



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

JOSH STEIN • Governor

DEVPUTTA SANGVAI • Secretary

CARLA WEST • Division Director, Human Services

October 22, 2026

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: Child Support Managers and Supervisors

SUBJECT: County Quarterly Report and Narrative

REQUIRED ACTION: ☒ Information Only	☐ Action Needed
☐ Time Sensitive Action Needed	☐ Immediate Action Needed

Please find attached the County Quarterly Report and Narrative. These reports provide an overview of each county's performance measures for the first quarter of State Fiscal Year 2027 (SFY2027). The reports are distributed each quarter to provide the county with a measurable gauge of each performance standard.

Starting in SFY2027, SFY Cost Effectiveness will be calculated quarterly and presented on the "5 Factor Report" tab. It is an estimate based on data from the County Expenditures report and the Collections by TANF Ind report in CSSXPTR.

Should you have questions or need additional information, please contact Stephanie Wells at (919) 855-4458, or your Regional Continuous Quality Improvement Specialist.

Sincerely,

Verna Donnelly
North Carolina State Child Support Deputy Director

cc: IV-D Regional Continuous Quality Improvement Specialists

Attachments

CSS_26_36