



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

JOSH STEIN • Governor

DEV DUTTA SANGVAI • Secretary

LISA TUCKER CAULEY • Division Director, Human Services

October 7, 2025

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

**ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM ADMINISTRATORS/MANAGERS,
AND SUPERVISORS**

SUBJECT: FY 25-26, Quarter 2 Regional CQI Meetings

REQUIRED ACTION: ☐ Information Only ☒ Time Sensitive ☐ Immediate

PURPOSE: Schedule for Quarterly Regional CQI Meetings

The FY '26, Quarter 2 CQI meetings will feature data and discussion regarding children placed in congregate care. In considering our use of congregate care, we will also be looking at and exploring data around kinship providers. Please consider who, among your community partners, might be helpful to invite to this discussion. You might consider parents, youth, kin providers with lived experience, and legal partners.

The dates for the FY '25-26 Q2 Regional CQI meetings are as follows:

Region	Date	Location
1	10/29	Haywood Co. DSS, 157 Paragon Pkwy, Clyde, NC
2	10/21	Burke Co, Foothills Higher Education Center, 2128 S. Sterling St., Morganton, NC
3	10/27	Forsyth Co. DSS, 741 Highland Ave, Winston-Salem, NC
4	11/20	Richmond Community College, Cole Auditorium, 1042 Hamlet Ave, Hamlet, NC
5	12/3	Franklin Plaza, 279 S. Bickett Blvd, Louisburg, NC
6	11/19	Pender Co. Ag Ctr, 801 S. Walker St., Burgaw, NC
7	12/4	Washington Co. DSS, 209 E. Main St, Plymouth, NC

Purpose: Review and analyze data that informs placements in congregate care and explore root causes and possible solutions to barriers.

Process: Data and/or information for each region will be sent out at least 1 week in advance of the meeting for your review. To gain maximum perspectives, and insight, we encourage you to share the data and information with staff and management and discuss the following:

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

LOCATION: 1915 Health Services Way, Raleigh, NC 27607

MAILING ADDRESS: 2406 Mail Service Center, Raleigh, NC 27699-2406

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- What questions does the data bring up for you?
- What concerns or worries do you have about implementing changes in these areas?
- What do you know about what has worked in these areas in the past, or strategies your agency might be using that seem to be working?

Attendance: Staff from all levels of Child Welfare are invited to attend and provide their perspectives on the information provided. Supervisors, who are directly connected to the practice, and understand what is happening at case level, while also being able to identify trends across workers, are especially encouraged to attend. **Please consider other community partners who might provide perspective on this quarter's topics.**

Logistics: Counties should plan to attend the meeting **in their region** and bring appropriate staff depending on the agenda. All meetings will be from **10 AM – 3 PM**. Lunch will be one hour in length and attendees are encouraged to plan so that they can return to the meeting in a timely fashion. This will allow us to maximize our time. Various state staff will be in attendance and available to answer questions or discuss issues during breaks.

If you have questions and/or suggestions for how we might improve these meetings, please contact Holly McNeill at holly.mcneill@dhhs.nc.gov.

Sincerely,



Donna F. Fayko, M.Ed.
Deputy Director, Child Welfare Operations
Division of Social Services
North Carolina Department of Health and Human Services

Cc:

Lisa Tucker Cauley, Division Director, Human Services, Child, Family and Adult Regional Support
Adrian Daye, Deputy Director for Child Welfare Practice
William "Ben" Rose, Lead Regional Director
Meredith Houchins, Interim Section Chief for County Operations
Kimaree Sanders, Section Chief for Regulatory and Licensing
Kathy Stone, Section Chief for Safety and Prevention Services

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