NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

JOSH STEIN • Governor
DEVDUTTA SANGVAI • Secretary
CARLA WEST • Division Director, Human Services

March 18, 2025

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: CSDW SAML Authentication

REQUIRED ACTION: (X) Information Only	( ) Action Needed
( ) Time Sensitive Action	( ) Immediate Action

Effective March 19, 2025, the Child Support Data Warehouse (CSDW) will change to the Department of Information Technology's (DIT) new Security Assertion Markup Language (SAML) authentication system for CSDW logins. Customers will use the same NCID username and password.

Instructions, including screenshots for accessing the new SAML authentication system for logins are provided in the attached handout.

If you have questions, please email the Reports and Analysis team at NCCSS.ReportsTeam@dhhs.nc.gov

Sincerely,

Verna Donnelly

Verna Donnelly
North Carolina State Child Support Deputy Director

Attachment
cc: IV-D Continuous Quality Improvement Specialists

CSS_25_15