



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

JOSH STEIN • Governor

DEV DUTTA SANGVAI • Secretary

LISA TUCKER CAULEY • Division Director, Human Services

August 7, 2025

**DEAR COUNTY DIRECTORS OF SOCIAL SERVICES**

**ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM ADMINISTRATORS, MANAGERS,  
SUPERVISORS, AND SOCIAL WORKERS**

**SUBJECT: PERMANENCY MATTERS OFFICE HOURS**

**PURPOSE: INFORMATION AND UPDATES ON PERMANENCY INITIATIVES, POLICES, AND PRACTICE**

**REQUIRED ACTION:**  Information Only  Time Sensitive  Immediate

NCDHHS Division of Social Services (NCDHHS DSS) is committed to transparent and timely communication. Sharing current information is essential to ensuring that policies, procedures, and best practice are effectively implemented to secure safety, well-being, and permanence for children, youth, and families across the state.

To support this mission, NCDHHS DSS is excited to offer **Permanency Matters Office Hours**, a dedicated space for sharing updates, answering questions, and engaging stakeholders around key permanency initiatives. These sessions will include but are not limited to:

- Updates on permanency-related programs and strategies
- Policy changes, enhancements, and implementation guidance
- Opportunities to ask questions and hear from subject matter experts

NCDHHS DSS encourages **social workers, supervisors, program managers, agency leaders, and community stakeholders** to attend these Office Hours to stay informed and aligned with the latest developments in child welfare practice.

***Interstate Compact on Placement of Children 8.26.25 at 1:30 PM***

<https://attendee.gotowebinar.com/register/8003431346340444505>

***Interstate Compact on Placement of Children 8.28.25 at 10:00 AM***

<https://attendee.gotowebinar.com/register/1736265645552134490>

***Supporting Kinship Connections 9.23.25 at 1:30 PM***

<https://attendee.gotowebinar.com/register/1316290686648698464>

***Supporting Kinship Connections 9.25.25 at 10:00 AM***

<https://attendee.gotowebinar.com/register/6819304602225783387>

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES**

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401

www.ncdhhs.gov • TEL: 919-527-6404 • FAX: 919-733-3052

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

**Success Coach 10.28.25 at 1:30 PM**

<https://attendee.gotowebinar.com/register/13649783199306076>

**Success Coach 10.30.25 at 10:00 AM**

<https://attendee.gotowebinar.com/register/6997659681902252885>

**NC Kids, Permanency Innovation Initiative, and Adoption Promotion Program 11.13.25 at 1:30 PM**

<https://attendee.gotowebinar.com/register/5663113150038384220>

For questions, please contact the NCDHHS DSS Adoptions Managers/Interim Private Agency Licensing Manager, Mary Mackins at [mary.mackins@dhhs.nc.gov](mailto:mary.mackins@dhhs.nc.gov).

Sincerely,

*Kimaree Sanders*

Kimaree Sanders, MSW, MPA  
Section Chief for Regulatory and Licensing  
Division of Social Services, Child Welfare  
North Carolina Department of Health and Human Services

Cc: Lisa Tucker Cauley, Division Director, Human Services, Child, Family, and Adult, Regional Support  
Adrian W. Daye, Deputy Director for Child Welfare Practice  
Donna Fayko, Deputy Director for County Operations  
Kathy Stone, Section Chief for Safety  
Peter West, PATH-NC Implementation Coach  
Heather McAllister, Section Chief for Child and Family Services  
William "Ben" Rose, Lead Regional Director

CWS-56-2025

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES**

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401

[www.ncdhhs.gov](http://www.ncdhhs.gov) • TEL: 919-527-6404 • FAX: 919-733-3052

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER