



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

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**JOYCE MASSEY-SMITH, MPA** •  
Director, Division of Aging and Adult Services

July 5, 2022

**DEAR COUNTY DIRECTOR OF SOCIAL SERVICES**

**ATTENTION: ADULT SERVICES SUPERVISORS AND PROGRAM MANAGERS**

**SUBJECT: LMS PLATFORM AND TRAINING SCHEDULE FOR SFY 22-23**

We are excited to announce that the Division of Aging and Adult Services' (DAAS) new learning management system (LMS), NC DAAS LMS, is now live and we have approximately 745 users registered. Effective Tuesday, July 5, 2022, all Adult Services trainings, links, and training materials can be accessed through this new platform; [NC DAAS LMS](#). Training materials and the schedule for trainings can also be accessed at the [Special Assistance - Adult Services - Home \(sharepoint.com\)](#).

Updated Training Schedule

We have included a training schedule attachment, Adult Services Training SFY 22-23, with training descriptions and dates for each of the trainings. Please remember, all Adult Services Section trainings will be registered for through the new NC DAAS LMS system. If you have questions about a specific training, please reach out to the staff member or listserv associated with that training.

Please note that the attached training schedule only includes sessions scheduled for July 2022 through December 2022. Each of these trainings will be delivered using the virtual Microsoft Teams format, except for one session that will be delivered in person in Raleigh on the Dix Campus. The next training calendar will be issued in November and will include the sessions scheduled for January 2023 through June 2023. We are attempting to deliver as many of these in person as possible and are confirming these locations at this time as COVID-19 restrictions have begun easing. We may reach out to your agency to determine if you have the space and ability to host a training session.

Training Courses Renamed

Please note that the training courses have been renamed in order to match the new learning pathways that are being created in NC DAAS LMS. The training content has been adjusted to include annual updates, but the overall outline of the training has not been changed. The following courses have been renamed:

- APS: Basic Skills is now **APS 101: The Basics of APS**
- APS for the Non-APS Worker is now **APS 102: APS for Non-APS Worker**
- APS: Financial Exploitation is now **APS 201: Financial Exploitation**
- APS: Assessing an Adult's Capacity to Consent is now **APS 202: Assessing Capacity**

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF AGING AND ADULT SERVICES**

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- Fundamentals of Guardianship is now **Guardianship 101: The Basics of Guardianship**
- Effective SW Practice in Adult Services: A Core Curriculum is now **General AS 101: The Basics of Social Work Practice**
- Service Planning is now **General AS 102: Adult and Family Service Planning**
- Medicaid Administrative Claiming for Adults and Children is now **General AS 103: Medicaid Administrative Claiming (MAC)**
- Severe and Persistent Mental Illness is now **General AS 200: Severe and Persistent Mental Illness (SPMI)**
- Legal Concepts is now **General AS 201: Legal Concepts**
- State-County Special Assistance In-Home Case Management is now **SAIH 101: The Basics of Case Management**
- Adult Services Supervisor Training is now **Leadership 100: Adult Supervisor Training**

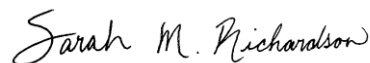
#### Information for Unregistered Users

The training history data that we requested on April 26, 2022, from your staff has been entered into the new platform and is available for your staff to view when they log into the LMS. If you have staff that did not submit their training history data at that time, they will be able to enter their training history via the SharePoint site beginning Monday, July 11, 2022. An email will be sent via listserv on July 11<sup>th</sup> providing more information and as a reminder for those unregistered users.

The new user information will be added to NC DAAS LMS every Friday; we will work to add any provided training history as soon as possible. However, any new users added after the July 11<sup>th</sup> date may see a slight delay in accessing their historical training information. Your staff will receive email messages from NC DAAS LMS with the email address [noreply@myabsorb.com](mailto:noreply@myabsorb.com). Please make sure that you work with your agency's IT department to ensure that the email address is set as a safe sender and staff can receive these emails.

We are excited to partner with you in using the new NC DAAS LMS and look forward to being able to offer additional and more advanced level trainings. Thank you for your contribution in making this new system a success, it would not have been successful without your partnership. If you have additional questions, please contact the DAAS Adult Listserv at [DAAS.AdultServices@dhhs.nc.gov](mailto:DAAS.AdultServices@dhhs.nc.gov).

Sincerely,



Sarah M. Richardson  
Adult Services Program Administrator

SMR/kj  
Att. Adult Services Training SFY 22-23

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