

# Child Support Data Warehouse SAML Authentication

1. Login to CSDW: <https://csdwportal.ncdhhs.gov/csdwlogin>
2. Click on the blue 'Login In' link on the homepage:

The screenshot shows a web browser window with the address bar displaying [csdwportal.ncdhhs.gov/csdwlogin/](https://csdwportal.ncdhhs.gov/csdwlogin/). The page content includes the following elements:

- Logo:** North Carolina Department of Health and Human Services.
- Section Header:** CSDW News and Query Tool Login
- Urgent News:**
  - DCD CriminalRecords.vbs completed successfully
  - DCD Regulatory.vbs completed successfully
  - NCFAST DATA Load into CSDW has been finished,
- Message:** CSDW plans to make the switch from NCID LDAP to DIT's new SAML authentication system for CSDW Logins overnight on Tuesday 3/18. See more info below in MsgBox. Click the Log In below to access the system.
- Log In Button:** A blue button labeled "Log In".
- Useful Links:**
  - Contact Us: E-mail, Phone 919.855.3200 option 2
  - Metadata
  - Business Objects R4.3 Documentation: CSDW Business Objects R4.3 Intro Training (PDF), R4.3 Intro Training Appendix A (PDF)
  - County Security Officers Documentation: CSDW LDAP NCID New Users Documentation (PDF), CSDW LDAP NCID New Users Documentation (Video)
  - CSDW Published Documents
- Client Services Data Warehouse News:** A scrollable list of news items:
  - 03/17/2025: DCD CriminalRecords.vbs completed successfully
  - 03/17/2025: DCD Regulatory.vbs Completed successfully
  - 03/17/2025: NCFAST DATA Load into CSDW has been finished,
  - 03/13/2025: (truncated)
- News Archive:** A link labeled "News Archive".
- WARNING:** This system may contain U.S. Government information, which is restricted to authorized users ONLY. Unauthorized access, use, misuse, or modification of this computer system or of the data contained herein or in transit to/from this system constitutes a violation of Title 18, United States Code, Section 1030, and may subject the individual to criminal and civil penalties pursuant to Title 26, United States Code, Sections 7213 7213A (the Taxpayer Browsing Protection Act), and 7431. This system and equipment are subject to monitoring to ensure proper performance of applicable security features

3. Enter your NCID on the first SAML page and click Next:

login.myncid.nc.gov/idp/SSO.saml2

# NCID

NCID

USERNAME\*

Next

[Trouble Signing On?](#)

[Don't have an account? Register Now](#)

[Need Help?](#)

[Privacy and Other Policies](#) [Contact Us](#)

 WARNING: This is a government computer system, which may be accessed and used only for authorized business by authorized personnel.   
Unauthorized access or use of this computer system may subject violators to criminal, civil and/or administrative action.

© State of North Carolina - Department of Information Technology - All rights reserved

4. Enter your NCID and Password, click on NCID Login

idpprod.nc.gov:8443/nidp/saml2/sso?id=6&sid=0&option=credential&sid=0

**NCID**

NCID

Username

Password

**NCID Login**

[Trouble Signing In?](#)

[Need Help?](#) [Register!](#)

[Privacy and Other Policies](#) [Contact Us](#)

 **WARNING:** This is a government computer system, which may be accessed and used only for authorized business by authorized personnel. Unauthorized access or use of this computer system may subject violators to criminal, civil and/or administrative action.



NCC742

5. Business Objects will log you in to CSDW.

The screenshot displays the SAP BI Launch Pad interface. At the top left is the SAP logo. To its right is a 'BI Launch Pad' dropdown menu. Further right are icons for search, refresh, notifications, help, and a user profile icon labeled 'SW'. Below the top bar are navigation tabs: 'Home' (selected), 'Favorites', 'Recent Documents', 'Recently Run', and 'Applications'. The main workspace contains six large white boxes: 'Folders', 'Categories', 'Documents', 'BI Inbox', 'Instances', and 'Recycle Bin', each with a corresponding icon. Below this is a 'Favorites' section with the message: 'No favorites are available at the moment. Mark an object as favorite and access it from here.' The 'Recent Documents' section shows seven document cards, each with a title, timestamp, and 'Web Intelligence' icon. A 'View All Recent Documents' button is located at the bottom of this section.

Document Title	Timestamp
FTAX Transactions with V Hold :	Mar 13, 2025 10:04 AM
STATEWIDE Self-Assessment FFY2024	Mar 11, 2025 8:16 AM
CAIN Event - 2006 to 052012 : 18393244	Feb 24, 2025 11:32 AM
Count of MPI's with Inactive Direct	Mar 6, 2007 10:51 AM
DEBT COMPROMISE -\$1500- QUERY AS	Feb 11, 2025 2:17 PM
PA DEBT BY CLI, CASE JAN 25 :	Feb 10, 2025 9:48 AM
Arrears Dist Analysis : 17770178	Feb 5, 2025 12:42 PM