



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

JOSH STEIN • Governor

DEVPUTTA SANGVAI • Secretary

LISA TUCKER CAULEY • Division Director, Human Services

July 9, 2026

Dear County Directors of Social Services

Attention: Directors, Child Welfare Program Administrators/Managers, and Supervisors

Subject: SFY '27, Quarter 1 Regional CQI Meetings

REQUIRED ACTION: ☐ Information Only ☒ Time Sensitive ☐ Immediate

Purpose: Schedule for Quarterly Regional CQI Meetings

The SFY '27, Quarter 1 CQI meetings will provide an opportunity to review data regarding experiences of children in care; and will provide time to consider how this data might be affected by an increase in engagement and support of kin providers. This meeting will also provide an opportunity for you to consider and share some of the actions your agency has taken to increase the use of kin providers.

Please also consider who among your community partners might be helpful to invite to this discussion. You might consider parents, youth, kin providers with lived experience, providers and legal partners. In past quarters when we have involved community partners, the discussions have been enhanced.

The dates for the SFY '27 Q1 Regional CQI meetings are as follows:

Region	Date	Location
1	9/1	Haywood Co. DSS
2	7/15	Burke Co. Foothills Higher Ed Ctr
3	9/23	Forsyth Co. DSS
4	9/22	Aberdeen Parks and Recreation
5	8/11	Wilson Co. DSS
6	9/10	Onslow Co. DSS
7	8/14	Beaufort Co. DSS

Purpose: Review and analyze data that informs strategies for increased engagement and support of kin providers

Process: Details for each region will be sent out at least one week in advance of the meeting for your review. To gain maximum perspectives and insight, we encourage you to share the topic of the meeting with all levels of staff and consider the following questions:

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF SOCIAL SERVICES**

LOCATION: 1915 Health Services Way, Raleigh, NC 27607
MAILING ADDRESS: 2410 Mail Service Center, Raleigh, NC 27699-2410
www.ncdhhs.gov • TEL: 919-527-6404 • FAX: 919-733-3052

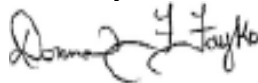
- What are your strengths in the topic areas?
- What concerns or worries do you have about the topic areas?
- What do you know about what has worked in these areas in the past, or strategies your agency might be using that seem to be working?
- **What steps have been taken toward your action plans from last quarter? (What strategies have you taken steps in the areas of: preventing kids from entering care; moving children to permanence in a timely manner; and reducing placement moves.)**

Attendance: Staff from all levels of Child Welfare are invited to attend and provide their perspectives on the information provided. Supervisors, who are directly connected to the practice, and understand what is happening at case level, while also being able to identify trends across workers, are especially encouraged to attend. While a topic may seem to be most relevant to CPS or Permanency, please consider the value of perspectives from all areas of the agency. **You are also encouraged to invite/bring community partners who might provide perspective on this quarter's topics.**

Logistics: Counties should plan to attend the meeting **in their region** and bring appropriate staff depending on the agenda. All meetings will be from **10 AM – 3 PM** and will include one hour for lunch. Attendees are encouraged to plan so that they can return to the meeting in a timely fashion. This will allow us to maximize our time. Various state staff will be in attendance and available to answer questions or discuss issues during breaks.

If you have questions and/or suggestions for how we might improve these meetings, please contact Holly McNeill at holly.mcneill@dhhs.nc.gov.

Sincerely,



Donna F. Fayko, M. Ed.
Deputy Director
Division of Social Services, Child Welfare
North Carolina Department of Health and Human Services

Cc: Lisa T. Cauley, Division Director, Human Services, Child, Family, and Adult Regional Support
William "Ben" Rose, Lead Regional Director
Adrian W. Daye, MSW Section Chief for Permanency
Kathy Stone, Section Chief for Safety
Kimaree Sanders, Section Chief for Regulatory and Licensing
Heather McAllister, Section Chief for Well-Being
Tammy Shook, Interim Assistant Deputy Director, Child Welfare Services
Meredith Houchins, Interim Section Chief, Operations

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