



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

JOSH STEIN • Governor

DEV DUTTA SANGVAI • Secretary

LISA TUCKER CAULEY • Division Director, Human Services

April 29, 2025

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

**ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM ADMINISTRATORS, MANAGERS,
SUPERVISORS, AND SOCIAL WORKERS**

SUBJECT: NCDHHS DSS NC KIDS OFFICE HOURS

REQUIRED ACTION: ☒ Information Only ☐ Time Sensitive ☐ Immediate

North Carolina Department of Health and Human Services-Division of Social Services (NCDHHS DSS) is excited to announce the availability of NC Kids bi-monthly Office Hours. This strategy was developed as a direct result of the feedback received from the summer 2024 Focus Group Sessions for Photolisting Process and Practices in Partnership with the National Center for Diligent Recruitment. The feedback indicated that additional opportunities for communication, resources and ongoing support are needed to improve statewide recruitment.

NC Kids Office Hours are intended for frontline staff and supervisors to engage with the NC Kids Team and peers across the state. Topics during Office Hours will include recruitment strategies to overcome barriers, NC Kids forms, data, opportunities for sharing resources, networking, building partnership and general recruitment questions or guidance.

Please feel free to register at the links below for the NC Kids Office Hours scheduled for the months of May, July and September from 10:00 am to 11:00 am on the following dates. *(The registration link for each date will remain open until the end of the office hour session):*

Thursday May 15, 2025

<https://events.qcc.teams.microsoft.com/event/a7bc1291-ceee-4fa6-a8b-1cab54e468e9@7a7681dc-b9d0-449a-85c3-ecc26cd7ed19>

Thursday July 17, 2025

<https://events.qcc.teams.microsoft.com/event/62e171ec-d723-4452-9219-4f19705ed720@7a7681dc-b9d0-449a-85c3-ecc26cd7ed19>

Thursday September 18, 2025

<https://events.qcc.teams.microsoft.com/event/d44002aa-61f1-43d6-aed5-7de38ae065da@7a7681dc-b9d0-449a-85c3-ecc26cd7ed19>

Future communication regarding Office Hours, events, and additional resources will be available in NCDHHS DSS Blueprint Announcements and the new NC Kids listserv.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

LOCATION: 820 Boylan Drive, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2410 Mail Service Center, Raleigh, NC 27699-2406

www.ncdhhs.gov • TEL: 919-527-6340 • FAX: 984-285-7103

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Please contact your NC Kids Consultant, Jessica Farmer at jessica.farmer@dhhs.nc.gov or Jessica Johnson at jessica.johnson@dhhs.nc.gov for additional questions or to be added to the NC Kids listserv.

Sincerely,



Adrian W. Daye, MSW

Deputy Director for Child Welfare Practice

Division of Social Services, Child Welfare

North Carolina Department of Health and Human Services

Cc: Lisa Cauley, Division Director, Human Services, Child, Family, and Adult, Regional Support
Donna Fayko, Deputy Director for County Operations
William "Ben" Rose, Lead Regional Director
Kathy Stone, Section Chief for Safety
Kimaree Sanders, Section Chief for Regulatory and Licensing
Heather McAllister, Section Chief for Child and Family Services
Peter West, Section Chief for County Operations

CWS-23-2025