NC DEPARTMENT OF
HEALTH AND
HUMAN SERVICES

JOSH STEIN • Governor
DEVDUTTA SANGVAI • Secretary
CARLA WEST • Division Director, Human Services

November 16, 2026

COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: Incentive Goal Report

REQUIRED ACTION: (X) Information Only	( ) Action Needed
( ) Time Sensitive Action Needed	( ) Immediate Action Needed

Attached is the Incentive Goal report for October 2026 (State Fiscal Year 2027). The Incentive Goal report provides each county's Incentive Performance measures and Total Collections for the SFY as of the month indicated in the report. The incentive performance measures, and total collections of information are obtained via data warehouse queries.

If you have questions, please contact Stephanie Wells or Verna Donnelly at 919-855-4755.

Sincerely,

Verna Donnelly

Verna Donnelly
North Carolina State Child Support Deputy Director

Attachment
cc: IV-D Continuous Quality Improvement Specialists

CSS_26_40