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Director, Division of Aging and Adult Services

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ADMINISTRATIVE LETTER NO: 21-10

TO: Area Agencies on Aging

FROM: Joyce Massey-Smith, Director

DATE: November 18, 2021

RE: LEGAL SERVICES STANDARDS

Effective December 1, 2021, the Division of Aging and Adult Services' (DAAS) Older Americans Act Title III-B Legal Services Standards have been updated to satisfy the new federal requirements. The standards will be referred to as the DAAS Legal Services Standards. DAAS Legal Services Standards can be located on DAAS' website.

As previously communicated to the Area Agencies on Aging and legal services providers, the Administration for Community Living (ACL) required legal services providers to collect demographic information on clients receiving Title III-B legal services starting October 1, 2021. A summary of the requirements for Title III-B legal services providers can be found here.

In the coming weeks, the legal services developer will provide training and technical assistance to the Area Agencies on Aging to ensure compliance with these requirements. Due to the pandemic, training will be offered through Microsoft Teams until further notice. The legal self-assessment and monitoring tool will be updated to reflect the new DAAS Legal Services Standards.

We appreciate your many efforts and diligence to comply with these new guidelines. If you have any questions please email Misty L. Piekaar-McWilliams at misty.piekaar@dhhs.nc.gov.

Thank you.

JMS/MPM/pg