



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN G. OSBORNE • Deputy Secretary for Opportunity and Well-Being

June 21, 2023

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: Child Support Managers and Supervisors

SUBJECT: National Medical Support Notice

REQUIRED ACTION: <input checked="" type="checkbox"/> Information Only <input type="checkbox"/> Action Needed <input type="checkbox"/> Time Sensitive Action Needed <input type="checkbox"/> Immediate Action Needed
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In the Action Transmittal AT-23-01 from the Office of Child Support Services (OCSS), the Office of Management and Budget approved the revised National Medical Support Notice (NMSN) Parts A and B. The revised NMSN Parts A and B have an expiration date of November 30, 2025, and will be available in the Automated Collection and Tracking System (ACTS) on July 3, 2023.

Revisions made to the NMSN Parts A and B include some formatting and wording changes. Other changes include:

- Up to eight children can be listed instead of six
- Instructions for Parts A and B have been converted into a stand-alone document
- Link added in the Part A instructions for a "Sample NMSN-Part A"
- Addendum added to Part B to be completed by the plan administrator
- OCSS website links added for "Medical Support FAQs" and "Medical Support Enforcement Policy Clarifications"

Should you have questions or need additional information, please contact the Policy and Training Unit at csetraining@dhhs.nc.gov or your Continuous Quality Improvement Specialist.

Sincerely,

Verna Donnelly
North Carolina Child Support Deputy Director

CC: Regional CQI Specialist
CSS_23_31