

ROY COOPER • Governor KODY H. KINSLEY • Secretary SUSAN OSBORNE • Deputy Secretary for Opportunity and Well-Being

March 27, 2024

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM ADMINISTRATORS, MANAGERS, SUPERVISORS, AND SOCIAL WORKERS LICENSED CHILD PLACING AGECNIES

SUBJECT: Resource Families Survey (Foster, Adoptive, Kinship)

REQUIRED ACTION: Information Only X Time Sensitive X Immediate

North Carolina Division of Social Services (NC DSS) is committed to the recruitment and retention of our resource parents in North Carolina. In partnership with Foster Family Alliance of North Carolina (FFA- NC), NC DSS is conducting a survey to receive feedback on the needs of our resource parents. The information gleaned from the survey will assist in shaping training, increase supportive services, and improve the overall experience for our resource families.

NCDSS is asking public and private child placing agencies to send the survey link below to their foster, adoptive, licensed and unlicensed kinship parents who had a placement within the last 12 months. The survey will take 10-15 minutes to complete. The responses are anonymous. The survey can be completed by clicking on the following link:

<u>https://unc.az1.qualtrics.com/jfe/form/SV_eFqgUqu6xViUkTQ</u>. The link can be sent via text, email, and/or in a letter to your resource families. The survey will close **Sunday, April 7, 2024**. Resource parents that complete the survey will be entered in a random drawing for a \$50 gift card provided by FFA-NC. The results of the survey will be shared.

Thank you in advance for your assistance in sharing this survey with our resource families. If you have any questions, please reach out to Jenny Millsaps, Foster Home Licensing Manager, at jenny.millsaps@dhhs.nc.gov.

Sincerely,

Kimaree Sanders

Kimaree Sanders, MSW, MPA Section Chief for Regulatory and Licensing Division of Social Services, Child Welfare North Carolina Department of Health and Human Services

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • CHILD WELFARE SERVICES REGULATORY and LICENSING SERVICES

LOCATION: Building 17 • 952 Old U.S. Highway 70 • Black Mountain, NC 28711

MAILING ADDRESS: 952 Old U.S. Highway 70 • Black Mountain, NC 28711

www.ncdhhs.gov • TEL: 828-232-3160 * FAX: 828-669-3365

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

cc: Lisa T. Cauley, Division Director, Human Services Katie Swanson, Deputy Director for Child Welfare Adrian Daye, Deputy Director for Child Welfare Practice Kathy Stone, Section Chief for Safety and Prevention Carla McNeill, Section Chief for Permanency Peter West, Section Chief for County Operations

CWS-23-2024