



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

JOSH STEIN • Governor

DEV DUTTA SANGVAI • Secretary

LISA TUCKER CAULEY • Division Director, Human Services

September 25, 2025

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM ADMINISTRATORS, MANAGERS, SUPERVISORS, SOCIAL WORKERS AND TRAINING STAFF

SUBJECT: CHILDREN AND FAMILIES SPECIALTY PLAN (CFSP) – CHILD WELFARE TRAINING SESSIONS

REQUIRED ACTION: ☐ Information Only ☒ **Time Sensitive** ☐ Immediate

The Children and Families Specialty Plan will go live on December 1, 2025. Members of the new health plan will be enrolled on Oct. 5, 2024. It is important that Child Welfare county staff attend one training session to ensure a successful transition and launch. The training expands on the first training webinars you attended in September. Topics include Healthy Blue Care Together care management, initial and ongoing meetings, notices, and important DSS policy changes and best practices. The session recording and PowerPoint will be posted to NCSW Learn.

CFSP CHILD WELFARE TRAINING SESSION LINKS (choose one)

Session 1, October 14, 2025, Tuesday 10:00 – 11:30am

Link: [Oct. 14, 2025 CFSP CHILD WELFARE webinar](#)

Session 2, October 17, 2025, Friday 12:00 – 1:30pm

Link: [Oct. 17, 2025 CFSP CHILD WELFARE webinar](#)

Session 3, October 24, 2025, Friday 2:30-4:00 PM

Link: [Oct. 24, 2025 CFSP CHILD WELFARE webinar](#)

Thank you for your continued support and efforts to prepare for the CFSP launch. For questions regarding this material, contact Larissa Berger, Children's Health and Development Coordinator at larissa.spell-berger@dhhs.nc.gov.

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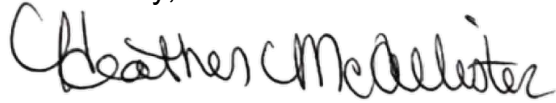
LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2406 Mail Service Center, Raleigh, NC 27699-2406

www.ncdhhs.gov • TEL: 919-527-6340 • FAX: 919-334-1018

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Sincerely,



Heather McAllister
Section Chief for Child and Family Services
Division of Social Services, Child Welfare
North Carolina Department of Health and
Human Services

Cc: Lisa Tucker Cauley, Division Director, Human Services, Child, Family, and Adult, Regional Support
Donna Fayko, Deputy Director for Child Welfare Operations
Adrian Daye, Deputy Director for Child Welfare Practice
Meredith Houchins, Acting Section Chief for Child Welfare Operations
Kathy Stone, Section Chief for Safety
Kimaree Sanders, Section Chief for Regulatory and Licensing

CWS-66-2025

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