



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

JOSH STEIN • Governor
DEV SANGVAI • Secretary
CARLA WEST • Division Director, Human Services

June 17, 2026

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: Child Support Managers and Supervisors

SUBJECT: CAP Service for Manitoba, Canada

REQUIRED ACTION: <input checked="" type="checkbox"/> Information Only <input type="checkbox"/> Action Needed <input type="checkbox"/> Time Sensitive Action Needed <input type="checkbox"/> Immediate Action Needed
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Effective June 1, 2026, Manitoba, Canada joined the Central Authority Payment (CAP) service as a participating foreign authority and discontinued acceptance of child support payments in the form of paper checks drawn on US financial institutions. All international cases with Manitoba, Canada in the Automated Collections and Tracking System (ACTS) have been identified and updated with the CAP Service FIPS code. North Carolina will send payments on international cases with Manitoba, Canada to the CAP Service using the Automated Clearing House (ACH) electronic process. The CAP Service will then transmit those payments electronically to Manitoba, Canada through the federal International Treasury Services.

Payments processed through the Office of Child Support Enforcement (OCSE) CAP Service will be transmitted once per week. Payments received by the CAP Service by Monday, will be transmitted to Manitoba, Canada on Wednesday of that week. Those payments will be available to Manitoba, Canada by the following Monday.

If you have any questions, please contact the Policy and Training Unit at csetraining@dhhs.nc.gov or your Regional Continuous Quality Improvement (CQI) Specialist.

Sincerely,

Verna Donnelly
North Carolina State Child Support Deputy Director

Cc: Regional CQI Specialists
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NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • CHILD SUPPORT SERVICES

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