



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**JOSH STEIN** • Governor

**DEVPUTTA SANGVAI** • Secretary

**CARLA WEST** • Division Director, Human Services

April 30, 2025

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES & FISCAL OFFICERS  
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: Monthly Incentive Payments SFY 2025

As of April 23, 2025, the April 2025 incentive payment for each county has been processed and will be available soon on the web at:

[CSE Incentives SFY 2024-25](#)

A copy of the spreadsheet is attached for your convenience.

Please note that incentive payments are disbursed to each County from October through June of each State Fiscal Year (SFY). The amount received is the amount your county will receive through June 2025.

Should you have questions or need additional information, please contact Stephanie Wells at (919) 855-4458, or your Regional Continuous Quality Improvement Specialist.

Sincerely,

Verna Donnelly  
North Carolina State Child Support Deputy Director

Attachment

cc: IV-D Continuous Quality Improvement Specialists  
CSS\_25\_23