



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

JOSH STEIN • Governor

DEVPUTTA SANGVAI • Secretary

LISA TUCKER CAULEY • Division Director, Human Services

June 2, 2026

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM MANAGERS, COUNTY CHAMPIONS, COUNTY IT TEAM

SUBJECT: UPDATE ON PATH NC Ongoing Roll Out

REQUIRED ACTION: Information Only Time Sensitive Immediate

PURPOSE: To provide an update to county child welfare agencies on the implementation plans for the Ongoing Case Management (OCM) modules of the Child Welfare Partnership and Technology Hub for North Carolina (PATH NC).

NCDHHS is pleased to share that as of April 27, 2026, all 100 counties successfully implemented PATH NC for Intake and Assessments. In addition, 11 Group 1 counties are now currently live in PATH NC for OCM functionality.

In alignment with the PATH NC Guiding Principles, we are committed to rolling out a strong, usable product that effectively supports county staff doing their work. Together with the 11 Group 1 counties and state users, we have continuously evaluated the system's readiness for Go-Live on June 8th, 2026. The PATH NC team established benchmarks to be met prior to additional counties going into the system for OCM. While we are confident the system is headed in the right direction and the design will meet the needs of child welfare in North Carolina, these benchmarks have not yet been met, and we do not anticipate them being met prior to the original June 8th go-live date for Group 2. As a result, NCDHHS is making the decision to delay Group 2 counties going live in PATH NC for OCM.

NCDHHS is diligently working with the 11 Group 1 counties and Deloitte to address issues and establish a revised timeline. We are confident that a new timeline will be ready soon and that PATH NC OCM functionality will be ready to continue rolling out this summer.

We recognize this change will affect PATH NC System Training and SDM Tool Training for Groups 3-6. Once a new timeline is established, additional information will be shared so county staff can make the necessary plans to participate.

We appreciate the continued collaboration with county staff in the development and implementation of PATH NC.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

LOCATION: 1915 Health Services Way, Raleigh NC 27607

MAILING ADDRESS: 2408 Mail Service Center

Raleigh, NC 27699-2410

www.ncdhhs.gov • Main Tel. (919) 527-6393

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Sincerely,



Rob Morrell
Director
Human Services Business Information & Analytics (HSBIA)

Cc: Michael Leighs, Deputy Secretary for Opportunity and Well Being
Lisa Tucker Cauley, Division Director, Human Services
Donna Fayko, Deputy Director for Child Welfare Services
Tammy Shook, Interim Assistant Deputy Director for Child Welfare Services
Jennifer Oshnock, Child Welfare Business Manager, HSBIA
Peter West, Section Chief, PATH NC Implementation Lead

CWS-38-2026