



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

JOSH STEIN • Governor

DEV DUTTA SANGVAI • Secretary

LISA TUCKER CAULEY • Division Director, Human Services

November 26, 2025

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

**ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM ADMINISTRATORS, MANAGERS,
SUPERVISORS, AND SOCIAL WORKERS**

SUBJECT: CHILDREN AND FAMILIES SPECIALTY PLAN POLICY UPDATE

PURPOSE/BACKGROUND: IMPLEMENTATION OF UPDATED POLICY

REQUIRED ACTION: ☐ Information Only ☒ **Time Sensitive** ☐ Immediate

The Medicaid Children and Families Specialty Plan (Medicaid-CFSP) is designed to improve continuity of care and coordination to better serve children, youth, and families receiving welfare services.

The [Permanency Planning Manual](#) (pages 11-13) has been updated to reflect this policy change. Previous changes are maintained in red font; the policy change noted below are indicated in red font *and* yellow highlights.

For more information, please visit NCSWLearn to access two webinars focused on the “Children and Family Specialty Plan.”

If you have any questions, please contact your Regional Child Welfare Specialist.

Sincerely,

Adrian W. Daye, MSW
Deputy Director for Child Welfare Practice
Division of Social Services, Child Welfare
North Carolina Department of Health and Human Services

Cc: Lisa Tucker Cauley, Division Director, Human Services, Child, Family, and Adult Regional Support
Donna Fayko, Deputy Director for Child Welfare Operations
William “Ben” Rose, Lead Regional Director

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