



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

JOSH STEIN • Governor

DEV DUTTA SANGVAI • Secretary

LISA TUCKER CAULEY • Division Director, Human Services

February 26, 2026

**DEAR COUNTY DIRECTORS OF SOCIAL SERVICES**

**ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM MANAGERS, COUNTY CHAMPIONS, COUNTY IT TEAM**

**SUBJECT: UPDATED PATH NC IMPLEMENTATION TIMELINE FOR 2026**

**REQUIRED ACTION:**  Information Only  Time Sensitive  Immediate

**PURPOSE:** To provide local county child welfare agencies with the county groupings and implementation plans for the Ongoing modules of the Child Welfare Partnership and Technology Hub for North Carolina (PATH NC).

NCDHHS is pleased to share that 89 counties have successfully implemented PATH NC for Intake and Assessments. As we move into rollout for Ongoing Case Management and other modules, the department has reassessed the implementation plan for 2026 to ensure a smooth transition.

NCDHHS is committed to rolling out a strong, usable product that effectively supports county staff in doing their work. To accomplish this goal, it is necessary to move the Go Live Dates and to compress from seven rollout groups to six. The following adjustments have been made to the groupings:

- The 11 counties using the full functionality in the current Cúram-based CWIS will implement the I&A AND the Ongoing modules all together as the PATH NC Group 1 Ongoing pilot group.
- The 14 counties that were part of Group 1 for Intake and Assessments will be moved to the Ongoing grouping that best fits their region.

The lists of each rollout group and projected timeline can be found in the attached materials. This information has been shared with the 11 Pilot Counties, the Unified Leadership Team, and with the Joint State County Relations Committee of the North Carolina Association of County Directors of Social Services. Additionally, we have attached the updated PATH NC Fact Sheet with additional information on the features and components of the statewide system.

**Ongoing Rollout**

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES**

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

NCDHHS will begin implementation of PATH NC for all Ongoing modules beginning February 2026. See below for planned Go-Live dates for each Rollout Group.

- Group 1: April 27, 2026
- Group 2: June 8, 2026
- Group 3: July 20, 2026
- Group 4: August 31, 2026
- Group 5: October 12, 2026
- Group 6: November 30, 2026

Group 1 has already begun Readiness Assessment meetings with PATH NC Readiness Liaisons to prepare them for Go Live. As we move toward rollout for subsequent groups, kick-off meetings will be scheduled with each group to initiate the readiness process, which will include change management activities, training, go-live support, and post-go-live support.

Sincerely,



Rob Morrell  
Director  
Human Services Business & Analytics (HSBIA)

Cc: Mike Leighs, Deputy Secretary for Opportunity and Well Being  
Lisa Tucker Cauley, Division Director, Human Services  
Adrian Daye, Deputy Director for Child Welfare Practice  
Donna Fayko, Deputy Director for Child Welfare Operations  
William "Ben" Rose, Lead Regional Director  
Jennifer Oshnock, Child Welfare Business Manager, HSBIA  
Peter West, Section Chief, PATH NC Implementation Lead

Attachments:

Roll Out and Training Dates  
PathNC Factsheet  
Ongoing Grouping

CWS-14-2026