



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

JOSH STEIN • Governor
DEV DUTTA SANGVAI • Secretary
CARLA WEST • Division Director, Human Services

April 22, 2026

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: Incentive Goal Report

REQUIRED ACTION: <input checked="" type="checkbox"/> Information Only	<input type="checkbox"/> Action Needed
<input type="checkbox"/> Time Sensitive Action Needed	<input type="checkbox"/> Immediate Action Needed

Attached is the Incentive Goal report for March 2026 (State Fiscal Year 2026). The Incentive Goal report provides each county's Incentive Performance measures and Total Collections for the SFY as of the month indicated on the report. The incentive performance measures, and total collections of information are obtained via data warehouse queries.

If you have questions, please contact Stephanie Wells or Verna Donnelly at 919-855-4755.

Sincerely,

Verna Donnelly
North Carolina State Child Support Deputy Director

Attachment
cc: IV-D Continuous Quality Improvement Specialists

CSS_26_12