



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN G. OSBORNE • Deputy Secretary for Opportunity and Well-Being

June 13, 2024

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: Incentive Goal Report

| | |
|---|--|
| REQUIRED ACTION: <input checked="" type="checkbox"/> Information Only | <input type="checkbox"/> Action Needed |
| <input type="checkbox"/> Time Sensitive Action Needed | <input type="checkbox"/> Immediate Action Needed |

Attached is the Incentive Goal report for May 2024 (State Fiscal Year 2024). The Incentive Goal report provides each county's Incentive Performance measures and Total Collections for the SFY as of the month indicated on the report. The incentive performance measures, and total collections information is obtained via data warehouse queries.

If you have questions, please contact Debbie Henderson or Verna Donnelly at 919-855-4755.

Sincerely,

A handwritten signature in blue ink that reads "Verna Donnelly".

Verna Donnelly
North Carolina State Child Support Deputy Director

Attachment
cc: IV-D Continuous Quality Improvement Specialists

CSS_24_28