount 506.00

Family Eligible

Attachment 1 Page 8 of 16

- If the Total Family Income is greater than the Eligibility Guideline Amount, the Applicant Ineligible icon (\$) displays at the top of screen indicating the family is not income eligible.
- **Print** the **Ineligibility Notice**.
- Click Save. The system refreshes and you are navigated to the next screen in the process.

Family - Adj	junct Participation —						1	
	SNAP		Me	edicaid	TA	NF		School Lunch
Robin Rave	n)				
Self Declare	\$30,000.00 OR	Self Declared	Income Range					
Income Det	tails							Total Items: 1
	Source		roof	Frequence		Amount		Duration
× Salary			r oof :ment/tip sheet(\$1,600.0		24	
×		Pay stubs/state	ment/tip sheet (r		\$1,600.0	E		
×	e Declaration Reason	Pay stubs/state	ment/tip sheet (r	Twice-Monthly Total I	\$1,600.0	E	ligibility Gui	Duration
Zero Incom	e Declaration Reason	Pay stubs/state	ment/tip sheet (r	Twice-Monthly Total I	\$1,600.0	E	ligibility Gui	Duration

Step Four: Income Declared with No Proof (if applicable)

- When no proof exists, choose "Proof Provided with Affidavit."
- Click Save. The system refreshes and you are navigated to the next screen in the process.

	Source	Proof	Frequency	Amount	Duration
🗙 Salary		Proof Provided with Affidavit	Twice-Monthly	\$1,250.00	24
X					

- Quick Links Robin Raven Participant ID: 954011132N Age: 23 years and 11 months WIC Category: Pregnant **Raven Family** 2 Robin Family ID: F18200013449 157 Baltimore Drive WRIGHTSVILLE BEACH, NC 28480 A New Family Image: Comparison of the second se Certification Certification 5 Family Demographics Signature for Family Assessment Rights and Responsibilitie ✓Participant Demographics ✓Income Information Affidavit for Identity +Health Information 🛨 Anthro / Lab Eco-Social Asses Affidavit for Inco Dietary & Health Assigned Risk Factors Certification Signature Certification Summary Identification Document Eamily Alerts Notes Scanned Documents ► Affidavit for Inco 🗉 🚯 Care Plan ∋) Issue Benefits Journal of Transactions a Subsequent Certification 3 Scheduling System Family Appointments **Ouick Appointments** Clinic Master Calendar
- Navigate to the Certification Signature screen by using the Quick Links bar.
- Choose the Affidavit for Income checkbox. The Affidavit for Income appears in the Certification Documents grid.

· Cortification Signatu

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- Print the affidavit; complete the Reason for Lack of Proof of Income.
- Have the participant/parent/guardian/caretaker sign the affidavit.
- See the Interim WIC Program Manual, Chapter 6B, Section 5, pages 15-16 for acceptable reasons for No Proof.

-		
Signature for		
Rights and Responsibilities		
Affidavit for Identity		
Affidavit for Residency		
Affidavit for Income		
Release of Information		
ertification Documents		6
Rights and Responsibilities		
Affidavit for Income		
AFFIDAVIT ATTESTING TO INCOME		4
FOR WOMEN, INFANTS, AND CHILDREN (WIC) BENEFITS		
54011132N		
he North Carolina WIC Program requires each applicant to show proof of income to apply for the WIC Pro	ogram. Please	
ead the following statement before completing this form.		
understand that by completing, signing, and dating this form I am certifying that the information I am provid	ding is correct. I	
nderstand that intentional misrepresentation may result in paying the State agency, in cash, the value of the	he food benefits	
	Capture Signature	Cancel
Cartification Signature	Capture Signature	Cancel
	Capture Signature	Cancel
Certification Signature - Signature for	Capture Signature	Cancel
Signature for	Capture Signature	Cancel
Signature for Rights and Responsibilities Affidavit for Identity	Capture Signature	Cancel
- Signature for Rights and Responsbilities	Capture Signature	Cancel
Signature for Rights and Responsibilities Affdavit for Identity	Capture Signature	Cancel
Signature for Rights and Responsibilities Affidavit for Identity Affidavit for Residency	Capture Signature	Cancel
Signature for Rights and Responsibilities Affidavit for Identity Affidavit for Residency Affidavit for Income	Capture Signature	Cancel
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 Return to the Income Information screen and choose the Scan Document button to scan the affidavit back into the system.

Quick Links 🎵	Auling Operations Final Raven Famil Family ID: F182000 157 Baltimore Drive WRIGHTSVILLE BEACH	ly 13449	elp Robin		Robin Raven Participant ID: 954011132 Age: 23 years and 11 month WIC Category: Pregnant
Family Search		,			
Certification	Family Income				<u> </u>
 Family Demographics Family Assessment 	Pamily Size X No. of E	xpected Infants Total Fam 3	ily Size Family Eligible		
 Participant Demographics 	r Family - Adjunct Pa		•		
✓ Income Information	Family - Aujunct Pa	SNAP	Medicaid	TANE	School Lunch
Health Information	Robin Raven				
★ Anthro / Lab ★Eco-Social Assessment	KODIN Kaven				
Dietary & Health					
🚖 Assigned Risk Factors	Self Declared Incom	00	d Income Range		
🚖 Certification Signature	\$30,000.	20	-		
Certification Summary Identification Document	- Income Details				
Family Alerts					Total Items: 1 🚱
Notes	50	urce F	Proof Frequen	cy Amount	Duration
Scanned Documents	X Salary	Proof Provided	with Affidavit Twice-Monthly	\$1,250.00	24
Care Plan	×				
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-					
issue Benefits					
) Ssue Benefits Journal of Transactions	Zero Income Declara				ligibility Guideline Amount 1.506.00
 Issue Benefits Journal of Transactions Subsequent Certification 					ligibility Guideline Amount 1,506.00
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 Susue Benefits Journal of Transactions Subsequent Certification Scheduling System Family Appointments 					
Suce Benefits Journal of Transactions Subsequent Certification Central System Family Appointments Quick Appointments					
Subsequent Certification					
Suce Benefits Journal of Transactions Subsequent Certification Central System Family Appointments Quick Appointments					
Suce Benefits Journal of Transactions Subsequent Certification Certification Scheduling System Family Appointments Quick Appointments					

Zero Income Declaration

The **Zero Income Declaration Reason** field is required when the family reports zero income and Adjunctive Income Eligibility cannot be verified. For more information about Zero Income Declaration, see the WIC Program Manual, Chapter 6B, Section 5, page 16.

Step One: Family Size

- Enter the number of members in the family in **Family Size**.
- Enter the number of expected infants in No. of Expected Infants, if applicable
- The values for Family Size and No. of Expected Infants are combined to indicate the Total Family Size.



- Within the Family Adjunct Participation grid, select all programs that the participant or parent/guardian/caretaker self-reports participating in (if any) for each family member that is participating in WIC.
- An " (for "self-reported") is displayed.

me <u>E</u> amily Services <u>S</u> cl	heduling Operations Finance Administr	ration <u>H</u> elp		Logout 👸
uick Links 🎵 New Family Family Search	Patriot Family Family ID: F18200013448 167 New England Road	Margaret		Margaret Patriot Participant ID: 954011130R Age: 23 years and 3 months WIC Category: Pregnant
Certification	Family Income Family Size 🚖 No. of Expected Infants	Total Family Size		0 📃
Family Assessment	4 2			
Home Family Servi	ices <u>S</u> cheduling <u>O</u> perations Finance	Administration Help	Li 🗎	come Information 🔮 Cross rossru
Quick Links	Packer Family Family ID: F18200013447	🔺 🔺 📑		Isaiah Packer Participant ID: 954011 Age: 9 days
New Family , Family Search	125 Football Lane	28480 Mindy Isaiah		WIC Category: Infant
-	Family Income	28480 Mindy Isalah		
	Family Income Family Size *	28480 Mindy Issiah		
Gentify Search Gentify Search Gentify Search Gentify Centify Center Gentify Assessment Gentify Assessment	Family Income Family Size *	Mindy Isaiah		
Family Search Search Search Search Family Demograph Family Assessment milly Income amily Size *	Eanily Income Family Soc # 4	28400 Mindy Isaaah		
Family Search Family Search Family Demograph Family Assessment	Eanily Income Family Soc # 4	28400 Mindy Isaiah	TANF	
■ Family Search ■ Pamily Certification ✓ Family Demograph	rticipation		TANF	WiCCategory: Infant

Note: SNAP = Food and Nutrition Services (FNS) Program (Food Stamps) TANF = Work First

Step Three:

- Leave the Self Declared Income and Self Declared Income Range fields and the Income Details grid blank.
- Note that the Zero Income Declaration Reason field is disabled if an entry appears in the Self Declared Income or Self Declared Income Range fields.



Family Income						<u> </u>
Family Size 🚖						
3	ct Participation ——					
	SNAP		Medicaid		TANF	School Lunch
Carson Colt	Carson Colt 🛛 🖉 💿					
Self Declared Income OR Self Declared Income Range 24,000.00 - 25, 199.00 Income Details						
	Source	Proof	Frequen			Total Items: 0 🕢
×		11001	rrequent	CY	Amount	Duration
			Trequeix	EY	Amount	Duration

Zero Income Declaration Reason is disabled if an entry appears in the **Self Declared Income** or **Self Declared Income Range** fields

- Select "No Income" from the Zero Income Declaration Reason drop down list box.
- A green check mark displays at the top of the screen.
- Click Save. A status message displays indicating success and you are navigated to the next screen in the process.

125 Football Lane WRIGHTSVILLE BEACH, NC 28480	Carson Colt Participant ID: 954011160T Age: 3 years and 11 months WIC Category: Child
Family Income	<mark>-</mark> 6
Family Size * 3	
SNAP Medicaid TANF	School Lunch
Carson Colt 🛛 😨 💿	
Self Declared Income CR CR CR	
r Income Details	
Source Proof Frequency Amount	Total Items: 0 💮 Duration
Zero Income Declaration Reason Comparison Frequency Total Income	Eligibility Guideline Amount 36,131.00
Colt Family Family ID: F1820013450 125Footballane WRIGHTSVILLE EEACH, NC 28480	Carson Colt Participant ID: 954011160T Age: 3 years and 11 months WIC Category: Child
Family - Adjunct Participation -	School Lunch
Carson Colt 🖉 (s)	
Self Declared Income OR Self Declared Income Range	
	Total Items: 0
Source Proof Frequency Amount	Duration
Zero Income Declaration Reason Comparison Frequency Total Income Eligibil No Income Annual \$0.00 \$36,13	ty Guideline Amount 1.00
▶ Income History	Q

October 2014

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NC WIC Program Manual

Income Eligibility Guidelines

Once the size and gross income of the economic unit have been determined and documented, staff use the Federal poverty guidelines included in the chart below to determine income eligibility. The guidelines are published by the U.S. Department of Health and Human Services (DHHS).

185% of Federal Poverty Guidelines (Effective June 2, 2025)							
Size of	Maximum Gross Income						
Economic Unit	Annual	Monthly	Twice Monthly	Bi-Weekly	Weekly		
1	\$28,953	\$2,413	\$1,207	\$1,114	\$557		
2	39,128	3,261	1,631	1,505	753		
3	49,303	4,109	2,055	1,897	949		
4	59,478	4,957	2,479	2,288	1,144		
5	69,653	5,805	2,903	2,679	1,340		
6	79,828	6,653	3,327	3,071	1,536		
7	90,003	7,501	3,751	3,462	1,731		
8	100,178	8,349	4,175	3,853	1,927		
9	110,353	9,197	4,599	4,245	2,123		
10	120,528	10,044	5,022	4,636	2,318		
11	130,703	10,892	5,446	5,028	2,514		
12	140,878	11,740	5,870	5,419	2,710		
13	151,053	12,588	6,294	5,810	2,905		
14	161,228	13,436	6,718	6,202	3,101		
15	171,403	14,284	7,142	6,593	3,297		
16	181,578	15,132	7,566	6,984	3,492		
	For each additional member of economic unit, add:						
	+\$10,175	+\$848	+\$424	+\$392	+\$196		

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What Counts Toward Gross Income For WIC Program Eligibility

Counts Towards Gross Income	DOES NOT Count Towards Gross Income
 Counts Towards Gross Income salaries, wages, commissions, fees, tips overtime pay earnings from self-employment dividends or interest from savings, stocks, bonds, other	 DOES <u>NOT</u> Count Towards Gross Income money earned by children for baby-sitting, lawn mowing
investment income, or net rental income public assistance or welfare payments unemployment compensation alimony and child support payments military allotments including re-enlistment bonuses,	and other such tasks. military housing benefits (on-base or off-base). cost of living allowance for military personnel on duty
jump pay, and uniform allowance (refer to the other side	outside of the contiguous 48 states (OCONUS COLA). mandatory salary reduction amount for military service
for more information on military income as indicated on	personnel which is used to fund the Veteran's Educational
military leave and earning statements) Social Security benefits Veterans Administration benefits Supplementary Security Income (SSI) benefits	Assistance Act. value of in-kind benefits. short term, non-secured loans value of Earned Income Tax Credit (EITC) refund/payment. value of any child care payments made under section 402(g)(1)(E) Social Security Act provided or paid for under the Child Care and
(includes disability) retirement and pension payments workers compensation student grants/stipends paid to the student for living	Development Block Grant Act. the value of assistance to children or families under the: National School Lunch Act. Child Nutrition Act of 1966. Food Stamp Act of 1977. payments to volunteers under: Title I (VISTA) and Title II (RSVP, foster grandparents,
expenses Christmas bonuses, prize winnings, lottery winnings money received from individuals not living in the	and others) of the Domestic Volunteer Service Act of
household cash income including but not limited to cash amounts	1973 Section 8 (b) (1) (B) of the Small Business Act
received or withdrawn from any source including	(SCORE and ACE). payments/reimbursements received under any of the
savings, investments, trust accounts, and other	following Acts: Job Training Partnership Act Low Income Energy Assistance Act Disaster Relief Act of 1974 Carl D. Perkins Vocational Education Act Old Age Assistance Icaims Settlement Act Cranston-Gonzales National Affordable Housing Act Housing and Community Development Act of 1987. Uniform Relocation Assistance and Real Property
resources which are readily available to the family foster care payment	Acquisition Policies Act of 1970 Agent Orange Compensation Exclusion Act

Military Leave & Earnings Statement (LES)			
Туре	Description	Counts as Income for WIC**	
BAH	BASIC ALLOWANCE FOR HOUSING	NO	
BAS	BASIC ALLOWANCE FOR SUBSISTENCE	YES	
BASE	BASE PAY	YES	
CARSEA	CAREER SEA PAY	YES	
CEFIP	CAREER ENLISTED FLYER INCENTIVE PAY	YES	
CIP	COMBAT RELATED INJURY AND REHAB PAY	NO	
CLOTHING	CLOTHING ALLOWANCE	YES*	
CMAI	CIVILIAN CLOTHING MAINTAINANCE ALLOWANCE	YES*	
COLA	COST OF LIVING ALLOWANCE	YES	
FDP	FOREIGN DUTY PAY	YES	
FLPP	FOREIGN LANGUAGE PROFICIENCY PAY	YES**	
FLY	FLY PAY	YES	
FSA	FAMILY SEPARATION ALLOWANCE	YES**	
FSH	FAMILY SEPARATE HOUSING	NO	
FSSA	FAMILY SUBSIST SUPPLEM ALLOWANCE	NO	
HDIP	HAZARDOUS DUTY INCENTIVE PAY	YES**	
HDP	HARDSHIP DUTY PAY	YES**	
HDP-L	HARDSHIP DUTY PAY - LOCATION	YES**	
HDP-M	HARDSHIP DUTY PAY - MISSION	YES**	
HFP / IDP	HOSTILE FIRE PAY / IMMINENT DANGER PAY	YES**	
JUMP	JUMP PAY	YES	
OCONUS COLA	OVERSEAS CONTINENTAL U.S.	NO	
OHA	OVERSEAS HOUSING ALLOWANCE	NO	
OLA	OVERSEAS LIVING ALLOWANCE	NO	
SAVE	A CALCULATED DIFFERENCE IN GRADE PAY	YES*	
SBP	MILITARY SURVIVOR BENEFITS PLAN	YES	
SDAP	SPECIAL DUTY ASSIGNMENT PAY	YES**	
SEA PAY	CAREER SEA PAY	YES	
SEB	SERVICE MEMBER ENLISTMENT BONUS	YES*	
SEP	SEPARATION PAY	YES	
SPEC	SPECIAL FORCES	YES	
SRB or SRBP	SELECTIVE RE-ENLISTMENT BONUS PAYMENT	YES*	
TDY	TEMPORARY DUTY	YES	
TLA	TEMPORARY LODGING ALLOWANCE	NO	
REBATE	REBATE	NO	

For information about other types of income that appear on the LES, go to: <u>https://www.dfas.mil/militarymembers/payentitlements/aboutpay/</u>. * use 1/12th the amount listed when using monthly income to determine income eligibility ** If determined to be combat pay, exclude from calculation of gross income. Refer to Section 4 for more information on combat pay and determination of gross income.