



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN G. OSBORNE • Deputy Secretary for Opportunity and Well-Being

August 21, 2023

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: SFY 2023 – 2024 County Annual Incentive Plan

| | |
|---------------------------------------|-----------------------------|
| REQUIRED ACTION: () Information Only | (X) Action Needed |
| () Time Sensitive Action Needed | () Immediate Action Needed |

Pursuant to Session Law 2015-241; SECTION 12C.7(c), as a condition of receiving federal incentive funding, county child support services programs are required to submit an annual plan describing how federal incentive funds will be used to improve program effectiveness and efficiency.

The attached SFY2024 Annual Incentive Plan should be completed by each county and submitted to the central child support office no later than **Monday, September 18, 2023**.

The SFY2024 Annual Incentive Plan Quick Reference Guide and Child Support Incentive Funds Guide are also attached to assist in completing the document.

Once completed, the SFY2024 Annual Incentive Plan should be emailed to Debra Henderson (debra.henderson@dhhs.nc.gov). If you have questions, please contact Debbie Henderson at 919-855-4455 or via email at debra.henderson@dhhs.nc.gov.

Sincerely,

Verna Donnelly
North Carolina Child Support Deputy Director

Attachments

cc: IV-D Regional CQI Specialists

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NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

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