



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN G. OSBORNE • Deputy Secretary for Opportunity and Well-Being

February 12, 2024

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: Incentive Goal Report

REQUIRED ACTION: ☒ Information Only	☐ Action Needed
☐ Time Sensitive Action Needed	☐ Immediate Action Needed

Attached is the Incentive Goal report for January 2024 (State Fiscal Year 2024). The Incentive Goal report provides each county's Incentive Performance measures and Total Collections for the SFY as of the month indicated on the report. The incentive performance measures, and total collections information is obtained via data warehouse queries.

If you have questions, please contact Debbie Henderson or Verna Donnelly at 919-855-4755.

Sincerely,

Verna Donnelly
North Carolina State Child Support Deputy Director

Attachment
cc: IV-D Continuous Quality Improvement Specialists

CSS_24_11