NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

JOSH STEIN • Governor
DEVDUTTA SANGVAI • Secretary
CARLA WEST • Division Director, Human Services

January 23, 2025

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: Child Support Managers and Supervisors

SUBJECT: The Administrative Office of the Courts Enterprise Justice

REQUIRED ACTION: __X_ Information Only _____ Action Needed
____ Time Sensitive Action Needed ____ Immediate Action Needed

Effective February 3, 2025, the following 13 counties will begin using e-Courts, which is a part of the Administrative Office of the Courts (AOC) new integrated case management system, Enterprise Justice: Bladen, Brunswick, Carteret, Columbus, Craven, Duplin, Jones, New Hanover, Onslow, Pamlico, Pender, Robeson, and Sampson

From January 29 – February 2, 2025, AOC will not make any updates to cases in these counties in the SES/Legacy system. Starting February 3, 2025, AOC cases and court information for these counties will be viewable in Enterprise Justice e-Courts Portal. A recorded webinar on how to use the e-Courts Portal is available on SharePoint: https://ncconnect.sharepoint.com/sites/nccss/SitePages/Webinar2023.aspx .

The following 49 counties have already transitioned to AOC's Enterprise Justice e-Courts:

Alamance	Chowan	Graham	Jackson	Orange	Stanley	Washington
Anson	Clay	Granville	Johnston	Pasquotank	Swain	
Beaufort	Cumberland	Guilford	Lee	Perquimans	Transylvania	
Buncombe	Currituck	Harnett	Macon	Person	Tyrrell	
Cabarrus	Dare	Haywood	Martin	Polk	Union	
Camden	Durham	Henderson	Mecklenburg	Randolph	Vance	
Chatham	Franklin	Hoke	Montgomery	Richmond	Wake	
Cherokee	Gates	Hyde	Moore	Scotland	Warren	

A statewide rollout of e-Courts is planned for completion by the end of 2025. You will be notified in advance when other counties are expected to transition to the new system.

If you have any questions, please contact the Policy and Training Unit at csetraining@dhhs.nc.gov or your Continuous Quality Improvement (CQI) Specialist.

Sincerely,

Verna Donnelly

Verna Donnelly
North Carolina State Child Support Deputy Director
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