



What is PATH NC?

- The Partnership and Technology Hub for North Carolina (PATH NC) is a **technology platform for NC child welfare staff** that will support their efforts in promoting the safety, permanency, and well-being of children and families.
- With **validated decision-support tools**, PATH NC will empower staff at all levels to use safety-organized, strength-based, and child/family-centered practices.
- PATH NC will streamline data collection with **an intuitive, user-friendly, and mobile-friendly interface**.
- The system will **integrate critical information** throughout the full life of each case.
- Using data entered by child welfare staff, along with information from partnering agencies, the system will provide **essential reports, dashboards, and analytics**. These data tools will equip local and state child welfare leaders for improved oversight and accountability.
- Additionally, PATH NC will help to achieve **compliance with federal mandates** such as the Child and Family Services Review (CFSR), Title IV-E, and all required federal reporting.
- PATH NC will be built to comply with the Comprehensive Child Welfare Information System (CCWIS) standards and it will be **NC's single statewide system for child welfare**.

What modules, capabilities, and services will be included in PATH NC?

MODULES

- CPS Intake
- CPS Assessments
- CPS In-Home Case Management
- Permanency Planning Case Management
- Foster Care Placements
- Eligibility (IV-E, FFPSA)
- Financials
- Foster Home Recruitment and Licensing
- Adoption and Adoption Assistance

CROSS-FUNCTIONAL CAPABILITIES

- Person Search, Match, and Registration (CNDS Integration)
- Reports, Dashboards, Analytics
- Content Management (Taxonomy for Documents, Audio, and Video)
- Mobile App with Offline Sync
- Global Search with Dynamic Free Text Capabilities
- Provider and Family Portals
- Chat bots for policy questions and case discovery
- External Interfaces with NC Medicaid, Department of Public Instruction, and other contributing partners
- Structured Decision-Making (SDM) tools and other practice model supports
- Dynamic custom case prints with ability to redact

SUPPORTS AND SERVICES

- Readiness, Training (Virtual & Instructor-Led), and Ongoing Self-Paced Web-Based Trainings (WBTs)
- Help Desk Support
- Data and document conversion from state and local county systems
- Responsive Development Team to make ongoing system changes and improvements
- Digital-First Communications Hub (DFC) with audience targeting and surveys



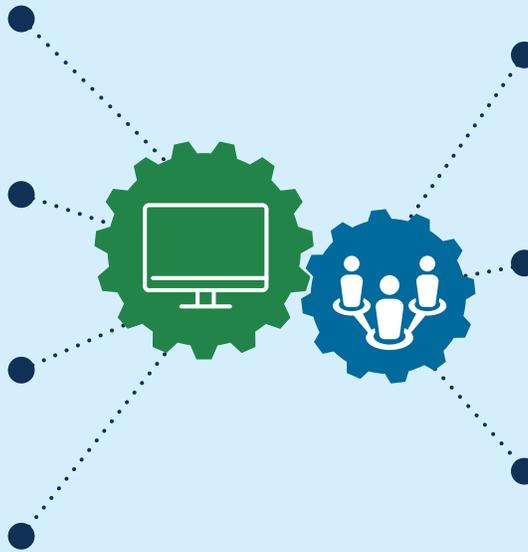
PATH NC Guiding Principles

Safety and well-being of children, families, and NC Child Welfare staff are of the greatest importance

Create a system that is **easy and intuitive to use** and efficiently manages **data and documents**.

Create a system that child welfare workers can access and **use 24/7 from a broad set of supported devices**.

Whenever possible, **data should only be entered once** and used many times.

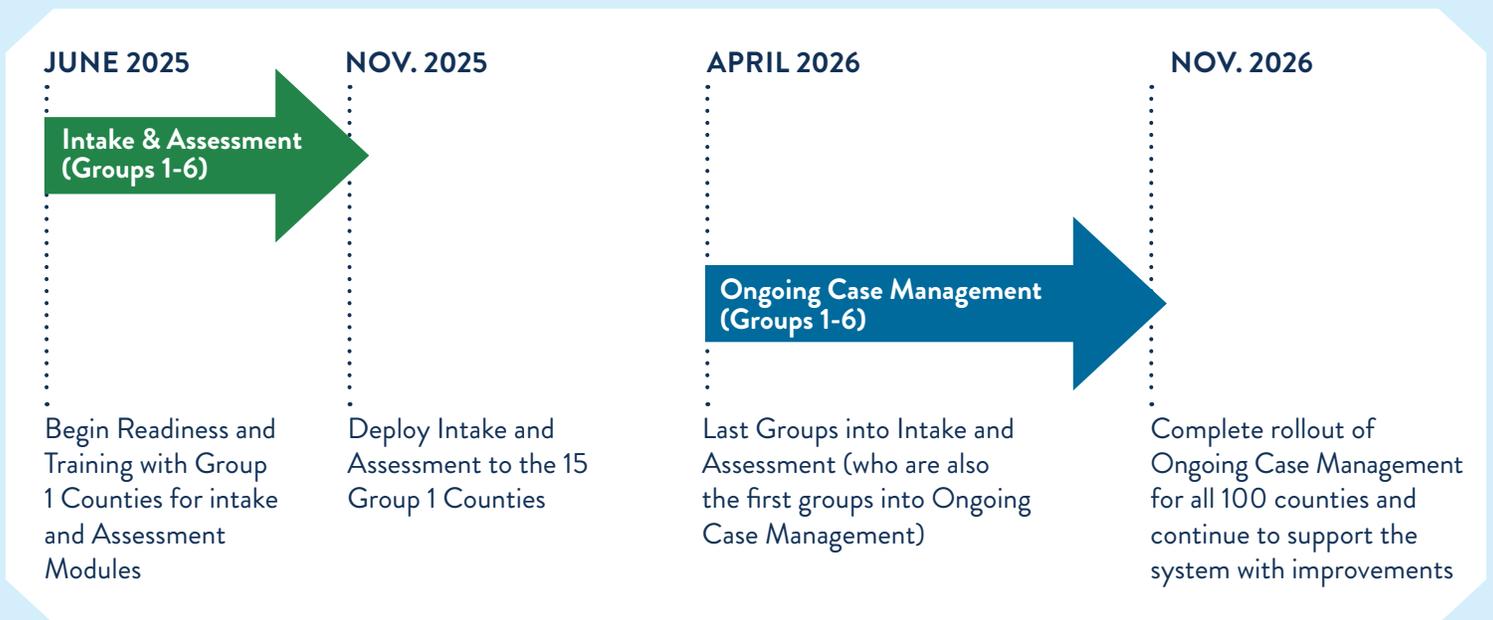


Ongoing **training and support** for the model of practice, the system, and changes will be **aligned to maximize the quality** of service provided.

County and state representatives must be partners and active participants committed to reach consensus at every step of the process.

Counties vary in size, complexity, and available resources. While any system will require some standardization, we must build a system that works for ALL counties.

Projected PATH NC Deployment Timeline (AS OF JANUARY 2026)



IMPORTANT NOTICE: For counties considering investments in local child welfare technology platforms going forward, please be advised that use of PATH NC will be mandatory for all counties, and expenditures on alternative local systems that duplicate PATH NC functionality will not be eligible for state or federal revenue. Local technology systems that duplicate capabilities or result in inconsistent use of PATH NC will need to be decommissioned as counties transition onto the new platform.

There will be no county costs for software licensing or data/document storage related to PATH NC, allowing counties to reinvest savings from local technological investments into other areas of need.



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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