



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

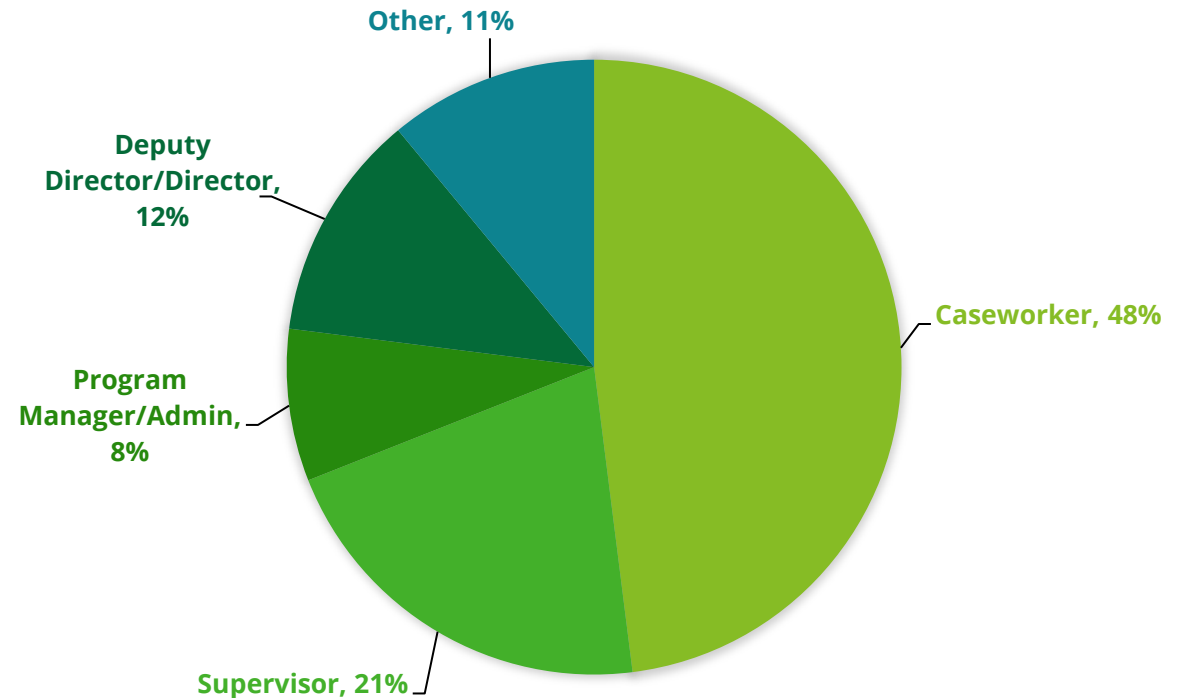
PATH NC PILOT COUNTY SURVEY SUMMARY

July 8, 2025

PATH NC PILOT COUNTY SURVEY SUMMARY

Please see below for a high-level summary of the responses gathered during the PATH NC Pilot County Survey.

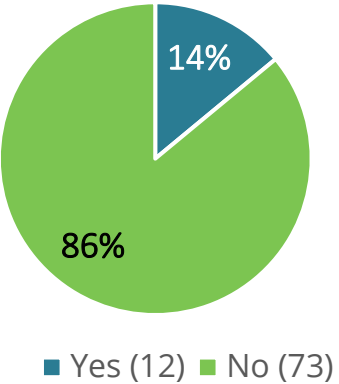
- ✓ **108** total responses received
- ✓ **At least 1** response from each county
- ✓ Caseworkers make up **48%** of the total responses



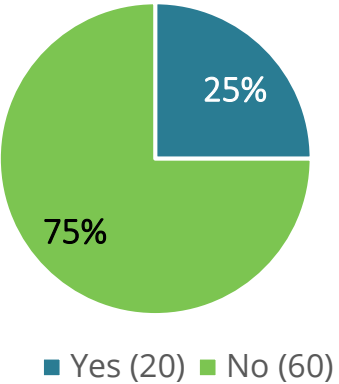
PATH NC PILOT COUNTY SURVEY SUMMARY

Please see below for the highlights and insights gathered during the PATH NC Pilot County Survey.

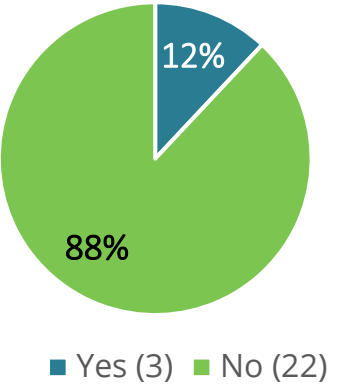
**Intake
Showstoppers**



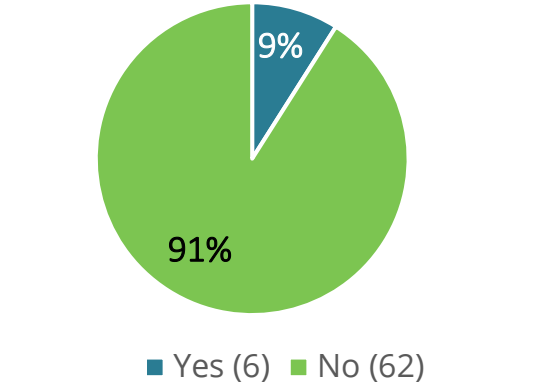
**Assessment
Showstoppers**



**Mobile
Showstoppers**



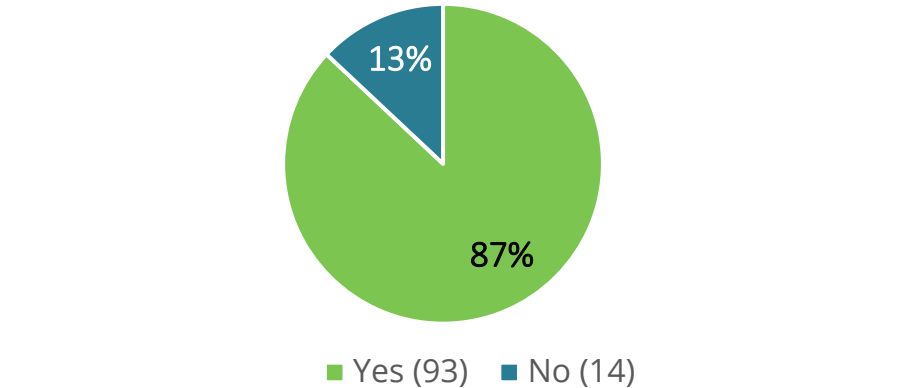
**Reports & Dashboards
Showstoppers**



Items Identified with Significant Feedback*

Category	Topic	Count
Assessment	Register Participants	10
Assessment	Add Relationships	5
Assessment	Add Background Checks	6
Assessment	Complete Safety Assessment	10
Assessment	Submit for Safety Assessment Approval	7

PATH NC Generally Supports Needs for NC Child Welfare Intake & Assessment



*Please note that we are actively working on improvements to address these items, and some updates will be available with Group 2 release.

PATH NC PILOT COUNTY SURVEY SUMMARY

Please see below highlighting critical issues (“showstoppers”) linked to previously identified and/or requested enhancements, based on post go-live feedback from county stakeholders.*

Category	Topic	Count	Issue Key	Summary of Change
Assessment	Register Participants	10	CWIS-29571	Users will be able to merge duplicate registered Person records.
Assessment	Add Relationships	5	CWIS-30835	When creating a parent/child relationship, the relationship start date will populate with the child’s date of birth.
Assessment	Add Background Checks	6	CWIS-27291	Users will be able to select multiple case members when documenting background check results.
Assessment	Complete Safety Assessment	10	CWIS-29326	Users will be able to capture Safety Plan signatures after the Safety Plan is completed (Offline & Online).
Assessment	Submit for Safety Assessment Approval	7	CWIS-29326	Users will be able to capture Safety Plan signatures after the Safety Plan is completed (Offline & Online).

**These are potential enhancements for consideration. DHHS will determine prioritization and implementation; inclusion here does not guarantee action.*