

June 17, 2025

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

NC DEPARTMENT OF

HUMAN SERVICES

HEALTH AND

ATTENTION: PATH NC INTAKE AND ASSESSMENT GROUP 1 COUNTIES

SUBJECT: PATH NC PILOT COUNTY SURVEY

REQUIRED ACTION: Information Only X Time Sensitive X Immediate

PURPOSE: TO ENGAGE PILOT COUNTY CHILD WELFARE STAFF AND GATHER INSIGHTS ON PATH NC TECHNOLOGY IMPLEMENTATION

Thank you for your ongoing partnership and dedication as we work together to improve child welfare across North Carolina. We greatly appreciate the time, effort, and insights you and your staff have contributed throughout the PATH NC rollout so far. We know this has been a big undertaking for you and your staff and your contributions are instrumental in helping us build a stronger, more effective system for children and families statewide.

Before NCDHHS moves forward with the implementation of the PATH NC Intake & Assessment modules in other counties, we are seeking your feedback through the PATH NC Pilot County Survey.

This survey is designed specifically for staff who have been actively involved in the rollout of PATH NC CPS Intake and Assessment. It is estimated to take approximately 10 minutes to complete. The purpose of the survey is to gather participants' feedback on the PATH NC system. Specifically, the survey aims to verify that the solution generally aligns with the established Guiding Principles for PATH NC, confirm that there are no showstoppers preventing PATH NC from rolling out to Group 2, and ensure that counties can complete their end-to-end processes using PATH NC for Intake and Assessment. Please note that this survey is not aimed at evaluating the Structured Decision Making (SDM) Tools or their associated processes.

Your participation is essential to shaping the future of PATH NC and ensuring a smooth transition for all counties. Your input will ensure we provide the right resources and assistance as we continue to implement PATH NC successfully.

- Link to the Survey: <u>PATH NC Pilot County Survey</u>
- Please Complete by: Friday, June 27, 2025

Thank you for your time, your feedback, and your continued dedication to serving North Carolina's children and families

Sincerely,

Rob Morrell Director of Human Services Business Information & Analytics (HSBIA)

CWS-39-2025