



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**JOSH STEIN** • Governor  
**DEVPUTTA SANGVAI** • Secretary  
**CARLA WEST** • Division Director, Human Services

May 19, 2026

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES  
ATTENTION: Child Support Managers and Supervisors

SUBJECT: National Medical Support Notice Part A & B

REQUIRED ACTION: <input checked="" type="checkbox"/> Information Only	<input type="checkbox"/> Action Needed
<input type="checkbox"/> Time Sensitive Action Needed	<input type="checkbox"/> Immediate Action Needed

Effective May 22, 2026, the revised National Medical Support Notice (DSS-4733) will be available in the Child Support Services Worker Portal. The updated notice reflects a new federal expiration date of December 31, 2028, along with several minor revisions. Additionally, all references to the word "Gender" have been replaced with the word "Sex" to align with the federal requirement.

Should you have any questions, please contact the Policy and Training Unit at [csetraining@dhhs.nc.gov](mailto:csetraining@dhhs.nc.gov) or consult your Continuous Quality Improvement Specialist.

Sincerely,

Verna Donnelly  
North Carolina State Child Support Deputy Director

cc: Continuous Quality Improvement Specialists

CSS\_26\_17