



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

JOSH STEIN • Governor

DEV DUTTA SANGVAI • Secretary

LISA TUCKER CAULEY • Division Director, Human Services

July 17, 2026

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

**ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM MANAGERS, COUNTY CHAMPIONS,
COUNTY IT TEAM**

SUBJECT: UPDATE ON PATH NC ONGOING ROLL-OUT

REQUIRED ACTION: ☐ Information Only ☒ Time Sensitive ☐ Action Required

**PURPOSE: TO PROVIDE AN UPDATE TO COUNTY CHILD WELFARE AGENCIES ON THE
IMPLEMENTATION PLANS FOR THE ONGOING CASE MANAGEMENT (OCM) MODULES OF
THE CHILD WELFARE PARTNERSHIP AND TECHNOLOGY HUB FOR NORTH CAROLINA
(PATH NC).**

As previously shared, all 100 counties are now utilizing PATH NC for Intake and Assessments as of April 27, 2026. In addition, 11 Group 1 counties are now currently live in PATH NC for OCM functionality.

In alignment with the PATH NC Guiding Principles, we are committed to rolling out a strong, usable product that effectively supports county staff doing their work. Together with the 11 Group 1 OCM counties and state users, we have continuously evaluated the system's readiness for continued deployment. The PATH NC team established benchmarks to be met prior to additional counties going into the system for OCM. These benchmarks were not met prior to the original Go Live Date of June 8, 2026, for Group 2. In a DCDL dated June 2, 2026, NCDHHS shared the decision to delay Group 2 counties going live in PATH NC for OCM.

NCDHHS has continued to diligently work with the 11 Group 1 counties and Deloitte to address issues and establish a revised timeline. We are pleased to share a new OCM rollout schedule, which was presented to the Child Welfare System Governance Committee (CWSGC) for input and approved by the NCDHHS Executive Leadership Team.

Revised Rollout Schedule:

Group	Go-Live
2	August 10, 2026
3	September 8, 2026
4	October 19, 2026
5	November 30, 2026
6	February 1, 2027

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

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We are confident this new timeline will allow PATH NC OCM functionality to be ready to continue rolling out. We recognize this change will affect PATH NC System Training and SDM Tool Training for Groups 3-6. Attached you will find a chart with all the upcoming dates for each training. We appreciate the continued collaboration with county staff in the development and implementation of PATH NC.

Sincerely,

A handwritten signature in black ink that reads "Rob Morrell". The signature is written in a cursive, flowing style.

Rob Morrell
Director
Human Services Business Information &
Analytics (HSBIA)

CC: Michael Leighs, Deputy Secretary for Opportunity and Well Being
Lisa Tucker Cauley, Division Director, Human Services
Donna Fayko, Deputy Director for Child Welfare Services
Tammy Shook, Interim Assistant Deputy Director for Child Welfare Services
Jennifer Oshnock, Child Welfare Business Manager, HSBIA
Peter West, Section Chief, PATH NC Implementation Lead

CWS-52-2026

