



NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

JOSH STEIN • Governor
DEV DUTTA SANGVAI • Secretary
CARLA WEST • Division Director, Human Services

January 23, 2025

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: Child Support Managers and Supervisors

SUBJECT: The Administrative Office of the Courts Enterprise Justice

REQUIRED ACTION: [X] Information Only [] Action Needed
[] Time Sensitive Action Needed [] Immediate Action Needed

Effective February 3, 2025, the following 13 counties will begin using e-Courts, which is a part of the Administrative Office of the Courts (AOC) new integrated case management system, Enterprise Justice: Bladen, Brunswick, Carteret, Columbus, Craven, Duplin, Jones, New Hanover, Onslow, Pamlico, Pender, Robeson, and Sampson

From January 29 – February 2, 2025, AOC will not make any updates to cases in these counties in the SES/Legacy system. Starting February 3, 2025, AOC cases and court information for these counties will be viewable in Enterprise Justice e-Courts Portal. A recorded webinar on how to use the e-Courts Portal is available on SharePoint: https://nconnect.sharepoint.com/sites/nccss/SitePages/Webinar2023.aspx .

The following 49 counties have already transitioned to AOC's Enterprise Justice e-Courts:

Table with 7 columns and 8 rows listing counties: Alamance, Chowan, Graham, Jackson, Orange, Stanley, Washington, Anson, Clay, Granville, Johnston, Pasquotank, Swain, Beaufort, Cumberland, Guilford, Lee, Perquimans, Transylvania, Buncombe, Currituck, Harnett, Macon, Person, Tyrrell, Cabarrus, Dare, Haywood, Martin, Polk, Union, Camden, Durham, Henderson, Mecklenburg, Randolph, Vance, Chatham, Franklin, Hoke, Montgomery, Richmond, Wake, Cherokee, Gates, Hyde, Moore, Scotland, Warren.

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A statewide rollout of e-Courts is planned for completion by the end of 2025. You will be notified in advance when other counties are expected to transition to the new system.

If you have any questions, please contact the Policy and Training Unit at csetraining@dhhs.nc.gov or your Continuous Quality Improvement (CQI) Specialist.

Sincerely,

A handwritten signature in blue ink that reads "Verna Donnelly". The signature is written in a cursive style with a large initial "V".

Verna Donnelly
North Carolina State Child Support Deputy Director
CSS_25_06