

North Carolina Supervisors Office Hours for Practice Standards

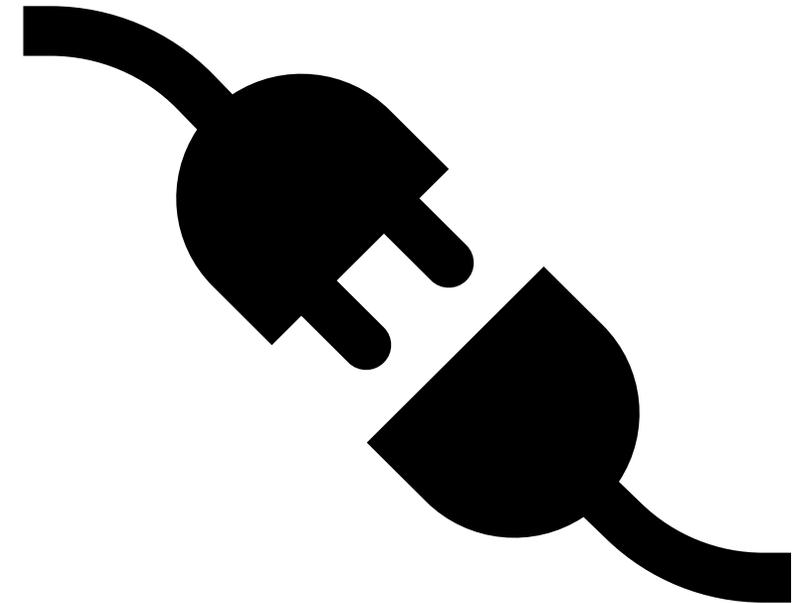
Welcome!

Please:

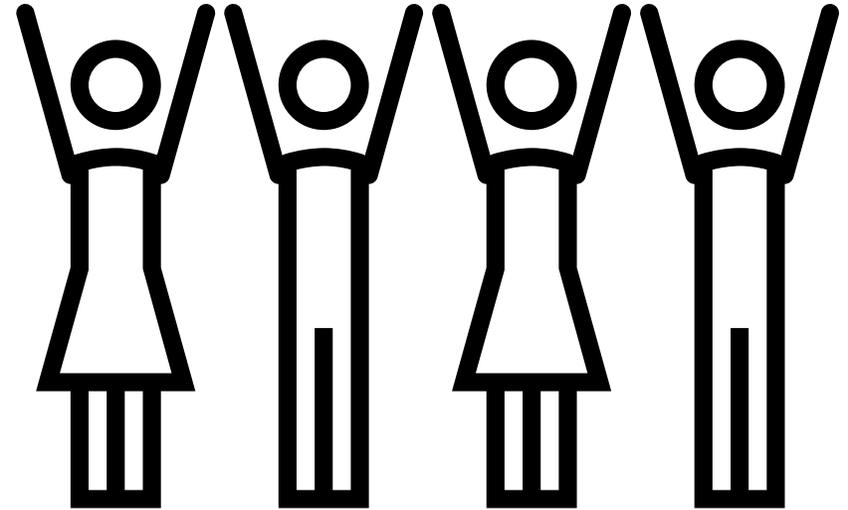
- Turn your camera on
- Introduce yourself in the chat
- Be prepared to have an engaging conversation

Quick Plug

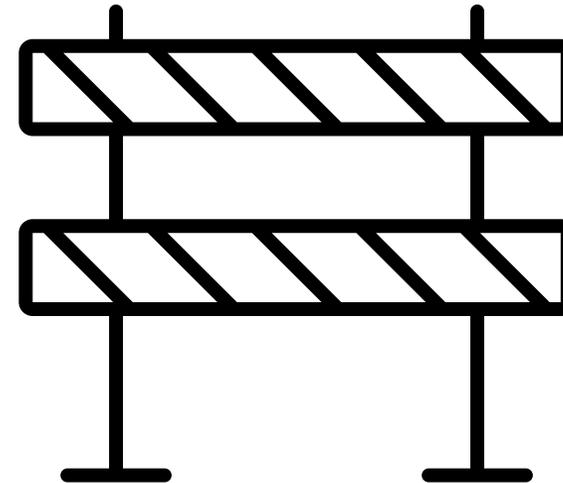
North Carolina is looking for Practice Standards Champions! If interested, please complete this Survey in the Chat

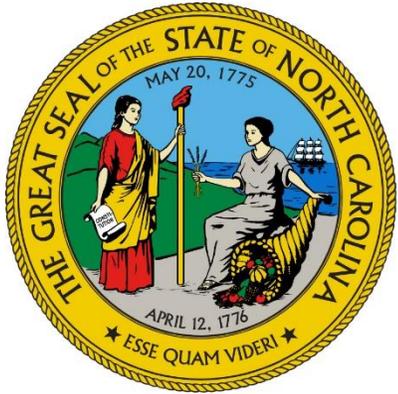


Using the Chat, share a word or two about where you feel successful as a supervisor



Using the Chat, share a word or two about where you feel challenged as a supervisor





Communicating as a Supervisor

Communicating as a Supervisor

Timely and consistent sharing of spoken and written information so that meaning, and intent are understood in the same way by all parties involved. Open and honest communication underpins successful performance of all essential functions in child welfare.



Communicating Activity



Think of a time when a Supervisor of yours did not communicate well.....

Breakout Rooms-Questions to Consider:

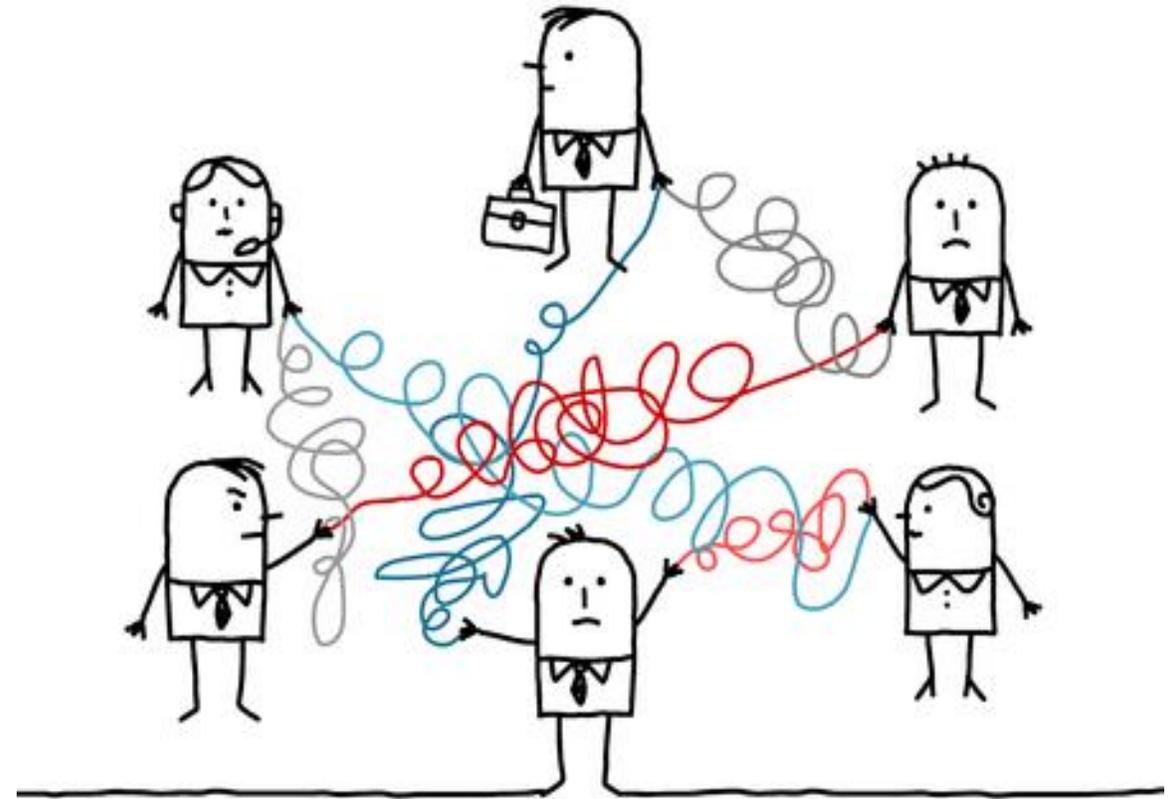
1. What behaviors did they demonstrate you did not like?
2. What was the impact of the way they communicated?
3. What would you have preferred your supervisor do in communicating with you?

Report Out:
What were the themes in your breakout
discussions?

Big Group Discussion

Think of a time when you initially experienced a struggle effectively communicate with an employee, but you were able to adjust and ultimately were successful.....

What did you do?



Communicating Action Steps

Based on our conversations today, what are three things you can commit to practicing in your communications with your staff?

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