

SFY 23/24



ADULT SERVICES Annual Report



**NC DEPARTMENT OF
HEALTH AND HUMAN SERVICES**

Lisa Tucker Cauley, Division Director, Human Services

Karey Perez, Deputy Director, Adult Services

Sarah Richardson, Program Administrator, Adult Services

Division of Social Services, Department of Health and Human Services (DHHS)

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NC DHHS Adult Services

On March 1, 2024, the NC DHHS Adult Services Section moved from the Division of Aging and Adult Services (DAAS) to the Division of Social Services (DSS). The NC DHHS Adult Services team is now structured into two main teams under the guidance of the Deputy Director and assisted by a Program Administrator. The first team, based in the Central Office, comprises training personnel, policy consultants, and administrative staff. Additionally, there is an Adult Services Continuous Quality Improvement (CQI) Team made up of CQI field staff.

Central Office (919) 855-3400

Leadership Team

- Karey Perez, Deputy Director
- Sarah M. Richardson, Program Administrator

Program Team

- LeShana Baldwin, Adult Services Program Coordinator
- Christie Danforth, Adult Services Program Coordinator
- Alexandria Wilkens, Adult Services Program Coordinator
- Denyse Leake, Adult Protective Services Consultant
- Preston Craddock, Guardianship Consultant
- Arlette Lambert, Adult Services Policy Consultant

Administrative Team

- Kristi Dunn, Administrative Assistant
- Kimberly Johnson, Administrative Assistant
- Charlene Wilson, Administrative Assistant

Adult Services - Continuous Quality Improvement Specialist

- April Black, Continuous Quality Improvement Specialist
- LaVerne Blue, Continuous Quality Improvement Specialist
- Melanie Corprew, Continuous Quality Improvement Specialist
- Anthony Hodges, Continuous Quality Improvement Specialist
- Katie McCarron, Continuous Quality Improvement Specialist
- Kate Walton, Continuous Quality Improvement Specialist
- Wendy Whitfield, Continuous Quality Improvement Specialist
- Linda Brumsey-Moore, Human Services Coordinator

DSS County Contact Information – Phone Numbers*

COUNTY NAME	PHONE NUMBER	COUNTY NAME	PHONE NUMBER	COUNTY NAME	PHONE NUMBER
Alamance	336-570-6532	Franklin	919-496-5721	Pamlico	252-745-4086
Alexander	828-632-1080	Gaston	704-862-7500	Pasquotank	252-338-2126
Alleghany	336-372-1445	Gates	252-357-0075	Pender	910-259-1240
Anson	704-694-9351	Graham	828-479-7911	Perquimans	252-426-7373
Ashe	336-846-5719	Granville	919-693-1511	Person	336-599-8361
Avery	828-733-8248	Greene	252-747-5932	Pitt	252-902-1110
Beaufort	252-975-5500	Guildford	336-641-3447	Polk	828-894-2100
Bertie	252-794-6307	Halifax	252-536-6443	Randolph	336-683-8000
Bladen	910-862-6858	Harnett	910-893-7500	Richmond	910-997-8480
Brunswick	910-253-2077	Haywood	828-452-6620	Robeson	910-671-3500
Buncombe	828-250-5588	Henderson	828-697-5500	Rockingham	336-342-1394
Burke	828-764-9600	Hertford	252-358-7830	Rowan	704-216-8330
Cabarrus	704-920-1400	Hoke	910-875-8725	Rutherford	828-287-6199
Caldwell	828-426-8271	Hyde	252-926-4476	Sampson	910-592-7131
Camden	252-331-4787	Iredell	704-873-5631	Scotland	910-277-2500
Carteret	252-728-3181	Jackson	828-586-5546	Stanly	704-982-6100
Caswell	336-694-4141	Johnston	919 989-5300	Stokes	336-593-2861
Catawba	828-695-5600	Jones	252-448-2581	Surry	336-401-8700
Chatham	919-542-2759	Lee	919-718-4690	Swain	828-488-6921
Cherokee	828-835-8520	Lenoir	252-559-6400	Transylvania	828-884-3174
Chowan	252-482-7441	Lincoln	704-732-0738	Tyrrell	252-796-2653
Clay	828-389-6301	Macon	828-349-2124	Union	704-296-4300
Cleveland	704-487-0661	Madison	828-649-2711	Vance	252-492-5001
Columbus	910-642-2800	Martin	252-789-4400	Wake	919-212-7000
Craven	252-636-4900	McDowell	828-652-3355	Warren	252-257-5000
Cumberland	910-323-1540	Mecklenburg	704-336-3000	Washington	252-793-4041
Currituck	252-232-3083	Mitchell	828-688-2175	Watauga	828-265-8100
Dare	252-475-5500	Montgomery	910-576-6531	Wayne	919-580-4034
Davidson	336-242-2500	Moore	910-947-2436	Wilkes	336-651-7400
Davie	336-753-6250	Nash	252-459-9818	Wilson	252-206-4000
Duplin	910-296-2200	New Hanover	910-798-3400	Yadkin	336-679-4210
Durham	919-560-8000	Northampton	252-534-5811	Yancey	828-682-6148
Edgecombe	252-641-7611	Onslow	910-455-4145		
Forsyth	336-703-3800	Orange	919-245-2800		

* Data collected on DHHS DSS Online Directory
<https://www.ncdhhs.gov/divisions/social-services/local-dss-directory>

DSS County Contact Information – Fax Numbers*

COUNTY NAME	FAX NUMBER	COUNTY NAME	FAX NUMBER	COUNTY NAME	FAX NUMBER
Alamance	336-570-6497	Franklin	919-496-8137	Pamlico	252-745-7384
Alexander	828-632-1092	Gaston	704-862-7885	Pasquotank	252-338-7512
Alleghany	336-372-2635	Gates	252-357-2132	Pender	910-259-1418
Anson	704-695-1608	Graham	828-479-7928	Perquimans	252-426-1240
Ashe	336-846-5779	Granville	919-603-5090	Person	336-597-9339
Avery	828-733-8245	Greene	252-747-8654	Pitt	252-413-1299
Beaufort	252-975-5555	Guildford	336-641-6868	Polk	828-894-6326
Bertie	252-794-5344	Halifax	252-536-2432	Randolph	336-683-8131
Bladen	910-862-6801	Harnett	910-893-6604	Richmond	910-997-8447
Brunswick	910-253-2071	Haywood	828-452-6686	Robeson	910-671-3092
Buncombe	828-250-6235	Henderson	828-697-4544	Rockingham	336-634-1847
Burke	828-764-9793	Hertford	252-358-0597	Rowan	704-638-3134
Cabarrus	704-920-1401	Hoke	910-875-1068	Rutherford	828-287-6350
Caldwell	828-426-8398	Hyde	252-926-3711	Sampson	910-592-4297
Camden	252-335-1009	Iredell	704-878-5419	Scotland	910-277-2402
Carteret	252-648-7462	Jackson	828-586-6270	Stanly	704-983-5818
Caswell	336-694-1816	Johnston	919-989-5324	Stokes	336-593-9362
Catawba	828-695-2497	Jones	252-488-5651	Surry	336-401-8750
Chatham	919-542-6355	Lee	919-718-4634	Swain	828-488-8271
Cherokee	828-837-9789	Lenoir	252-559-6381	Transylvania	828-884-3263
Chowan	252-482-7041	Lincoln	704-736-8727	Tyrrell	252-796-1732
Clay	828-389-6427	Macon	828-349-2401	Union	704-296-6151
Cleveland	704-484-1051	Madison	828 649-3687	Vance	252-438-5997
Columbus	910-641-3970	Martin	252-789-4409	Wake	919-212-7285
Craven	252-636-4946	McDowell	828-652-9167	Warren	252-257-4656
Cumberland	910-677-2801	Mecklenburg	704-353-1325	Washington	252-793-3195
Currituck	252-232-2167	Mitchell	828-688-4940	Watauga	828-265-7638
Dare	252-473-9824	Montgomery	910-576-5016	Wayne	919-731-1293
Davidson	336-249-7588	Moore	910-947-1618	Wilkes	336-651-7568
Davie	336-751-1639	Nash	252-459-9833	Wilson	252-237-1544
Duplin	910-296-2323	New Hanover	910-798-7824	Yadkin	336-849-7936
Durham	919-560-8102	Northampton	252-534-0061	Yancey	828-682-6712
Edgecombe	252-641-7980	Onslow	910-219-4983		
Forsyth	336-727-2850	Orange	919-644-3005		

* Data collected on DHHS DSS Online Directory
<https://www.ncdhhs.gov/divisions/social-services/local-dss-directory>

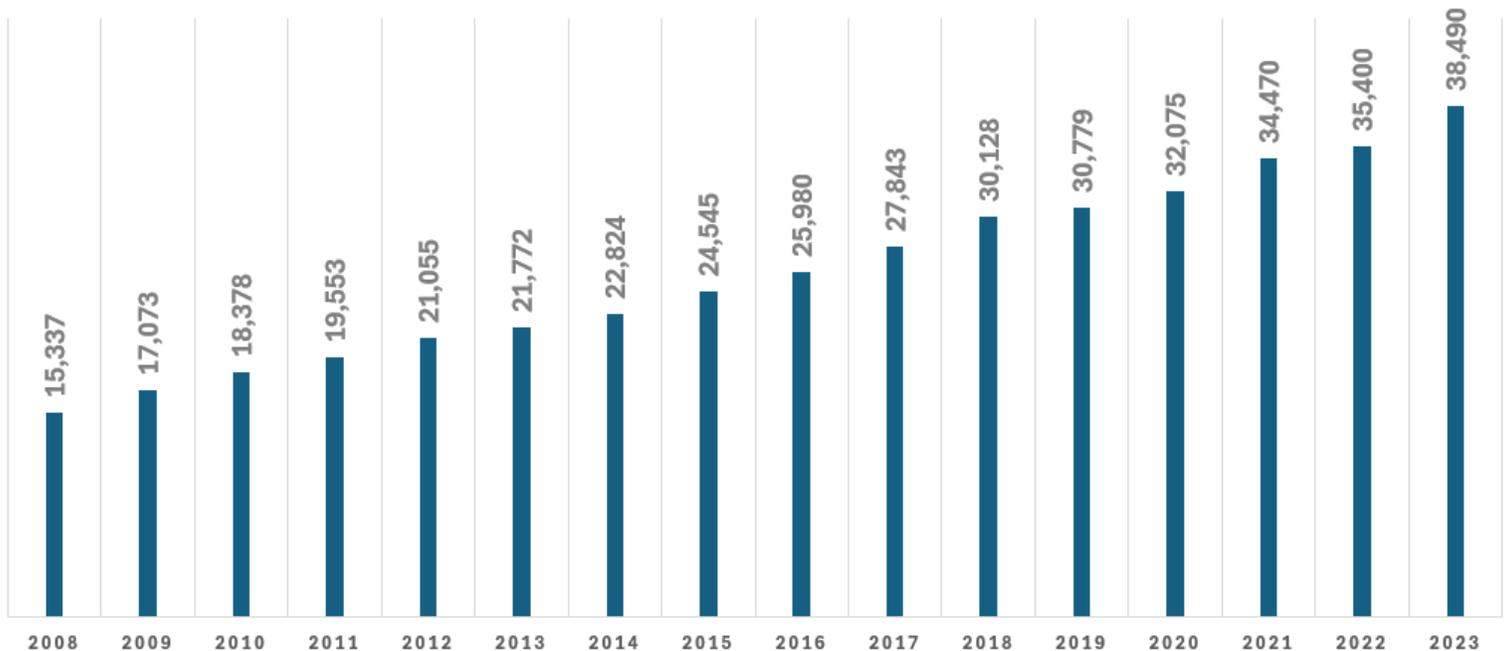
ADULT PROTECTIVE SERVICES

Adult Protective Services (APS) in North Carolina, under the legal framework of General Statute 108A, is dedicated to safeguarding disabled and vulnerable adults. This statutory service, administered by County Departments of Social Services, evaluates reports of abuse, neglect, and exploitation affecting disabled adults. APS aims to ensure such adults are free from maltreatment. However, the funding for these services is limited and often depleted early in the state's fiscal year, with counties supporting the primary financial responsibility.

The most recently available NC 2022 Aging Profile shows that NC is the 9th most populated state in the United States with 17.5% of the population being over age 65. Steady increases in the aging population are projected through 2042. As vulnerable populations increase, it is anticipated that APS needs will continue to increase. This increase can be seen in the *APS Reports Yearly Overview* graph below. You can view NC's Aging Profiles at <https://www.ncdhhs.gov/documents/2022-north-carolina-aging-profiles/open>.

This report's data is sourced from all 100 County Departments of Social Services and the Office of State Budget Management. For further information about APS, visit the North Carolina Department of Health and Human Services website at Adult Protective Services Page at <https://www.ncdhhs.gov/divisions/social-services/adult-services/adult-protective-services>.

NC APS REPORTS RECEIVED (YEAR TO YEAR)



APS Reports Received in NC (State Overview) *

North Carolina	SFY22/23 TOTAL	SFY23/24 TOTAL	% OF CHANGE
	35,400	38,490	8.73% Increase

APS Reports Received in NC (By County)

COUNTY NAME	SFY22/23 TOTAL	SFY23/24 TOTAL	COUNTY NAME	SFY22/23 TOTAL	SFY23/24 TOTAL	COUNTY NAME	SFY22/23 TOTAL	SFY23/24 TOTAL
Alamance	907	892	Franklin	155	106	Pamlico	68	49
Alexander	202	181	Gaston	1227	1132	Pasquotank	148	175
Alleghany	105	88	Gates	35	37	Pender	233	335
Anson	65	71	Graham	40	48	Perquimans	76	62
Ashe	173	161	Granville	83	100	Person	208	175
Avery	37	54	Greene	71	65	Pitt	593	935
Beaufort	305	294	Guilford	1618	1828	Polk	110	154
Bertie	138	135	Halifax	249	202	Randolph	344	281
Bladen	110	94	Harnett	154	153	Richmond	91	134
Brunswick	481	578	Haywood	414	452	Robeson	698	690
Buncombe	2170	2611	Henderson	562	608	Rockingham	668	562
Burke	393	411	Hertford	98	40	Rowan	500	858
Cabarrus	447	533	Hoke	157	170	Rutherford	464	533
Caldwell	409	483	Hyde	18	13	Sampson	261	278
Camden	30	34	Iredell	231	264	Scotland	69	72
Carteret	365	339	Jackson	236	211	Stanly	232	281
Caswell	81	80	Johnston	436	505	Stokes	194	171
Catawba	550	626	Jones	46	79	Surry	229	236
Chatham	202	221	Lee	130	190	Swain	69	103
Cherokee	203	209	Lenoir	99	100	Transylvania	221	223
Chowan	62	78	Lincoln	310	349	Tyrrell	21	20
Clay	68	61	Macon	142	163	Union	384	624
Cleveland	763	595	Madison	141	43	Vance	77	105
Columbus	170	251	Martin	113	104	Wake	1451	1681
Craven	565	606	McDowell	121	179	Warren	73	68
Cumberland	1309	1352	Mecklenburg	2784	2735	Washington	83	67
Currituck	117	144	Mitchell	99	179	Watauga	112	97
Dare	86	103	Montgomery	110	120	Wayne	556	597
Davidson	428	401	Moore	474	481	Wilkes	443	512
Davie	204	165	Nash	271	452	Wilson	355	409
Duplin	227	265	New Hanover	1390	1588	Yadkin	91	91
Durham	968	1044	Northampton	187	63	Yancey	78	90
Edgecombe	287	267	Onslow	756	1054			
Forsyth	287	275	Orange	329	307			

Notable Observations:

- NC has experienced an 8.73% increase in APS reports since last SFY.
- 60 NC County DSS' experienced an increase in APS reports in SFY23/24.

APS Reports Screened In and Out in NC (State Overview) *

North Carolina	SFY22/23 TOTAL SCREENED IN	SFY22/23 AVERAGE SCREEN-IN RATE	SFY23/24 TOTAL SCREENED IN	SFY23/24 AVERAGE SCREEN-IN RATE
	18,321	60%	22,547	59%

APS Reports Screened In and Out in NC (By County)

COUNTY NAME	IN	OUT	% OF SCREEN INS	COUNTY NAME	IN	OUT	% OF SCREEN INS	COUNTY NAME	IN	OUT	% OF SCREEN INS
Alamance	590	302	66%	Franklin	71	35	67%	Pamlico	22	27	45%
Alexander	99	82	55%	Gaston	680	452	60%	Pasquotank	104	71	59%
Alleghany	43	45	49%	Gates	22	15	59%	Pender	209	126	62%
Anson	41	30	58%	Graham	31	17	65%	Perquimans	29	33	47%
Ashe	38	123	24%	Granville	81	19	81%	Person	133	42	76%
Avery	14	40	26%	Greene	47	18	72%	Pitt	672	263	72%
Beaufort	229	65	78%	Guilford	1039	789	57%	Polk	91	63	59%
Bertie	106	29	79%	Halifax	166	36	82%	Randolph	219	62	78%
Bladen	65	29	69%	Harnett	127	26	83%	Richmond	69	65	51%
Brunswick	281	297	49%	Haywood	237	215	52%	Robeson	476	214	69%
Buncombe	1561	1050	60%	Henderson	358	250	59%	Rockingham	226	336	40%
Burke	196	215	48%	Hertford	35	5	88%	Rowan	514	344	60%
Cabarrus	157	376	29%	Hoke	128	42	75%	Rutherford	241	292	45%
Caldwell	318	165	66%	Hyde	6	7	46%	Sampson	186	92	67%
Camden	11	23	32%	Iredell	128	136	48%	Scotland	52	20	72%
Carteret	161	178	47%	Jackson	84	127	40%	Stanly	173	108	62%
Caswell	63	17	79%	Johnston	463	42	92%	Stokes	97	74	57%
Catawba	397	229	63%	Jones	42	37	53%	Surry	116	120	49%
Chatham	53	168	24%	Lee	89	101	47%	Swain	42	61	41%
Cherokee	104	105	50%	Lenoir	72	28	72%	Transylvania	128	95	57%
Chowan	39	39	50%	Lincoln	237	112	68%	Tyrrell	17	3	85%
Clay	38	23	62%	Macon	54	109	33%	Union	368	256	59%
Cleveland	258	337	43%	Madison	29	14	67%	Vance	62	43	59%
Columbus	98	139	41%	Martin	72	32	69%	Wake	986	695	59%
Craven	320	286	53%	McDowell	103	76	58%	Warren	44	24	65%
Cumberland	801	551	59%	Mecklenburg	1271	1464	46%	Washington	48	19	72%
Currituck	76	68	53%	Mitchell	139	40	78%	Watauga	52	45	54%
Dare	56	47	54%	Montgomery	67	53	56%	Wayne	321	276	54%
Davidson	214	187	53%	Moore	121	360	25%	Wilkes	335	177	65%
Davie	82	83	50%	Nash	367	85	81%	Wilson	390	19	95%
Duplin	222	43	84%	New Hanover	1149	439	72%	Yadkin	37	54	41%
Durham	548	496	52%	Northampton	36	27	57%	Yancey	69	21	77%
Edgecombe	162	105	61%	Onslow	641	413	61%				
Forsyth	217	58	79%	Orange	169	138	55%				

Notable Observations:

- NC has experienced a .8% decrease in accepted APS reports since last SFY. In FY24/25 a statewide goal was developed to provide additional support and oversight to intake screening in NC.
- 75 NC counties had a screening acceptance rate greater than 50%.

APS Evaluations with Prior Interventions in NC (State Overview) *

North Carolina	SFY22/23 AVERAGE	SFY23/24 AVERAGE
	14%	14%

APS Evaluations with Prior Interventions in NC (By County)

COUNTY NAME	TOTAL	PRIOR INTV	%	COUNTY NAME	TOTAL	PRIOR INTV	%	COUNTY NAME	TOTAL	PRIOR INTV	%
Alamance	351	45	13%	Franklin	62	5	8%	Pamlico	20	4	20%
Alexander	93	12	13%	Gaston	660	112	17%	Pasquotank	105	11	11%
Alleghany	40	4	10%	Gates	22	3	14%	Pender	148	24	16%
Anson	36	0	0%	Graham	33	5	15%	Perquimans	33	4	12%
Ashe	37	2	5%	Granville	66	3	5%	Person	119	21	18%
Avery	12	2	17%	Greene	35	3	9%	Pitt	540	57	11%
Beaufort	216	35	16%	Guilford	775	109	14%	Polk	59	5	8%
Bertie	68	10	15%	Halifax	88	8	9%	Randolph	81	10	12%
Bladen	59	6	10%	Harnett	103	6	6%	Richmond	54	3	6%
Brunswick	265	37	14%	Haywood	214	34	16%	Robeson	436	75	17%
Buncombe	969	195	20%	Henderson	354	57	16%	Rockingham	240	36	15%
Burke	158	29	18%	Hertford	29	1	3%	Rowan	202	30	15%
Cabarrus	159	10	6%	Hoke	112	12	11%	Rutherford	229	27	12%
Caldwell	262	45	17%	Hyde	5	0	0%	Sampson	193	24	12%
Camden	12	3	25%	Iredell	112	8	7%	Scotland	50	4	8%
Carteret	155	18	12%	Jackson	78	11	14%	Stanly	148	22	15%
Caswell	37	1	3%	Johnston	368	57	15%	Stokes	86	10	12%
Catawba	368	65	18%	Jones	10	0	0%	Surry	115	11	10%
Chatham	58	7	12%	Lee	81	10	12%	Swain	24	3	13%
Cherokee	64	9	14%	Lenoir	55	3	5%	Transylvania	107	22	21%
Chowan	31	4	13%	Lincoln	219	32	15%	Tyrrell	17	5	29%
Clay	43	8	19%	Macon	44	7	16%	Union	209	35	17%
Cleveland	256	43	17%	Madison	52	4	8%	Vance	46	5	11%
Columbus	83	9	11%	Martin	79	10	13%	Wake	786	82	10%
Craven	282	42	15%	McDowell	98	11	11%	Warren	35	2	6%
Cumberland	735	127	17%	Mecklenburg	1106	132	12%	Washington	58	12	21%
Currituck	70	11	16%	Mitchell	56	9	16%	Watauga	49	6	12%
Dare	55	10	18%	Montgomery	53	4	8%	Wayne	277	44	16%
Davidson	204	30	15%	Moore	113	18	16%	Wilkes	304	68	22%
Davie	63	11	17%	Nash	271	42	15%	Wilson	331	64	19%
Duplin	231	44	19%	New Hanover	1106	226	20%	Yadkin	44	5	11%
Durham	534	98	18%	Northampton	37	1	3%	Yancey	65	7	11%
Edgecombe	141	19	13%	Onslow	389	56	14%				
Forsyth	212	21	10%	Orange	167	36	22%				

Notable Observations:

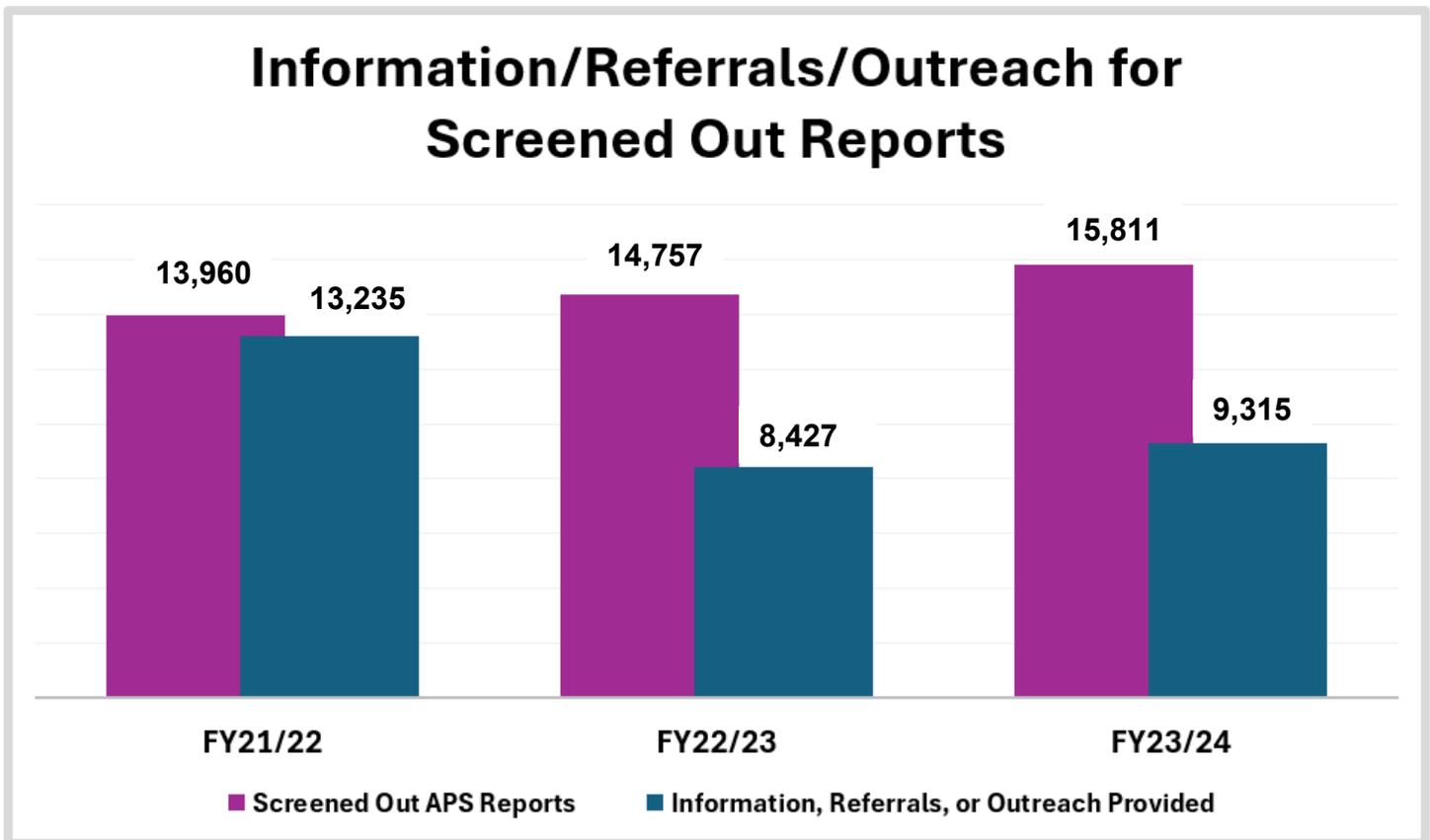
- There has not been a notable change in the number of APS evaluations conducted on individuals who have had prior APS interventions.
- The range for NC counties with APS evaluations conducted on individuals who have had prior APS interventions is from 0% - 29%.

ADULT PROTECTIVE SERVICES INFORMATION & OUTREACH

Reports for Adult Protective Services (APS) are submitted to the 100 County Department of Social Services across North Carolina. These reports are reviewed based on the criteria outlined in N.C. General Statute 108A. For an APS referral to proceed, it must meet three key conditions:

1. Involvement of a disabled adult,
2. Allegations of abuse, neglect, or exploitation,
3. A need for protective services.

If a report does not meet any of these criteria, it is not pursued further under APS. However, alternative assistance can be provided, such as offering information, referrals, or outreach services. Information and referrals may include connecting the individual to other agencies or informing them of available community resources. Outreach efforts could involve home visits or telephone contacts to gather additional information and provide support or resources as needed.



NC counties provided information, referrals, or face-to-face outreach visits to 9,315 individuals in SFY 23/24.

APS Distinct Client Count in NC (State Overview) *

North Carolina	SFY22/23 CITIZENS SERVED IN APS		SFY23/24 CITIZENS SERVED IN APS	
	202 Evaluations	17,949	202	11,583
	204 Mobilization and Planning	3,198	204	1,742

APS Distinct Client Count in NC (By County)

COUNTY NAME	202	204	COUNTY NAME	202	204	COUNTY NAME	202	204
Alamance	320	81	Franklin	65	12	Pamlico	10	0
Alexander	54	4	Gaston	450	117	Pasquotank	61	13
Alleghany	31	9	Gates	15	3	Pender	73	10
Anson	29	4	Graham	13	1	Perquimans	24	5
Ashe	30	5	Granville	47	11	Person	75	25
Avery	14	0	Greene	21	3	Pitt	292	67
Beaufort	149	30	Guildford	579	40	Polk	31	3
Bertie	52	24	Halifax	55	14	Randolph	141	14
Bladen	38	5	Harnett	79	17	Richmond	45	3
Brunswick	160	17	Haywood	139	15	Robeson	244	70
Buncombe	479	78	Henderson	211	35	Rockingham	157	46
Burke	139	11	Hertford	19	4	Rowan	134	20
Cabarrus	92	9	Hoke	66	9	Rutherford	123	9
Caldwell	150	23	Hyde	5	1	Sampson	115	31
Camden	16	3	Iredell	112	7	Scotland	23	7
Carteret	99	10	Jackson	63	18	Stanly	84	4
Caswell	27	3	Johnston	269	31	Stokes	50	8
Catawba	192	21	Jones	17	3	Surry	87	26
Chatham	41	9	Lee	41	2	Swain	22	2
Cherokee	31	2	Lenoir	47	0	Transylvania	68	8
Chowan	20	5	Lincoln	140	22	Tyrrell	13	6
Clay	26	8	Macon	40	3	Union	132	5
Cleveland	185	20	Madison	40	11	Vance	36	4
Columbus	41	0	Martin	39	7	Wake	573	41
Craven	163	43	McDowell	68	6	Warren	31	7
Cumberland	348	31	Mecklenburg	675	101	Washington	24	4
Currituck	46	2	Mitchell	40	11	Watauga	29	5
Dare	27	8	Montgomery	39	4	Wayne	229	29
Davidson	144	28	Moore	91	5	Wilkes	150	14
Davie	41	8	Nash	93	8	Wilson	188	34
Duplin	126	9	New Hanover	488	49	Yadkin	36	2
Durham	289	47	Northampton	30	7	Yancey	29	7
Edgecombe	75	22	Onslow	191	32			
Forsyth	179	19	Orange	114	6			

Notable Observations:

- As seen in other metric data, APS evaluations have increased. The reflected decrease in citizens served reflects efforts to improve accuracy in SFY23/24 to ensure DSS-5027s accurately reflected open/closed cases. Discrepancies highlight the ongoing need to ensure accuracy on the DSS-5027 reports.

APS Initiation Timeframes in NC (State Overview) *

North Carolina	SFY22/23 AVERAGE DAYS TO INITIATE	SFY23/24 AVERAGE DAYS TO INITIATE
	3.6 Days	3.8 Days

APS Initiation Rates in NC (By County)

COUNTY NAME	AVG # DAYS TO INITIATE	COUNTY NAME	AVG # DAYS TO INITIATE	COUNTY NAME	AVG # DAYS TO INITIATE
Alamance	1.6	Franklin	0.8	Pamlico	1.7
Alexander	1.4	Gaston	0.9	Pasquotank	0.9
Alleghany	0.8	Gates	1.3	Pender	1.1
Anson	1.1	Graham	0.9	Perquimans	0.8
Ashe	1.0	Granville	0.6	Person	0.9
Avery	1.4	Greene	0.9	Pitt	2.6
Beaufort	1.5	Guilford	1.5	Polk	0.8
Bertie	1.0	Halifax	1.7	Randolph	1.0
Bladen	0.8	Harnett	0.9	Richmond	0.7
Brunswick	1.3	Haywood	0.8	Robeson	20.1
Buncombe	1.2	Henderson	1.4	Rockingham	1.4
Burke	1.2	Hertford	0.7	Rowan	1.1
Cabarrus	1.1	Hoke	66.4	Rutherford	0.6
Caldwell	0.9	Hyde	1.2	Sampson	0.9
Camden	0.5	Iredell	0.9	Scotland	0.5
Carteret	1.3	Jackson	0.8	Stanly	2.2
Caswell	1.9	Johnston	3.1	Stokes	1.6
Catawba	0.9	Jones	1.4	Surry	1.3
Chatham	1.4	Lee	0.8	Swain	1.2
Cherokee	0.7	Lenoir	1.1	Transylvania	1.0
Chowan	2.2	Lincoln	1.2	Tyrrell	0.1
Clay	0.9	Macon	1.1	Union	6.3
Cleveland	2.3	Madison	1.8	Vance	1.5
Columbus	1.8	Martin	5.6	Wake	1.4
Craven	5.1	McDowell	1.4	Warren	1.8
Cumberland	1.1	Mecklenburg	1.4	Washington	0.5
Currituck	0.9	Mitchell	1.1	Watauga	1.0
Dare	0.5	Montgomery	5.3	Wayne	1.1
Davidson	1.0	Moore	130.4	Wilkes	0.8
Davie	1.2	Nash	1.2	Wilson	1.7
Duplin	0.9	New Hanover	1.4	Yadkin	9.3
Durham	1.5	Northampton	1.1	Yancey	0.5
Edgecombe	1.4	Onslow	20.4		
Forsyth	6.4	Orange	1.0		

Notable Observations:

- All APS evaluations are required to be initiated or have diligent efforts to initiate no later than 72 (3 days).
- 76 NC counties have an initiation average rate at or less than 1.5 days which can indicate diversity in timeframe assignments and timely initiations.
- 11 NC counties have an initiation average rate exceeding 3 days.

APS Evaluation Timeframes in NC (State Overview) *

North Carolina	SFY22/23 AVERAGE DAYS OPEN		SFY23/24 AVERAGE DAYS OPEN	
	Abuse	15.04 Days	Abuse	17.8 Days
	Neglect	22.50 Days	Neglect	23.3 Days
	Exploitation	29.47 Days	Exploitation	30.1 Days

APS Evaluation Timeframes in NC (By County)

COUNTY NAME	ABS	NEG	EXP	COUNTY NAME	ABS	NEG	EXP	COUNTY NAME	ABS	NEG	EXP
Alamance	22.5	26.2	39.0	Franklin	10.5	14.7	29.8	Pamlico	0.0	22.2	25.0
Alexander	0.0	25.4	24.0	Gaston	27.1	22.8	25.8	Pasquotank	28.0	21.7	20.7
Alleghany	31.0	27.1	41.1	Gates	20.0	20.4	10.5	Pender	20.8	22.4	28.5
Anson	42.0	21.8	32.0	Graham	0.0	21.5	17.0	Perquimans	28.0	25.1	42.0
Ashe	23.0	20.1	41.0	Granville	10.5	24.9	38.0	Person	1.0	24.0	27.3
Avery	0.0	27.6	0.0	Greene	4.0	20.8	33.3	Pitt	26.5	25.7	29.4
Beaufort	31.3	24.8	39.6	Guilford	18.6	21.6	27.3	Polk	27.0	23.7	0.0
Bertie	5.0	21.4	32.5	Halifax	0.0	25.7	33.1	Randolph	23.0	23.0	25.7
Bladen	20.5	24.5	26.4	Harnett	15.0	23.5	34.5	Richmond	30.5	20.9	0.0
Brunswick	27.0	23.5	29.6	Haywood	21.8	22.1	27.1	Robeson	28.6	26.0	30.5
Buncombe	17.6	23.1	34.6	Henderson	26.6	22.5	30.7	Rockingham	31.5	17.5	28.0
Burke	15.0	24.1	32.5	Hertford	0.0	18.0	0.0	Rowan	23.4	27.0	38.6
Cabarrus	24.5	28.1	38.4	Hoke	21.0	24.7	40.0	Rutherford	21.7	23.5	25.6
Caldwell	23.6	23.4	26.0	Hyde	0.0	19.0	33.0	Sampson	22.0	25.6	39.9
Camden	0.0	23.1	37.6	Iredell	28.0	23.1	34.0	Scotland	0.0	15.0	26.6
Carteret	29.0	24.7	38.1	Jackson	20.0	20.2	33.5	Stanly	28.5	25.7	32.0
Caswell	0.0	26.2	32.6	Johnston	21.3	21.7	27.6	Stokes	0.0	20.0	29.0
Catawba	21.4	24.5	26.9	Jones	0.0	20.5	0.0	Surry	27.6	21.0	28.1
Chatham	27.0	29.9	39.0	Lee	30.0	22.2	26.5	Swain	0.0	18.1	21.2
Cherokee	35.0	20.2	29.0	Lenoir	26.3	28.7	41.0	Transylvania	0.0	19.6	36.0
Chowan	23.0	27.8	40.0	Lincoln	20.5	19.8	22.2	Tyrrell	0.0	22.2	26.0
Clay	26.0	21.5	0.0	Macon	0.0	22.4	23.0	Union	26.6	22.6	32.0
Cleveland	25.5	22.2	35.7	Madison	23.0	40.8	20.0	Vance	3.0	19.5	44.0
Columbus	20.5	23.7	19.0	Martin	0.0	26.3	34.0	Wake	20.0	21.7	27.8
Craven	16.0	21.7	37.2	McDowell	14.6	21.8	38.0	Warren	0.0	27.6	38.2
Cumberland	28.9	28.3	38.9	Mecklenburg	25.0	26.0	37.2	Washington	0.0	27.7	39.4
Currituck	23.8	23.2	42.0	Mitchell	0.0	26.1	42.5	Watauga	0.0	24.6	35.7
Dare	0.0	22.2	38.7	Montgomery	27.0	16.3	38.0	Wayne	28.0	21.3	34.9
Davidson	14.3	23.3	23.2	Moore	23.0	20.0	36.5	Wilkes	28.6	25.8	33.7
Davie	27.5	22.9	27.0	Nash	17.8	21.3	27.2	Wilson	22.7	21.4	38.1
Duplin	26.9	26.2	37.3	New Hanover	26.1	24.1	29.9	Yadkin	27.5	19.6	29.0
Durham	22.5	25.0	34.9	Northampton	24.5	24.0	39.0	Yancey	27.0	20.7	35.5
Edgecombe	24.0	21.7	27.4	Onslow	27.0	25.4	31.4				
Forsyth	21.4	25.8	29.2	Orange	0.0	24.7	27.4				

Notable Observations:

- All APS evaluations for abuse and neglect are required to close within 30 days per statute. 94 counties averaged less than 30 days.
- All APS evaluations for exploitation are required to close within 45 days per statute. 100% of counties averaged less than 45 days.

APS Substantiation and Confirmation Rates (State Overview) *

North Carolina	SFY22/23		SFY23/24	
	Confirmation Rate	47%	Confirmation Rate	47%
	Substantiation Rate	24%	Substantiation Rate	24%

APS Substantiation and Confirmation Rates (By County)

COUNTY NAME	CONFIRM. RATE	SUB. RATE	COUNTY NAME	CONFIRM. RATE	SUB. RATE	COUNTY NAME	CONFIRM. RATE	SUB. RATE
Alamance	53%	42%	Franklin	46%	32%	Pamlico	25%	15%
Alexander	46%	17%	Gaston	48%	30%	Pasquotank	52%	31%
Alleghany	62%	22%	Gates	31%	22%	Pender	57%	17%
Anson	38%	22%	Graham	42%	12%	Perquimans	66%	42%
Ashe	48%	21%	Granville	48%	31%	Person	52%	44%
Avery	25%	0%	Greene	60%	22%	Pitt	47%	23%
Beaufort	53%	18%	Guilford	58%	31%	Polk	44%	11%
Bertie	77%	42%	Halifax	47%	26%	Randolph	61%	22%
Bladen	64%	37%	Harnett	70%	34%	Richmond	51%	5%
Brunswick	47%	20%	Haywood	48%	13%	Robeson	66%	48%
Buncombe	37%	25%	Henderson	55%	20%	Rockingham	43%	25%
Burke	18%	5%	Hertford	51%	27%	Rowan	48%	17%
Cabarrus	42%	16%	Hoke	29%	14%	Rutherford	30%	11%
Caldwell	54%	33%	Hyde	100%	60%	Sampson	64%	58%
Camden	75%	25%	Iredell	19%	8%	Scotland	28%	14%
Carteret	49%	14%	Jackson	61%	29%	Stanly	37%	16%
Caswell	35%	5%	Johnston	57%	29%	Stokes	36%	15%
Catawba	44%	22%	Jones	60%	40%	Surry	67%	49%
Chatham	50%	25%	Lee	60%	24%	Swain	54%	20%
Cherokee	60%	25%	Lenoir	47%	1%	Transylvania	42%	19%
Chowan	58%	22%	Lincoln	55%	26%	Tyrrell	82%	41%
Clay	51%	27%	Macon	38%	15%	Union	55%	14%
Cleveland	47%	18%	Madison	48%	11%	Vance	19%	19%
Columbus	71%	13%	Martin	56%	32%	Wake	35%	17%
Craven	42%	22%	McDowell	42%	13%	Warren	57%	22%
Cumberland	48%	14%	Mecklenburg	38%	21%	Washington	65%	32%
Currituck	52%	17%	Mitchell	58%	25%	Watauga	53%	40%
Dare	69%	25%	Montgomery	35%	20%	Wayne	32%	16%
Davidson	53%	32%	Moore	30%	10%	Wilkes	44%	24%
Davie	68%	25%	Nash	42%	19%	Wilson	48%	34%
Duplin	48%	19%	New Hanover	46%	23%	Yadkin	45%	22%
Durham	35%	20%	Northampton	81%	21%	Yancey	49%	20%
Edgecombe	41%	21%	Onslow	54%	30%			
Forsyth	40%	22%	Orange	38%	20%			

Notable Observations:

- A substantiation rate comparable to the state average of 24% can be an indicator for case decision congruence.
- 40 NC counties had a substantiation rate at 24% or greater.
- 62 NC counties had a confirmation rate at 47% or greater.
- In FY24/25, a statewide goal was developed to provide additional support and oversight to case decisions to ensure congruence.

APS Duration of 204 Services in NC (State Overview) *

North Carolina	SFY22/23 AVERAGE DAYS FOR 204 SERVICE PROVISION	SFY23/24 AVERAGE DAYS FOR 204 SERVICE PROVISION
	74.73	77.10

APS Duration of 204 Services in NC (By County)

COUNTY NAME	AVG # DAYS TO PROVIDE 204	COUNTY NAME	AVG # DAYS TO PROVIDE 204	COUNTY NAME	AVG # DAYS TO PROVIDE 204
Alamance	78.1	Franklin	72.6	Pamlico	62.5
Alexander	88.2	Gaston	82.5	Pasquotank	47.1
Alleghany	99.3	Gates	49.0	Pender	62.2
Anson	63.2	Graham	39.2	Perquimans	138.1
Ashe	102.7	Granville	105.3	Person	133.1
Avery	26.0	Greene	60.3	Pitt	82.9
Beaufort	71.6	Guildford	81.2	Polk	39.6
Bertie	155.8	Halifax	43.6	Randolph	95.4
Bladen	55.2	Harnett	54.7	Richmond	29.2
Brunswick	68.1	Haywood	35.9	Robeson	72.2
Buncombe	73.8	Henderson	68.2	Rockingham	52.1
Burke	124.5	Hertford	119.4	Rowan	116.4
Cabarrus	88.0	Hoke	183.6	Rutherford	72.5
Caldwell	83.7	Hyde	176.6	Sampson	99.9
Camden	54.3	Iredell	116.8	Scotland	42.6
Carteret	62.2	Jackson	57.3	Stanly	93.7
Caswell	122.0	Johnston	79.7	Stokes	32.9
Catawba	61.2	Jones	0.0	Surry	90.1
Chatham	113.7	Lee	149.4	Swain	56.0
Cherokee	43.2	Lenoir	0.0	Transylvania	47.7
Chowan	97.0	Lincoln	40.3	Tyrrell	53.8
Clay	118.6	Macon	71.6	Union	78.5
Cleveland	117.3	Madison	41.7	Vance	60.8
Columbus	46.7	Martin	46.1	Wake	87.6
Craven	82.6	McDowell	81.7	Warren	55.7
Cumberland	66.6	Mecklenburg	56.9	Washington	84.3
Currituck	36.6	Mitchell	84.1	Watauga	121.8
Dare	42.6	Montgomery	78.5	Wayne	63.8
Davidson	101.7	Moore	60.5	Wilkes	52.3
Davie	67.8	Nash	59.3	Wilson	113.4
Duplin	82.9	New Hanover	86.6	Yadkin	54.8
Durham	136.9	Northampton	91.2	Yancey	52.1
Edgecombe	39.2	Onslow	93.4		
Forsyth	104.3	Orange	122.2		

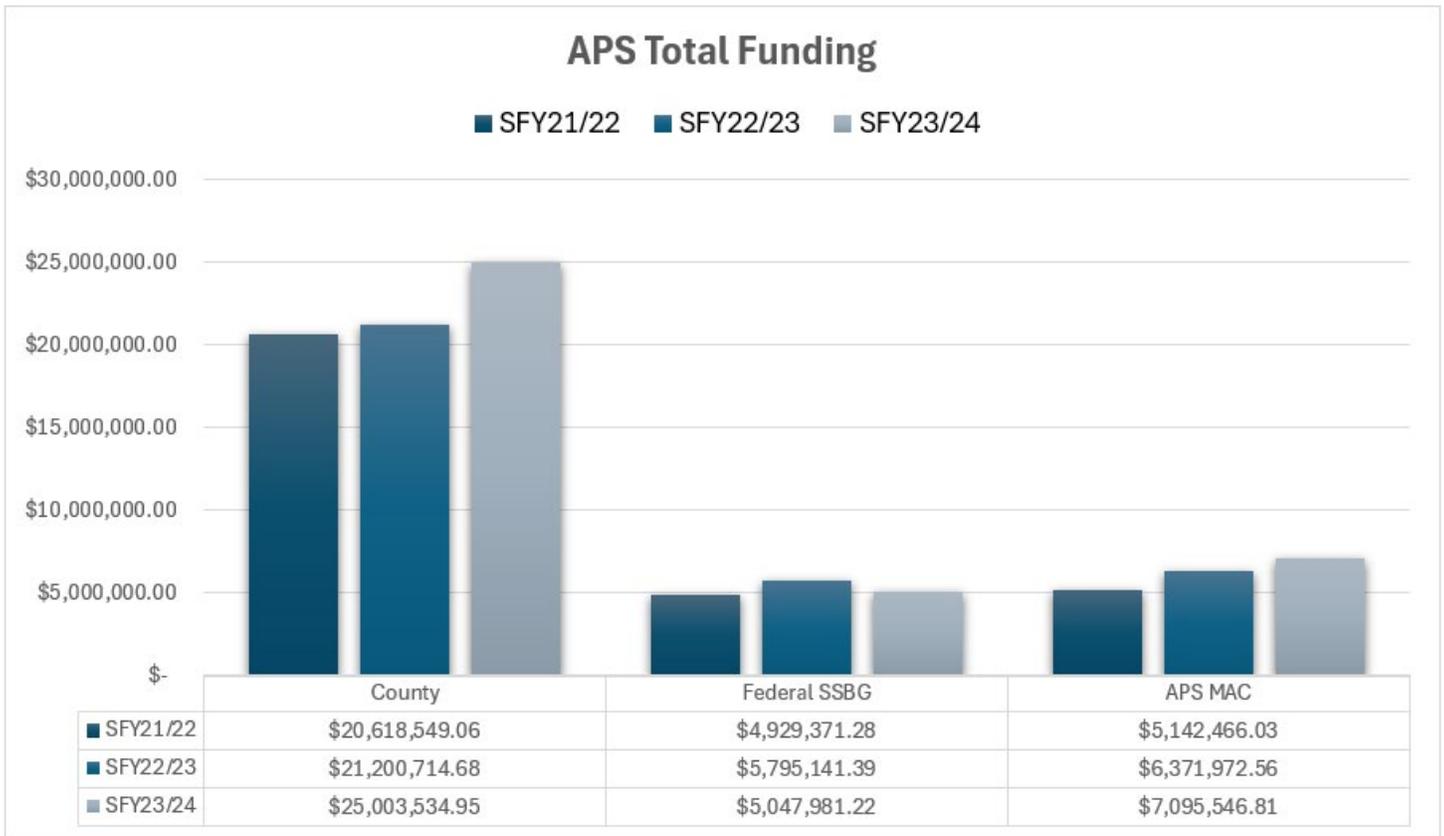
Notable Observations:

- This data represents the number of days that services are mobilized for APS (204) clients found to be in need of protection. APS services are intended to be short-term services.
- 70 NC counties had a case closure average of less than 90 days.

ADULT PROTECTIVE SERVICES FUNDING

Adult Protective Services (APS) is partially funded through the federal Social Services Block Grant (SSBG), which supports various programs within County Departments of Social Services (DSS). However, SSBG funding is limited and must be shared across multiple services, leading many counties to exhaust their allocations by the midpoint of the fiscal year. Once depleted, counties must use local funds to sustain this legally mandated service.

In state fiscal year 2021–2022, Medicaid Administrative Claiming (MAC) was introduced as a new funding source to support APS in counties. MAC allows counties to receive federal reimbursement for administrative activities that assist Medicaid-eligible individuals. This funding model, which provides an uncapped 50 percent federal match with a required 50 percent county contribution, has already offered meaningful financial relief by helping offset APS operational costs.



APS ESSENTIAL SERVICES FUNDING

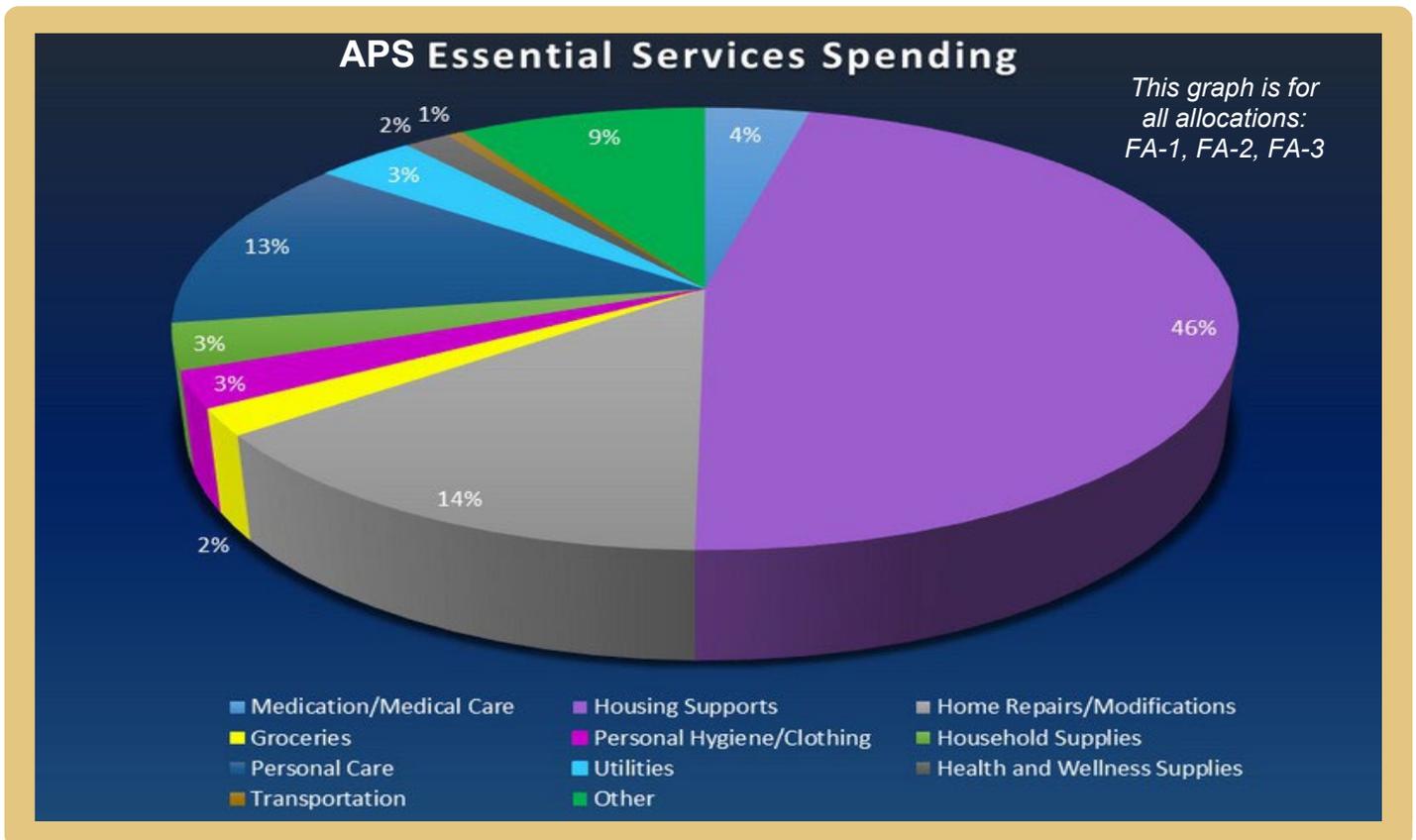
The APS Essential Services Fund was a non-recurring allocation established through the 2021 American Rescue Plan Act (ARPA). An initial Funding Authorization (FA), FA-1, of \$1,500,000 was provided for February 1, 2022 – December 31, 2022 to help County Departments of Social Services address critical protective service needs, particularly in situations where local funding and resources were limited.

This fund supported essential services delivered under Protective Services for Adults Planning and Mobilizing Services (SIS Code 204). Covered services included medical care for physical and mental health, personal hygiene assistance, access to food and clothing, heated and ventilated shelter, protection from health and safety hazards, and safeguards against abuse, neglect, and exploitation.

Due to significant utilization of the initial allocation, two additional non-recurring allocations were issued:

- **FA-2:** \$528,699 distributed during State Fiscal Year (SFY) 2022–2023, covering January through June 2023.
- **FA-3:** \$1,000,000 disbursed at the start of SFY 2023–2024, covering July 2023 through June 2024.

As with the initial allocation, these subsequent funds were intended to support, not replace, existing county resources for APS. The APS Essential Services Fund was designed as a temporary solution to assist counties in meeting the urgent needs of vulnerable adults involved in APS. After June 2024, there were no additional designated funding sources for APS Essential Services.



APS Essential Services Funding (State Overview) *

North Carolina	SFY 21/22 ALLOCATION	SFY 22/23 ALLOCATION	SFY 23/24 ALLOCATION	TOTAL ALLOCATIONS
		\$1,500,000	\$528,699	\$1,000,000

APS Essential Services Funding Allocations (By County)

County Name	FA-1	FA-2	FA-3
ALAMANCE	\$78,895.00	\$17,887.60	\$41,643.80
ALEXANDER	\$7,521.00	\$1,873.18	\$4,639.43
ALLEGHANY	\$4,732.00	\$2,949.74	\$6,324.58
ANSON	\$3,501.00	\$1,513.50	\$3,288.29
ASHE	\$5,753.00	\$1,939.05	\$3,795.98
AVERY	\$1,022.00	\$698.91	\$675.34
BEAUFORT	\$17,588.00	\$7,659.76	\$12,574.92
BERTIE	\$4,951.00	\$2,072.80	\$8,620.81
BLADEN	\$4,078.00	\$3,300.39	\$2,868.66
BRUNSWICK	\$11,558.00	\$4,231.22	\$7,197.75
BUNCOMBE	\$53,764.00	\$24,541.45	\$43,369.77
BURKE	\$13,604.00	\$4,886.87	\$9,622.53
CABARRUS	\$15,426.00	\$3,943.90	\$7,559.74
CALDWELL	\$19,484.00	\$9,061.39	\$14,421.04
CAMDEN	\$804.00	\$292.69	\$1,679.37
CARTERET	\$15,813.00	\$5,489.16	\$7,453.46
CASWELL	\$4,047.00	\$839.21	\$3,123.70
CATAWBA	\$19,643.00	\$10,002.45	\$13,109.26
CHATHAM	\$6,255.00	\$2,583.13	\$4,229.21
CHEROKEE	\$8,364.00	\$2,126.26	\$4,046.90
CHOWAN	\$3,887.00	\$1,326.83	\$1,321.17
CLAY	\$2,900.00	\$1,559.81	\$2,742.08
CLEVELAND	\$18,386.00	\$5,816.29	\$12,549.70
COLUMBUS	\$7,735.00	\$3,522.45	\$1,860.81
CRAVEN	\$28,322.00	\$6,157.52	\$17,989.52
CUMBERLAND	\$36,410.00	\$15,090.19	\$29,508.06
CURRITUCK	\$1,737.00	\$517.63	\$1,597.80
DARE	\$3,376.00	\$1,579.99	\$2,655.30
DAVIDSON	\$17,782.00	\$7,814.89	\$16,505.53
DAVIE	\$7,307.00	\$5,806.95	\$5,154.60
DUPLIN	\$9,735.00	\$2,941.73	\$7,554.93
DURHAM	\$55,966.00	\$13,230.36	\$43,446.38
EDGECOMBE	\$11,723.00	\$5,677.33	\$8,885.84
FORSYTH	\$22,859.00	\$8,413.02	\$17,813.86
FRANKLIN	\$7,610.00	\$2,820.96	\$6,758.60
GASTON	\$95,621.00	\$42,022.70	\$63,063.54

County Name	FA-1	FA-2	FA-3
GATES	\$2,408.00	\$400.03	\$1,843.45
GRAHAM	\$3,818.00	\$224.79	\$743.81
GRANVILLE	\$7,579.00	\$2,155.21	\$5,340.83
GREENE	\$3,131.00	\$910.07	\$2,373.92
GUILFORD	\$37,100.00	\$9,325.16	\$25,001.83
HALIFAX	\$7,811.00	\$3,735.96	\$6,936.30
HARNETT	\$10,881.00	\$2,504.89	\$10,156.25
HAYWOOD	\$13,487.00	\$4,972.42	\$6,464.34
HENDERSON	\$16,775.00	\$9,650.03	\$13,252.85
HERTFORD	\$5,535.00	\$1,854.64	\$2,559.32
HOKE	\$8,962.00	\$2,279.84	\$5,385.95
HYDE	\$1,601.00	\$712.63	\$1,370.32
IREDELL	\$13,583.00	\$3,342.80	\$6,969.29
JACKSON	\$6,816.00	\$1,511.13	\$6,502.24
JOHNSTON	\$26,209.00	\$12,508.58	\$16,008.08
JONES	\$1,029.00	\$223.71	\$1,238.05
LEE	\$2,910.00	\$1,631.01	\$2,199.72
LENOIR	\$5,733.00	\$2,114.37	\$2,105.83
LINCOLN	\$12,060.00	\$7,644.33	\$8,349.29
MACON	\$4,829.00	\$1,505.07	\$2,727.21
MADISON	\$5,820.00	\$1,801.91	\$3,781.71
MARTIN	\$2,615.00	\$1,446.50	\$4,370.64
MCDOWELL	\$7,229.00	\$2,534.18	\$3,895.62
MECKLENBURG	\$100,589.00	\$29,509.79	\$67,000.56
MITCHELL	\$2,540.00	\$756.55	\$3,863.46
MONTGOMERY	\$7,808.00	\$5,193.92	\$3,512.66
MOORE	\$9,901.00	\$5,396.21	\$4,890.66
NASH	\$7,161.00	\$3,047.86	\$4,095.45
NEW HANOVER	\$57,439.00	\$15,300.95	\$27,030.06
NORTHAMPTON	\$2,559.00	\$1,867.62	\$2,718.76
ONslow	\$23,735.00	\$8,340.77	\$14,584.19
ORANGE	\$15,595.00	\$2,076.16	\$10,210.64
PAMLICO	\$1,181.00	\$336.15	\$1,203.76
PASQUOTANK	\$2,434.00	\$1,336.51	\$6,450.40
PENDER	\$15,091.00	\$3,967.16	\$6,324.53
PERQUIMANS	\$1,328.00	\$554.41	\$2,158.45
PERSON	\$8,993.00	\$1,716.84	\$9,613.37
PITT	\$55,869.00	\$11,008.93	\$40,199.94
POLK	\$5,383.00	\$1,332.45	\$1,774.21
RANDOLPH	\$8,111.00	\$2,823.75	\$6,642.74
RICHMOND	\$6,018.00	\$2,125.68	\$3,284.26
ROBESON	\$67,513.00	\$27,207.22	\$37,321.53
ROCKINGHAM	\$24,578.00	\$11,287.76	\$16,235.88

County Name	FA-1	FA-2	FA-3
ROWAN	\$11,231.00	\$5,583.80	\$7,194.95
RUTHERFORD	\$4,973.00	\$2,743.62	\$5,939.55
SAMPSON	\$18,951.00	\$7,002.44	\$16,301.73
SCOTLAND	\$7,266.00	\$864.27	\$3,579.61
STANLY	\$6,805.00	\$3,512.80	\$5,190.61
STOKES	\$5,226.00	\$1,932.35	\$2,676.36
SURRY	\$16,426.00	\$7,472.17	\$9,104.71
SWAIN	\$6,822.00	\$2,814.42	\$1,338.25
TRANSYLVANIA	\$6,263.00	\$1,768.51	\$3,637.57
TYRRELL	\$1,764.00	\$2,680.28	\$2,155.62
UNION	\$17,061.00	\$4,493.63	\$7,216.90
VANCE	\$5,358.00	\$2,388.35	\$1,642.48
WAKE	\$64,625.00	\$13,574.17	\$33,817.49
WARREN	\$2,308.00	\$1,114.40	\$3,253.21
WASHINGTON	\$1,657.00	\$634.86	\$1,903.27
WATAUGA	\$3,518.00	\$1,884.44	\$2,975.75
WAYNE	\$18,109.00	\$9,227.17	\$10,430.64
WILKES	\$14,499.00	\$5,736.60	\$8,850.44
WILSON	\$21,561.00	\$8,199.18	\$18,522.94
YADKIN	\$2,241.00	\$869.23	\$1,491.78
YANCEY	\$3,430.00	\$1,835.06	\$4,431.53

DSS GUARDIANSHIP

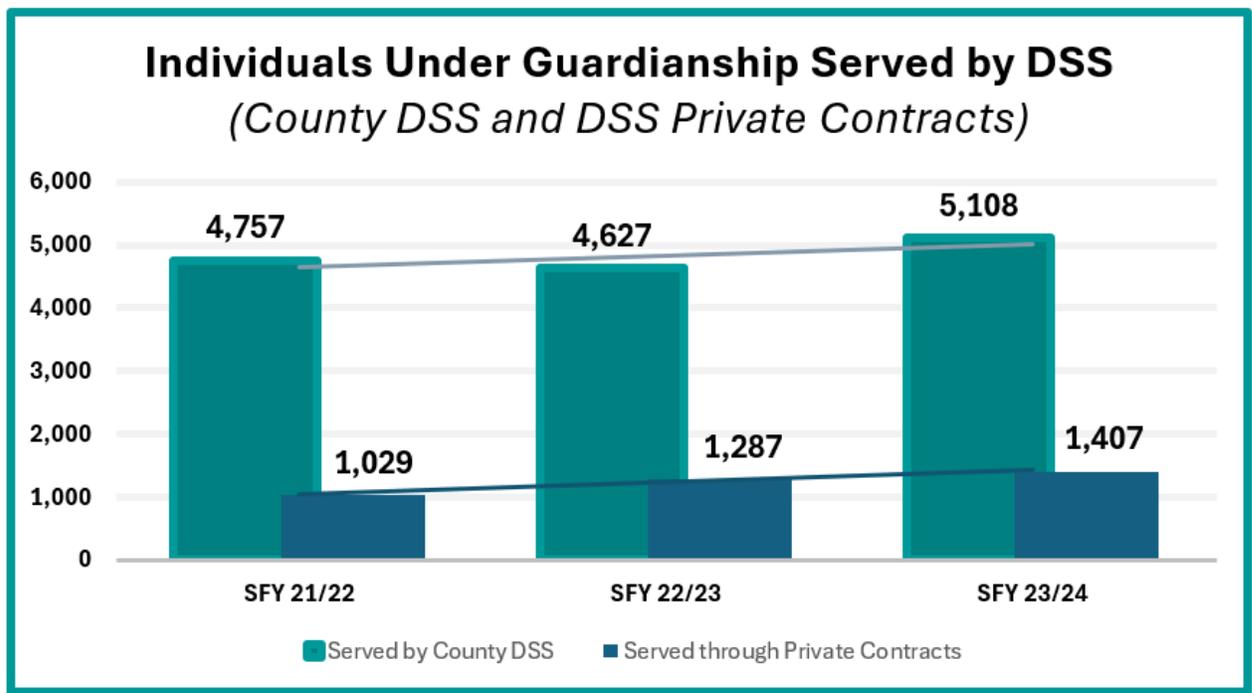
Adult guardianship in North Carolina is governed by General Statute Chapter 35A. County Departments of Social Services (DSS) Directors are the only statutorily designated Disinterested Public Agent Guardians (DPAGs). DSS Directors may be appointed as guardians for individuals adjudicated incompetent when no willing or appropriate family member or other support is available. Once appointed, the guardian is responsible for making decisions in the best interest of the individual regarding their person and/or estate.

In SFY 23/24, county DSS agencies served **6,515** individuals under public guardianship, including **1,407** individuals through county DSS private contracts with private guardianship service providers.

As noted earlier in this report, North Carolina's aging population continues to grow, with projections indicating sustained increases through 2042. This demographic trend is expected to drive continued growth in guardianship service needs, as illustrated in the accompanying graphs. For more information, refer to the 2022 North Carolina Aging Profiles at <https://www.ncdhhs.gov/documents/2022-north-carolina-aging-profiles/open>.

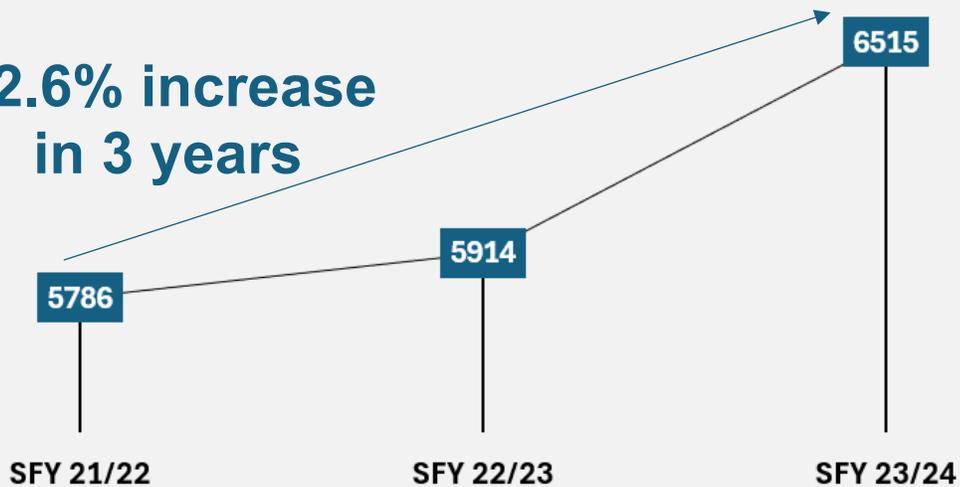
Data in this report is sourced from all 100 County Departments of Social Services and the North Carolina Office of State Budget Management. For more information on Guardianship Services, visit the North Carolina Department of Health and Human Services website at:

<https://www.ncdhhs.gov/divisions/social-services/adult-services/guardianship-and-alternatives-guardianship>.

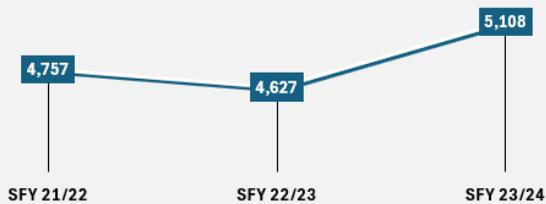


INDIVIDUALS UNDER GUARDIANSHIP (SERVED BY COUNTY DSS' OR BY PRIVATE DSS' CONTRACTS)

12.6% increase
in 3 years



INDIVIDUALS UNDER GUARDIANSHIP SERVED BY COUNTY DSS



INDIVIDUALS UNDER GUARDIANSHIP SERVED BY PRIVATE DSS' CONTRACTS



STATE GUARDIANSHIP CONTRACTS

In addition, DHHS Adult Services, on behalf of county DSS agencies, manages contracts for 1,410 individuals served by one of six private guardianship corporations. Each corporation has a specific number of individuals that they contractually serve. The corporations that NC DHHS Adult Services contracts with are:

- Arc of North Carolina
- Case Management Services
- Empowering Lives Guardianship Services
- GGems
- Hope for the Future
- Phoenix Counseling



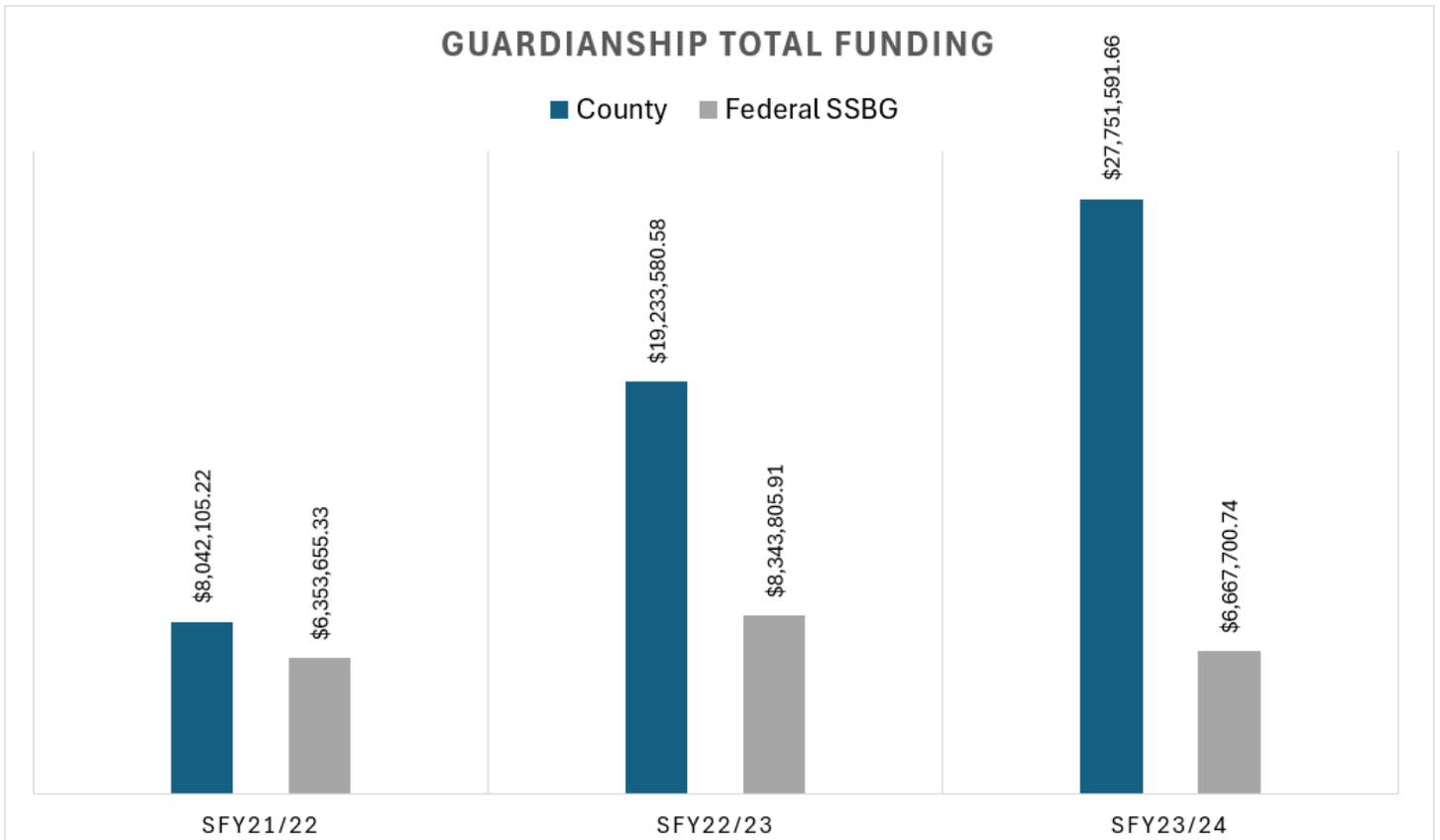
Statewide, those contracts totaled to

\$3,795,442.80 for SFY 23-24.

**The monthly amount for each individual
per month was \$226.09.**

GUARDIANSHIP FUNDING

Guardianship services are funded in part through the Social Services Block Grant (SSBG); however, these funds are often exhausted early in the county fiscal year, requiring counties to rely on local resources to sustain the program. As a statutorily mandated service, guardianship plays a critical role in protecting some of the state’s most vulnerable adults. Counties have reported a **245% increase** in funding needs for guardianship services since State Fiscal Year 2021–2022, reflecting the growing demand for this essential support.

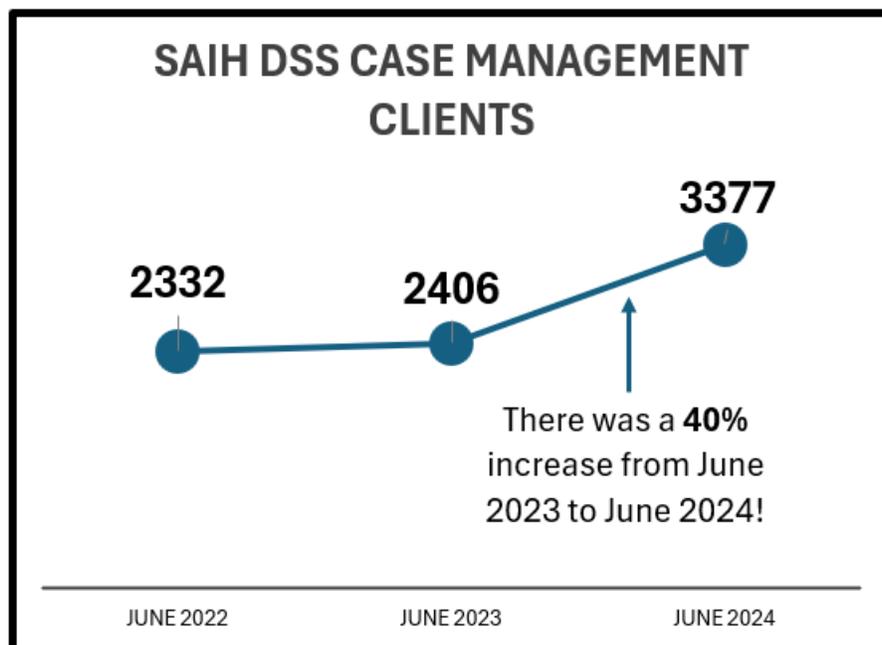


SPECIAL ASSISTANCE IN-HOME

The Special Assistance In-Home (SAIH) program provides a cash supplement to low-income individuals who are at risk of entering residential care but prefer to remain in their own homes. In addition to financial assistance, the program offers supportive services that help individuals safely maintain independence in the community. County Departments of Social Services case managers conduct comprehensive assessments to evaluate the factors that may affect an individual's ability to remain at home and determine the appropriate level of support. As of the close of State Fiscal Year 2023–2024, a total of **5,266** individuals were receiving SAIH services in North Carolina.

As noted earlier in this report, North Carolina is the ninth most populous state, with 17.5 percent of its population over the age of 65, according to the 2022 North Carolina Aging Profile. The older adult population is projected to grow steadily through 2042, which will likely contribute to increased demand for supportive services such as SAIH. This projected growth is reflected in the graphs below. You can view NC's Aging Profiles at <https://www.ncdhhs.gov/documents/2022-north-carolina-aging-profiles/open>.

This report's data is sourced from all 100 County Departments of Social Services and the Office of State Budget Management. For further information about Guardianship Services, visit the North Carolina Department of Health and Human Services website at <https://www.ncdhhs.gov/divisions/social-services/special-assistance/state-and-county-special-assistance-home-residents>.



SAIH Active Cases in NC (State Overview) *

North Carolina	SFY 23/24 DSS CASE MANAGED CASES	SFY 23/24 TCL CASES
	3,377	1,786

SAIH Active Cases in NC (By County)

COUNTY NAME	DSS MANAGED CASES	TCL	COUNTY NAME	DSS MANAGED CASES	TCL	COUNTY NAME	DSS MANAGED CASES	TCL
Alamance	35	54	Franklin	23	15	Pamlico	2	0
Alexander	5	3	Gaston	73	56	Pasquotank	55	10
Alleghany	0	0	Gates	0	0	Pender	14	1
Anson	13	0	Graham	13	0	Perquimans	3	0
Ashe	27	1	Granville	8	12	Person	13	6
Avery	0	1	Greene	14	0	Pitt	143	29
Beaufort	81	1	Guilford	82	97	Polk	1	0
Bertie	26	0	Halifax	79	13	Randolph	15	9
Bladen	60	1	Harnett	39	12	Richmond	8	14
Brunswick	48	8	Haywood	24	9	Robeson	65	80
Buncombe	66	184	Henderson	118	18	Rockingham	31	0
Burke	55	28	Hertford	25	0	Rowan	49	11
Cabarrus	125	38	Hoke	14	3	Rutherford	6	11
Caldwell	33	18	Hyde	3	0	Sampson	27	3
Camden	1	0	Iredell	21	24	Scotland	6	13
Carteret	49	4	Jackson	3	3	Stanly	10	5
Caswell	17	0	Johnston	132	24	Stokes	49	0
Catawba	118	22	Jones	3	0	Surry	25	9
Chatham	25	0	Lee	1	0	Swain	5	2
Cherokee	4	0	Lenoir	13	10	Transylvania	21	9
Chowan	1	0	Lincoln	38	10	Tyrrell	2	0
Clay	0	0	Macon	0	3	Union	4	7
Cleveland	33	13	Madison	5	2	Vance	25	3
Columbus	20	5	Martin	4	0	Wake	105	140
Craven	9	14	McDowell	45	21	Warren	2	0
Cumberland	97	12	Mecklenburg	118	359	Washington	5	0
Currituck	4	0	Mitchell	2	1	Watauga	15	0
Dare	15	0	Montgomery	11	2	Wayne	18	31
Davidson	23	6	Moore	19	9	Wilkes	1	3
Davie	14	2	Nash	37	11	Wilson	65	10
Duplin	21	0	New Hanover	70	111	Yadkin	5	1
Durham	209	49	Northampton	20	1	Yancey	1	2
Edgecombe	41	5	Onslow	26	5			
Forsyth	88	55	Orange	18	22			

Notable Observations:

- The SAIH program has had significant growth with a 35% increase over the year during SFY23/24.

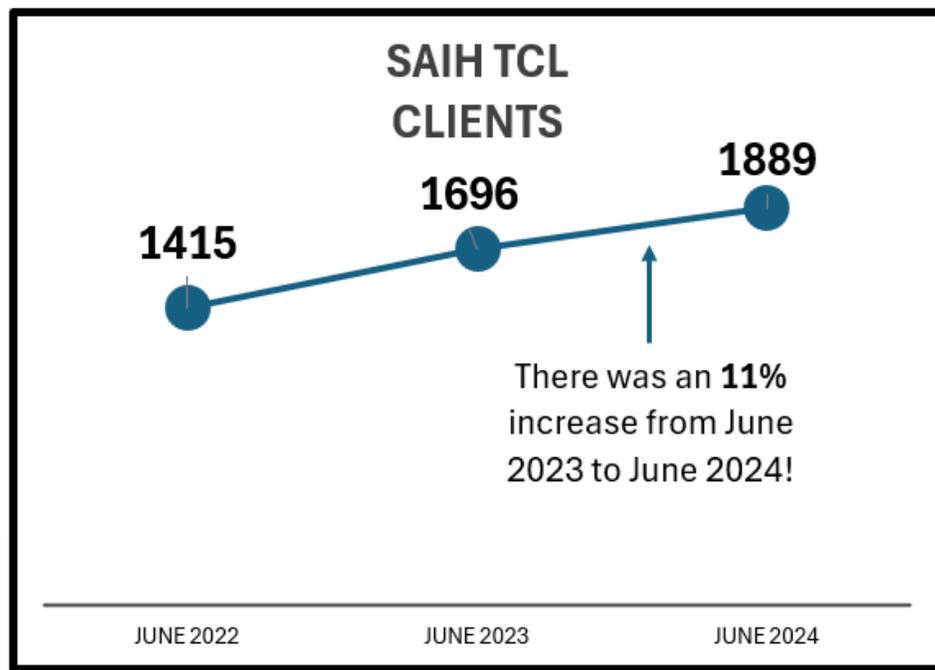
TCL RECIPIENTS RECEIVING SAIH

In 2012, the State of North Carolina entered into a settlement agreement with the U.S. Department of Justice (DOJ) to address the inappropriate institutionalization of individuals with serious mental illness (SMI). Under the agreement, the state committed to developing and implementing effective measures to ensure that individuals with SMI receive necessary services and supports in the most integrated setting appropriate, as identified through person-centered planning. This includes individuals currently residing in or at risk of entering an adult care home (ACH).

This agreement led to the creation of the Transitions to Community Living (TCL) initiative, which supports individuals with SMI in transitioning from institutional settings to community-based living. One of the key public services available to eligible individuals within the TCL program is the Special Assistance In-Home (SAIH) program. SAIH provides financial assistance and support to help individuals live independently in their communities.

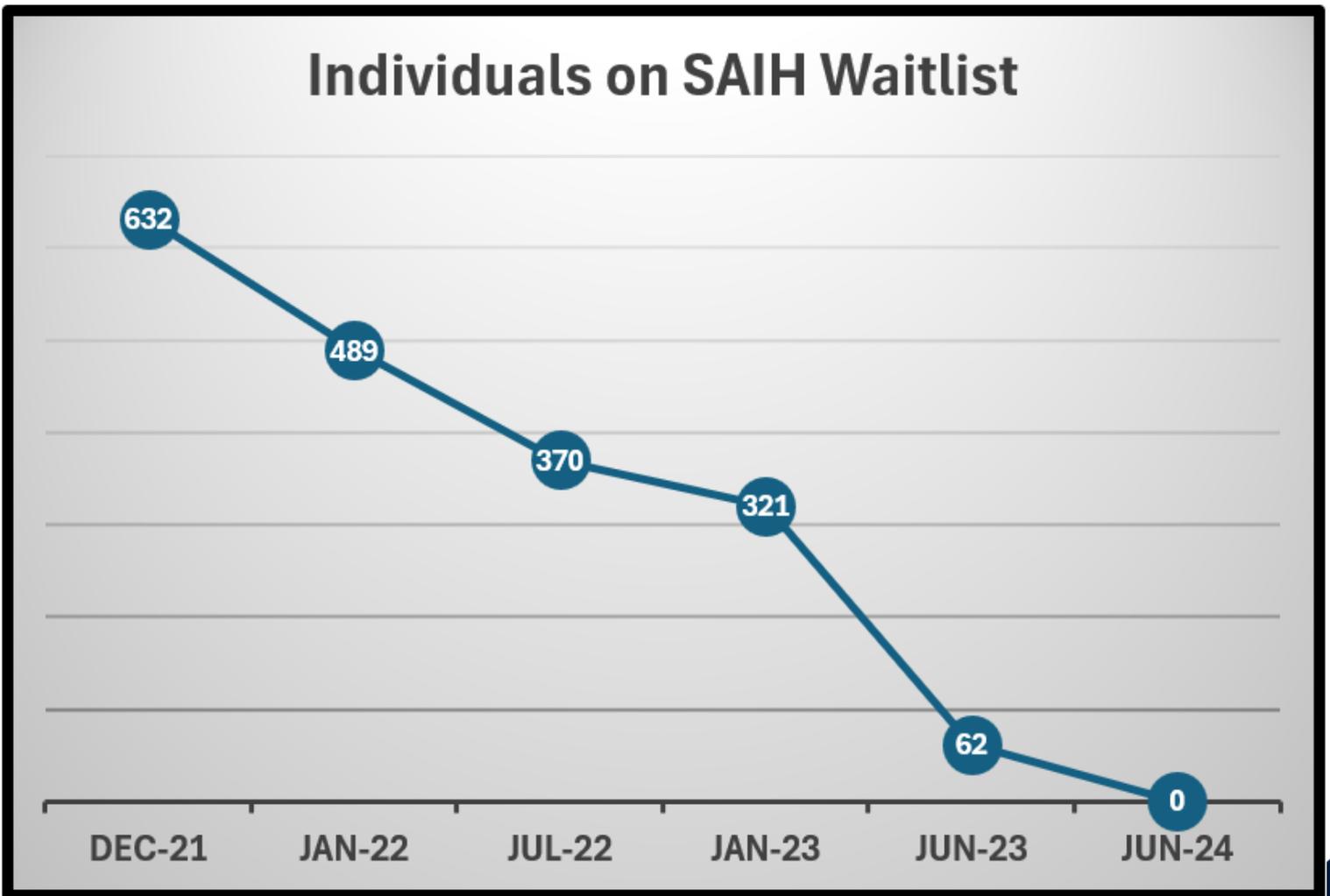
Managed Care Organizations (MCOs) play a central role in the TCL initiative by providing case management services to individuals receiving SAIH through this program.

As of June 2024, a total of **1,786** individuals were receiving SAIH services as part of the TCL initiative under MCO case management.



SAIH WAITLIST

North Carolina County Departments of Social Services have worked diligently since December 2021 to eliminate waitlists for the Special Assistance In-Home (SAIH) program. This effort was in direct response to requirements outlined in Session Law (S.L.) 2021-180, which called for the removal of waitlists to ensure equitable access to in-home supports for eligible individuals. As of this report, 100 percent of counties have successfully eliminated their SAIH waitlists, ensuring compliance with the law and expanding access to critical services that support individuals in remaining safely in their homes and communities.



ADULT SERVICES TRAINING

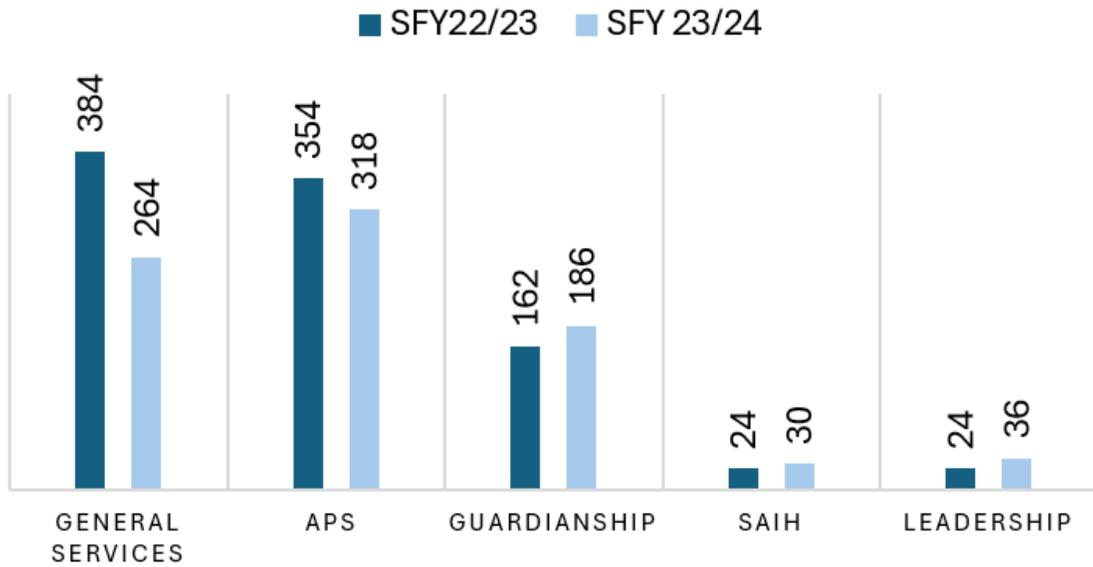
In FY22/23 NC DHHS Adult Services implemented a Learning Management System (LMS). Since its launch, NC DHHS Adult Services has steadily expanded training offerings, increasing the number of instructor-led courses from 12 to 16—a **33% increase**— providing more opportunities for hands-on learning and interaction. Additionally, eLearning options grew from 23 to 25 courses, reflecting an **8.7% increase**, allowing for greater flexibility and accessibility. These improvements reflect our commitment to enhancing learning opportunities and supporting participants in their professional development.

The NC DHHS LMS has had a **63.7% increase** in user participation, growing from 1,630 users last year to 2,668 this year.

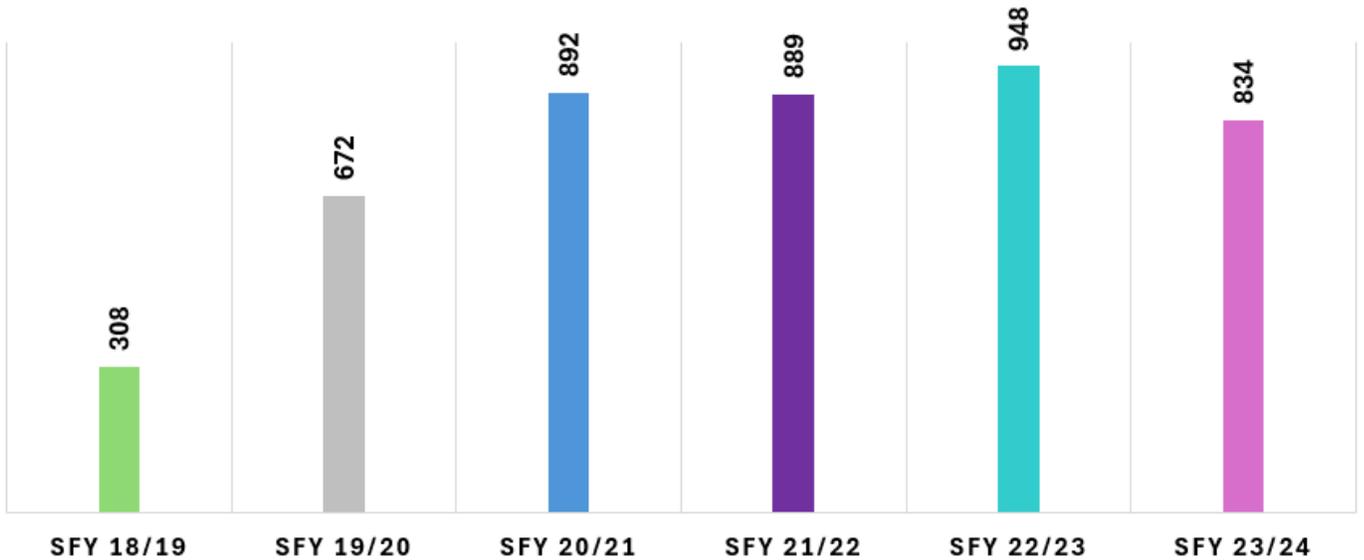
	SFY 19/20	SFY20/21	SFY 21/22	SFY22/23	SFY 23/24
# of Instructor Led Courses Offered	9	9	12	12	16
# of E-Learning Offered	2	2	13	23	25

In FY 2022–2023, **NC DHHS Adult Services** continued to expand both instructor-led and eLearning training opportunities. However, **delivered training hours for APS and General Services decreased**, primarily due to lower registration rates despite the broader availability of training offerings.

TRAINING HOURS BY PROGRAM



TOTAL DELIVERED TRAINING HOURS



ADULT SERVICES STAFFING

Adult Services Social Workers in County Departments of Social Services play a critical role in supporting vulnerable adults in their communities. These professionals manage programs in Adult Protective Services, Guardianship, SAIH, and Case Management, providing protective services, resources, and interventions to prevent abuse, neglect, and exploitation. They work closely with clients, families, and community partners to ensure safety and well-being, often managing complex cases that require a deep understanding of social, legal, and health issues. Their dedication is essential to safeguarding the rights and dignity of adults in need of care and protection. Adequate staffing is critical to ensure that the caseload requirements can be fulfilled. The following data shows a global picture for staffing Adult Services in North Carolina:

Adult Services Staffing

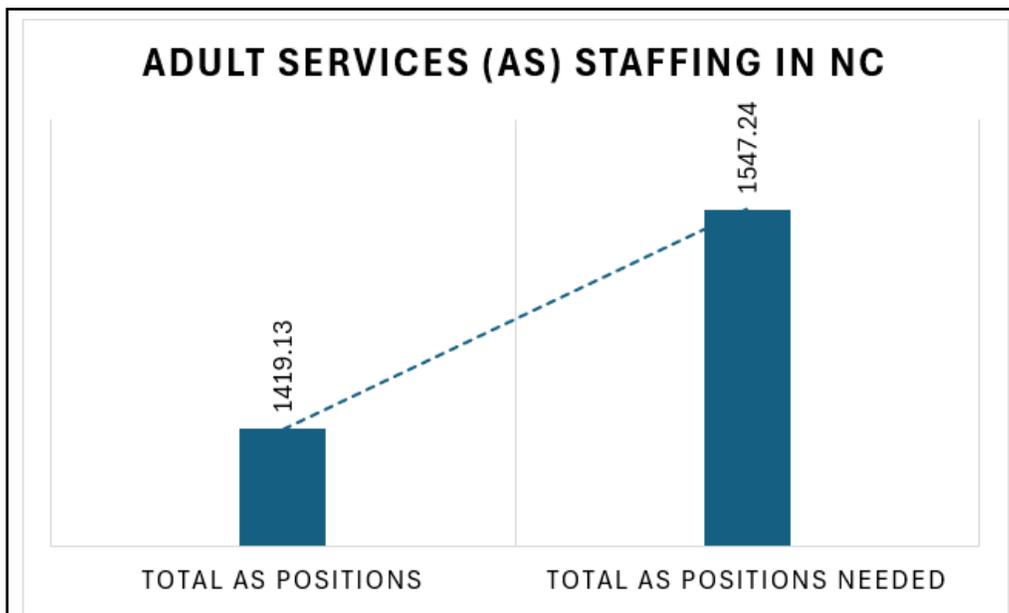
NC Adult Services Positions (per county report on Q4 Monthly Services): **1,419.13**

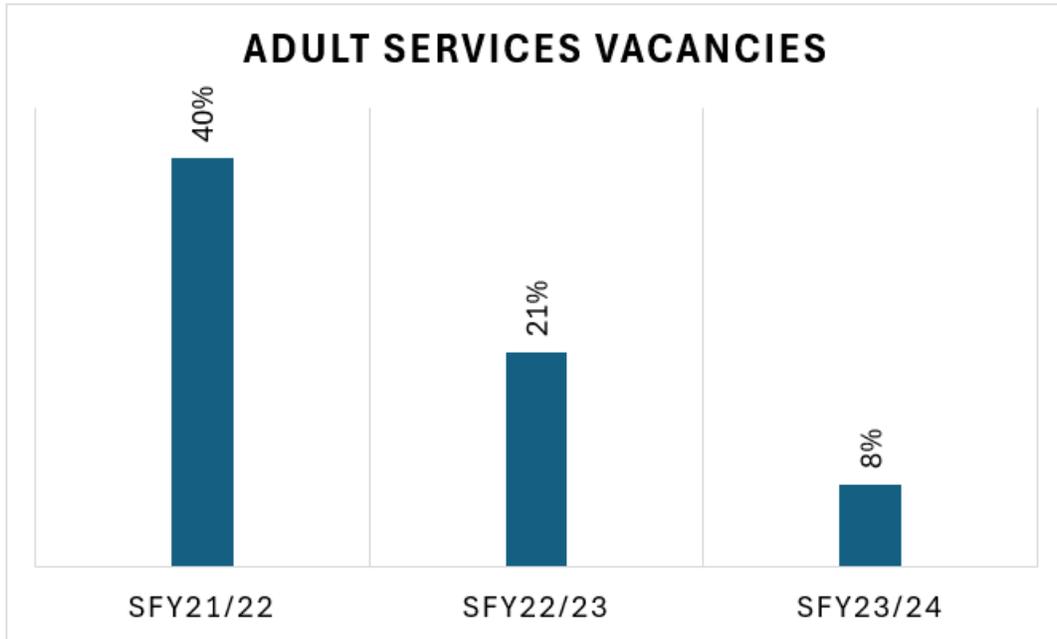
- 1. Total APS Positions Needed: **1,221.40**
- Total Guardianship Positions Needed: **217.17**
- Total SAIH Positions Needed: **108.67**

NC Adult Services Positions Needed for Caseload Recommendations to be Met: * **1,547.24**

Total Deficiency in Staffing in Adult Services Across NC: * **-128.11**

The data presented above indicates that North Carolina has a critical need for Adult Services social workers, with a staffing deficit of 128.11 positions required to achieve full staffing levels and meet established caseload recommendations.





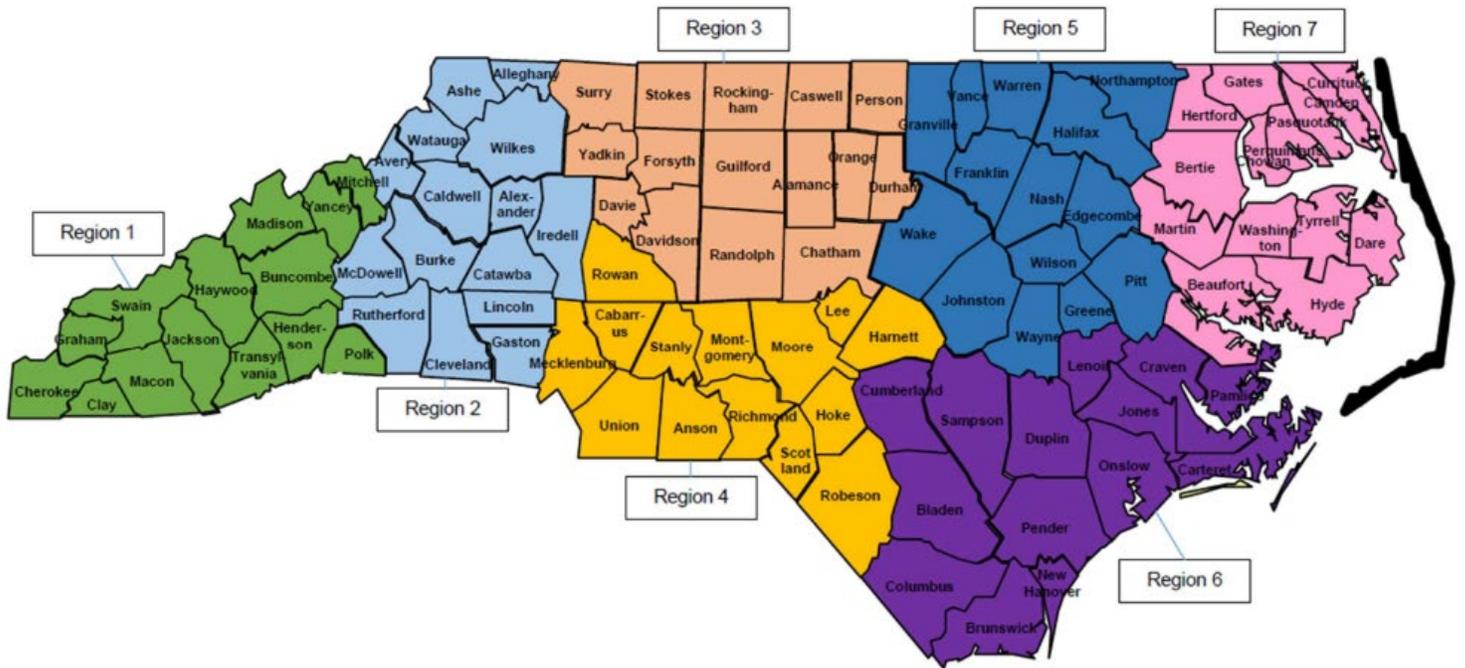
While the chart above illustrates a statewide decrease in vacancies within NC’s Adult Services programs, the remaining deficit for 128.11 positions that are not budgeted for, coupled with the significant growth across all Adult Services programs, underscores an unprecedented need for additional resources and support.

Ensuring adequate staffing levels within North Carolina’s Department of Social Services is essential to maintaining manageable caseloads and supporting social workers in delivering quality services and ensuring safety for vulnerable and disabled adults in NC.

** Data calculations are based off of the following:*

- *APS number of screened in reports in FY23/24 divided by recommended maximum caseload of 15.*
- *SAIH total cases on 06-30-24 divided by recommended maximum caseload of 30.*
- *Guardianship total cases as of 06-30-24 divided by recommended maximum caseload of 30.*
- *Monthly survey data submitted by NC County DSS’ in June 2024.*

ADULT SERVICES CQI MAPS



Anthony Hodges - Region 1 Anthony.hodges@dhhs.nc.gov 919-614-7294	Katie McCarron - Region 2 katie.mccarron@dhhs.nc.gov 919-239-0601	LaVerne Blue - Region 3 Laverne.Blue@dhhs.nc.gov 919-594-7496	Kate Walton - Region 4 Kate.Walton@dhhs.nc.gov 919-609-3435
Buncombe	Alexander	Alamance	Anson
Cherokee	Alleghany	Caswell	Cabarrus
Clay	Ashe	Chatham	Harnett
Graham	Avery	Davidson	Hoke
Haywood	Burke	Davie	Lee
Henderson	Caldwell	Durham	Mecklenburg
Jackson	Catawba	Forsyth	Moore
Macon	Cleveland	Guilford	Montgomery
Madison	Gaston	Orange	Richmond
Mitchell	Iredell	Person	Robeson
Polk	Lincoln	Randolph	Rowan
Swain	McDowell	Rockingham	Scotland
Transylvania	Rutherford	Stokes	Stanly
Yancey	Watauga	Surry	Union
	Wilkes	Yadkin	
April Black - Region 5 April.Black@dhhs.nc.gov 919-675-6971	Wendy Whitfield - Region 6 Wendy.whitfield@dhhs.nc.gov 984-352-7950	Melanie Corprew - Region 7 Melanie.corprew@dhhs.nc.gov 919-906-6153	
Edgecombe	Bladen	Beaufort	
Franklin	Brunswick	Bertie	
Greene	Carteret	Camden	
Granville	Columbus	Chowan	
Halifax	Craven	Currituck	
Johnston	Cumberland	Dare	
Nash	Duplin	Gates	
Northampton	Jones	Hertford	
Pitt	Lenoir	Hyde	
Wayne	New Hanover	Martin	
Warren	Onslow	Pasquotank	
Wilson	Pamlico	Perquimans	
Wake	Pender	Tyrrell	
Vance	Sampson	Washington	

MULTIDISCIPLINARY TEAMS (MDTs)

Statewide Expansion and Support Efforts:

Multidisciplinary teams (MDTs), also known as interdisciplinary teams, consist of professionals from diverse disciplines working collaboratively toward common goals. Each team member contributes their specialized knowledge and expertise to develop coordinated responses and comprehensive solutions. MDTs are particularly effective in addressing complex issues such as adult maltreatment by fostering collaboration, promoting innovation, and supporting informed decision-making.

Recognizing the value of this approach, the North Carolina Department of Health and Human Services (NC DHHS) Adult Services has set a statewide goal to establish MDTs in all 100 counties by June 2025. To support this initiative, DHHS Adult Services has partnered with the UNC School of Government (UNC SOG) to provide resources and tools that assist counties in designing, implementing, and sustaining MDTs. These resources include training materials, ongoing consultation, and a dedicated Help Desk for individualized support. For access to these tools and materials, visit: <https://protectadults.sog.unc.edu>.

Progress and Successes: SFY 2023–2024

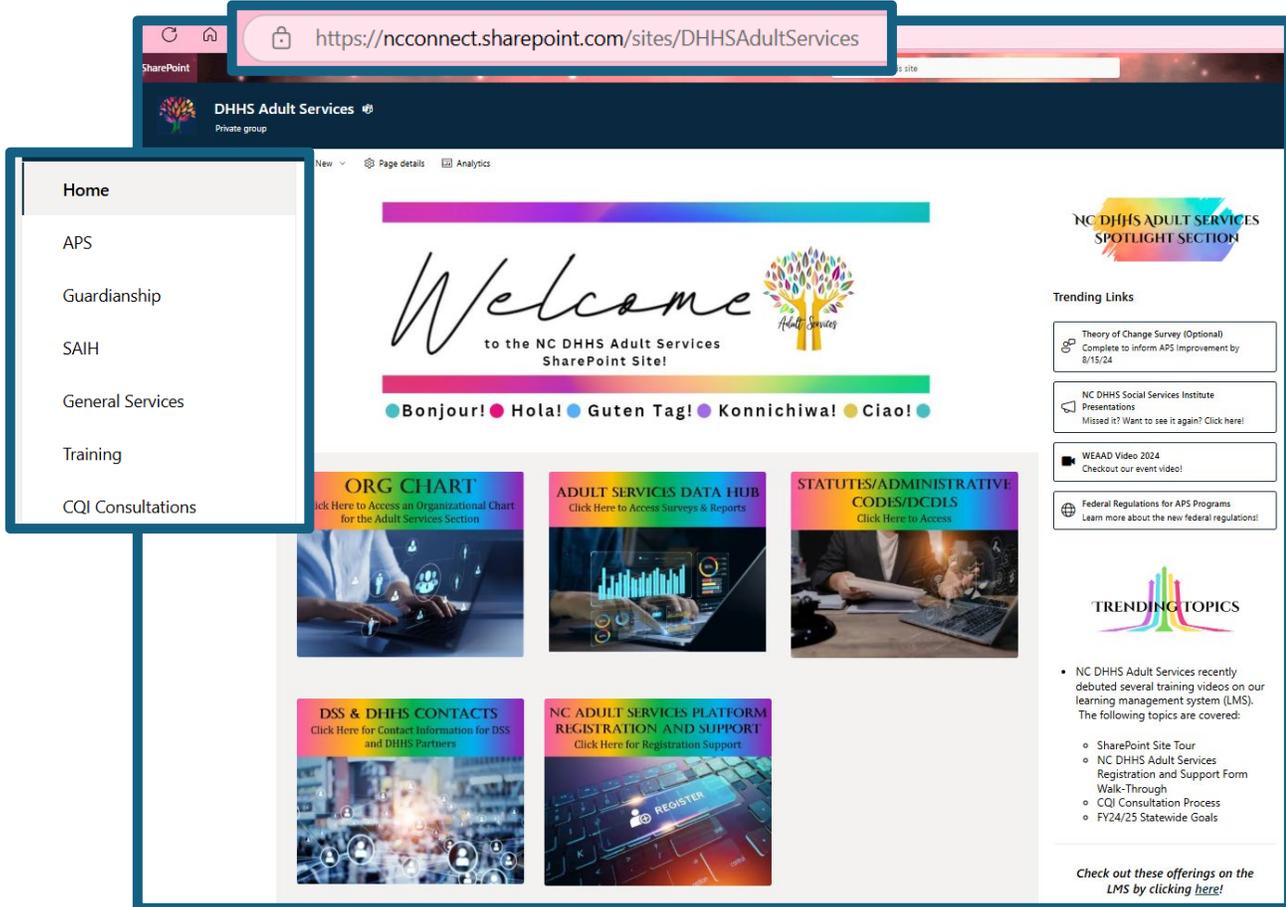
- **County Expansion:**
In SFY 2023–2024, the number of counties with established MDTs increased from 31 to 51, representing a **46% growth**. This expansion enhances cross-agency collaboration and strengthens the ability to protect vulnerable adults statewide.
- **Help Desk Support:**
Through the APN Help Desk, **93 counties** received assistance in SFY 2022–2023 to support the development or maintenance of MDTs.
- **County Progress:**
As of June 30, 2024, **34 counties** have made measurable progress toward forming an MDT. These counties are at various stages, ranging from initial discussions to being nearly ready for launch.
- **Direct Engagement:**
In SFY 2023–2024, the APN Director attended and facilitated **8 MDT meetings**, providing strategic support and problem-solving assistance.
- **Consultation Services:**
The APN Director offered on-site, virtual, or telephone consultation to **44 counties**. An additional 20 counties were supported through email consultations addressing a variety of MDT-related topics.
- **Training and Networking:**
8 counties sent representatives to the inaugural *MDT Booster Shot Series* meeting, held in Guilford County on June 25, 2024.

ADULT SERVICES SHAREPOINT

A new SharePoint Site was developed in FY23/24 to enhance access to information and streamline communication to county agencies. The site is organized to be program specific, offering targeted resources and updates for each Adult Services program, such as APS, Guardianship, and SAIH Case Management.

The site has a “no wrong door” approach which ensures users can easily navigate information that they need, regardless of their starting point. The Adult Services SharePoint reflects a commitment to improving service delivery and collaboration within the Adult Services network.

As of December 2024, the SharePoint site had **81,349** cumulative site visits. Since the launch of the platform DHHS Adult Services staff have onboarded **2,203** county DSS team members to the site.



Employees of county DSS' who need assistance in accessing SharePoint can complete a Registration and Support form by following this link:

<https://forms.office.com/Pages/ResponsePage.aspx?id=31F2etC5mkSFw-zCbNftGYmWwt1TbaRMmzWLnYh11BdUOTBQNIZQV1ZRNjk1SU55SzRVVkm0SEdYUyQIQCN0PWcu>.

ADULT SERVICES STATEWIDE CONSULTATIONS

Strengthening Collaboration and Practice:

Monthly statewide consultations play a critical role in enhancing Adult Services programs across North Carolina. These sessions support continuous quality improvement by identifying trends, disseminating state policy updates, and collaboratively addressing challenges encountered by County Departments of Social Services (DSS). They also serve as a mechanism for strengthening training initiatives, ensuring consistent knowledge-building and skill development across all regions. This promotes greater uniformity in service delivery statewide.

Importantly, these consultations have significantly improved communication between state and local agencies. They foster the exchange of ideas, strengthen connections, and align efforts toward common goals, driving innovation, efficiency, and excellence in serving vulnerable adults and their communities.

Regional Collaboration and Tailored Support

Each Monthly Statewide Consultation is followed by regional breakout sessions, where participants gather within their seven designated Regional Clusters. These smaller groups provide an opportunity to address local issues more directly and develop region-specific solutions. Teams engage with their Continuous Quality Improvement (CQI) Specialists for tailored guidance and benefit from peer-to-peer exchanges, sharing experiences, effective strategies, and lessons learned. This structure ensures a balance between the advantages of statewide coordination and the need for targeted, community-level support.

Participation and Engagement: SFY 2023–2024 Highlights

- **Peak Attendance:**
The highest participation occurred in February 2024, with [645 attendees](#), reflecting strong interest and engagement among county partners.
- **Monthly Average:**
An average of [458 participants](#) attended each monthly consultation during SFY 2023–2024, underscoring sustained commitment to collaboration, training, and quality improvement across the state.

STATEWIDE TOPICS IN SFY23/24

- Adult Services Programmatic Monitoring Updates and Tool Changes
- DAAS-5026 e-Learning
- CQI File Review e-Learning
- Guardianship Reform & Alternatives to Guardianship from UNC CARES
- Special Assistance COLA 2024
- Medicaid Expansion from Division of Health Benefits
- LINKS and Foster Care 18-21 Overview with Foster Care 18-21 Coordinator
- County Showcases with County DSS
- Monthly Celebrations and Affirmation Segments
- and many more!

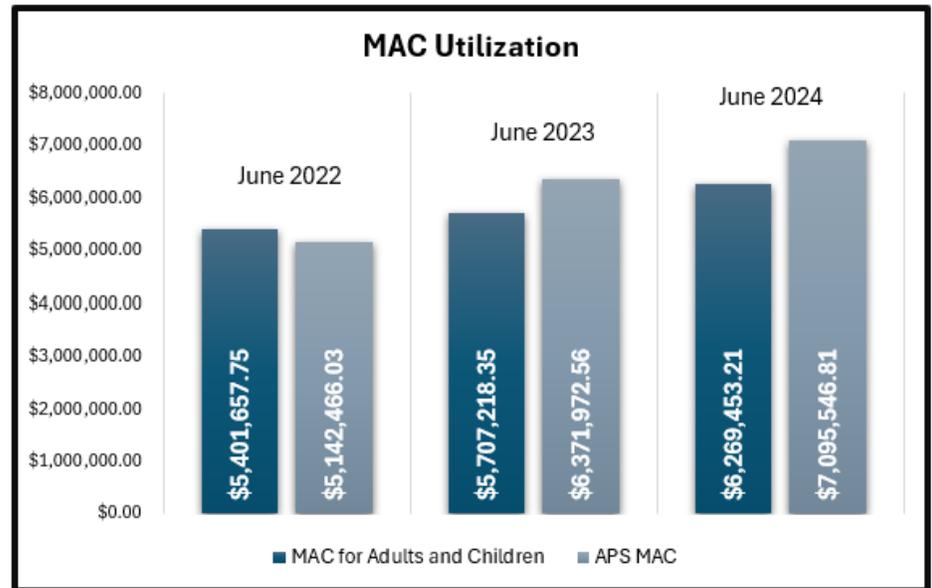
MEDICAID ADMINISTRATIVE CLAIMING (MAC)

Medicaid Administrative Claiming for Adults and Children serves as a funding mechanism that enables County Departments of Social Services to receive reimbursement for the administrative efforts of DSS staff in linking individuals to services outlined in the North Carolina State Plan.

Medicaid Administrative Claiming (MAC) offers essential support to Medicaid-eligible adults and children by assessing their medical and mental health needs that may heighten their risk of negative health outcomes. It also implements strategies aimed at addressing those needs through education on self-care, enhancement of medical treatment, and coordinated care. These approaches are designed to elevate healthcare quality, enhance health outcomes, prevent expensive hospitalizations, and foster the overall well-being of families.

Since July 1, 2021, social workers assisting individuals receiving APS services (SIS Codes 202 and 204) who are current Medicaid beneficiaries can utilize 202 or 204 as the SIS Code and “MAC” as the program code when filling out their day sheets to access MAC funding.

Jun-22	MAC for Adults and Children	\$5,401,657.75
	APS MAC	\$5,142,466.03
Jun-23	MAC for Adults and Children	\$5,707,218.35
	APS MAC	\$6,371,972.56
Jun-24	MAC for Adults and Children	\$6,269,453.21
	APS MAC	\$7,095,546.81



**Adult Services
SFY 2023-2024
Medicaid Administrative Claiming Reimbursements
For Adults and Children
(Service Months from the DSS-1571)**

COUNTY	MAC SIS Codes	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	1st Quarter (July-Sept)	2nd Quarter (Oct-Dec)	3rd Quarter (Jan-Mar)	YEAR TO DATE FY2023	FY2023 Reimbursement
Craven	340 & 343 (app478)	7,464.59	6,546.48	5,488.23	8,129.76	4,845.89	4,169.98	7,209.17	7,702.75	5,911.49	9,496.02	17,507.61	6,178.41	19,499.30	17,145.63	20,823.41	90,650.38	90,650.38
	342 & 341 (app480)	362.40	174.59	76.75	548.15	101.27	238.62	51.82	277.79	459.56	545.30	1,615.56	320.81	613.74	868.04	789.17	4,772.42	4,772.42
	APS/IMAC (app488)	4,838.87	3,191.59	4,305.96	4,295.40	4,902.08	5,094.26	3,680.43	2,938.17	3,295.92	4,997.75	9,895.44	1,531.38	13,865.84	9,914.52	13,865.84	53,260.35	53,260.35
Cumberland	340 & 343 (app478)	11,007.40	6,937.62	8,755.40	7,483.87	6,682.19	9,175.57	9,072.70	18,523.52	11,142.42	6,621.14	7,217.16	7,191.94	26,700.42	23,341.63	38,738.64	109,810.93	109,810.93
	342 & 341 (app480)	0.00	4.69	0.00	0.00	0.00	0.00	0.00	0.00	0.00	4.76	0.00	0.00	0.00	0.00	0.00	9.45	9.45
	APS/IMAC (app488)	18,144.59	14,239.02	21,188.80	13,591.77	10,827.83	15,674.34	13,964.24	15,110.90	18,355.71	13,320.17	13,020.23	12,115.88	53,572.41	40,093.94	47,030.85	179,153.48	179,153.48
Currituck	340 & 343 (app478)	0.00	225.08	0.00	0.00	0.00	204.02	0.00	0.00	0.00	83.20	0.00	294.66	225.08	204.02	0.00	806.96	806.96
	342 & 341 (app480)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	APS/IMAC (app488)	3,188.89	2,785.62	1,688.54	3,461.38	5,327.95	1,208.37	532.66	968.17	1,393.19	3,881.87	3,065.67	0.00	7,663.05	9,997.70	2,894.02	27,522.31	27,522.31
Dare	340 & 343 (app478)	2,933.52	3,997.68	2,697.86	2,179.90	2,671.47	3,252.07	3,305.24	1,591.93	4,221.98	3,301.19	2,058.84	1,858.12	9,629.06	8,103.44	9,119.15	34,069.80	34,069.80
	342 & 341 (app480)	0.00	0.00	0.00	0.00	25.91	328.99	227.27	64.02	0.00	18.19	0.00	0.00	0.00	354.90	291.29	664.38	664.38
	APS/IMAC (app488)	2,175.74	436.63	620.77	242.93	454.93	1,554.70	1,203.42	944.15	5,496.00	278.50	1,978.27	1,984.72	3,233.34	2,252.56	7,643.57	17,370.96	17,370.96
Davidson	340 & 343 (app478)	1,267.64	617.23	2,041.78	1,241.71	972.49	288.37	435.55	766.47	1,459.34	934.62	670.37	1,450.16	3,946.65	2,502.57	2,661.36	12,165.73	12,165.73
	342 & 341 (app480)	9.24	4.33	123.63	41.09	0.00	242.50	103.70	12.17	70.81	30.72	56.25	7.33	1,316.65	2,021.57	1,866.68	701.77	701.77
	APS/IMAC (app488)	2,037.71	1,340.99	1,272.98	1,061.35	2,366.36	1,336.48	1,984.00	8,637.36	13,524.85	8,621.30	6,622.76	8,321.96	4,651.68	4,784.19	24,146.21	57,148.10	57,148.10
Davie	340 & 343 (app478)	1,193.54	1,482.77	6,333.24	2,980.52	5,211.08	4,282.99	3,626.00	5,263.73	5,431.20	5,378.07	5,572.57	2,742.81	9,009.55	12,474.59	14,320.93	49,498.52	49,498.52
	342 & 341 (app480)	149.90	177.58	313.52	135.37	50.65	281.20	281.20	645.73	12.55	356.43	138.37	17.10	641.00	186.02	939.48	2,278.40	2,278.40
	APS/IMAC (app488)	2,717.95	1,407.78	868.66	1,676.48	883.38	1,470.46	733.25	2,060.59	3,553.16	1,155.48	983.32	1,903.19	4,994.39	4,030.32	6,347.00	19,413.70	19,413.70
Duplin	340 & 343 (app478)	987.97	1,391.67	2,115.23	1,366.84	1,312.42	1,109.25	582.42	646.16	2,069.15	3,065.09	1,910.70	1,532.77	4,494.87	3,788.51	3,297.73	18,089.67	18,089.67
	342 & 341 (app480)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	APS/IMAC (app488)	5,582.72	9,251.62	13,935.39	7,847.28	9,422.78	6,830.50	6,087.26	5,851.96	7,863.89	5,623.20	4,871.11	5,444.45	28,799.73	24,100.56	19,803.11	88,612.16	88,612.16
Durham	340 & 343 (app478)	29,608.08	26,043.92	30,954.76	19,378.30	23,679.16	24,925.96	27,047.66	21,540.09	31,006.57	20,994.36	27,469.47	27,093.68	66,606.76	68,181.42	79,594.32	309,940.01	309,940.01
	342 & 341 (app480)	227.92	334.43	754.46	290.38	866.34	638.76	672.37	1,343.52	1,332.22	1,053.77	924.23	978.20	1,316.83	1,763.50	3,348.11	9,404.64	9,404.64
	APS/IMAC (app488)	27,508.25	29,199.40	43,966.69	31,896.13	24,968.87	26,929.02	24,364.95	25,482.24	25,179.53	17,547.19	25,059.58	26,837.80	100,674.34	83,794.02	75,016.72	328,929.65	328,929.65
Edgecombe	340 & 343 (app478)	0.00	5.55	0.00	0.00	67.82	0.00	0.00	0.00	47.41	0.00	0.00	0.00	5.55	67.82	47.41	138.30	138.30
	342 & 341 (app480)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	APS/IMAC (app488)	0.00	2,432.45	2,250.29	2,748.88	988.47	927.99	863.14	345.58	56.30	433.27	423.45	855.14	4,682.74	4,665.34	1,065.02	12,124.96	12,124.96
Forsyth	340 & 343 (app478)	12,804.15	11,052.60	11,927.21	11,308.01	14,374.79	16,582.28	14,585.51	15,649.67	14,643.53	14,483.82	11,697.55	11,840.56	35,583.96	42,248.08	44,878.71	160,729.48	160,729.48
	342 & 341 (app480)	1,404.52	1,089.53	1,737.54	1,014.14	1,213.88	1,668.62	1,771.85	1,234.56	1,398.60	1,234.23	1,006.06	4,231.59	5,078.65	3,896.64	5,078.65	16,845.77	16,845.77
	APS/IMAC (app488)	15,149.80	11,839.73	8,528.91	6,136.45	10,126.99	12,700.64	8,142.15	12,843.18	12,495.27	5,866.80	6,741.08	6,490.28	35,518.44	28,964.08	33,471.60	117,052.28	117,052.28
Franklin	340 & 343 (app478)	312.37	227.99	925.55	313.49	194.17	481.21	135.21	177.24	251.79	950.06	272.66	341.42	1,465.91	988.87	564.24	3,019.02	3,019.02
	342 & 341 (app480)	0.00	0.00	15.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	15.52	0.00	15.52	15.52	
	APS/IMAC (app488)	1,807.38	1,837.56	1,770.49	980.02	187.05	1,443.02	1,124.87	1,021.43	3,619.05	2,643.23	1,091.65	991.91	5,415.43	2,610.09	5,765.35	13,790.87	13,790.87
Gaston	340 & 343 (app478)	5,075.78	3,223.94	3,185.89	5,862.16	4,756.75	8,606.54	6,201.99	5,825.46	8,052.64	7,184.44	9,604.66	9,375.21	11,495.61	19,225.45	20,080.09	76,955.46	76,955.46
	342 & 341 (app480)	10.71	123.09	7.44	0.00	103.57	100.67	66.15	144.57	14.39	66.56	45.06	59.27	141.24	204.24	225.11	741.48	741.48
	APS/IMAC (app488)	15,291.86	16,679.68	20,275.89	19,571.70	14,840.31	35,783.16	23,800.03	18,054.46	15,282.93	19,088.89	27,413.40	11,978.63	52,247.43	70,195.19	57,107.42	238,030.96	238,030.96
Gate	340 & 343 (app478)	259.23	0.00	16.88	0.00	0.00	60.60	0.00	0.00	0.00	339.26	327.25	127.11	276.11	60.60	0.00	1,130.33	1,130.33
	342 & 341 (app480)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	APS/IMAC (app488)	1,461.46	208.03	475.29	515.55	0.00	1,190.24	0.00	558.77	0.00	605.81	4,150.44	2,144.78	1,705.79	558.77	9,165.59	9,165.59	
Graham	340 & 343 (app478)	964.32	703.32	1,078.63	599.20	975.01	597.19	813.85	697.55	1,539.49	538.95	1,073.90	845.25	2,746.27	2,171.40	3,050.89	10,426.66	10,426.66
	342 & 341 (app480)	0.00	193.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	59.92	0.00	193.52	0.00	0.00	253.44	253.44	
	APS/IMAC (app488)	2,426.98	1,067.33	0.00	2,836.83	1,754.75	1,290.47	1,311.60	1,172.29	155.90	281.42	1,074.00	1,290.25	2,320.25	5,882.05	2,639.79	13,487.76	13,487.76
Granville	340 & 343 (app478)	886.94	865.37	1,480.51	2,504.53	3,312.69	1,448.68	1,588.14	1,959.29	1,477.28	2,158.43	2,096.77	1,650.04	3,332.82	7,265.90	4,994.71	21,398.67	21,398.67
	342 & 341 (app480)	223.54	104.42	105.02	111.90	241.00	61.88	87.45	104.36	62.61	56.01	46.38	112.96	433.98	414.78	254.42	1,320.55	1,320.55
	APS/IMAC (app488)	1,462.43	1,819.52	3,305.86	3,204.96	3,008.68	1,703.00	1,915.47	2,182.32	1,351.57	1,111.06	4,610.56	2,935.63	6,587.81	7,916.64	4,449.36	27,611.06	27,611.06
Greene	340 & 343 (app478)	1,404.52	0.00	0.00	0.00	0.00	0.00	393.84	1,080.74	865.96	911.49	589.48	693.82	0.00	0.00	2,340.54	4,535.33	4,535.33
	342 & 341 (app480)	0.00	0.00	0.00	0.00	0.00	0.00	41.72	0.00	0.00	56.54	3.64	0.00	0.00	41.72	101.90	101.90	
	APS/IMAC (app488)	4,395.40	1,366.85	1,447.60	0.00	86,655.22	0.00	0.00	3,531.50	3,962.56	785.90	2,163.12	7,149.85	86,655.22	3,531.50	104,248.15	104,248.15	
Gulford	340 & 343 (app478)	44,352.91	30,664.93	30,724.17	31,481.24	37,124.68	40,877.45	27,554.09	31,636.16	31,131.69	28,475.71	29,355.17	38,882.55	105,742.01	109,483.37	90,321.94	400,260.75	400,260.75
	342 & 341 (app480)																	

COUNTY	MAC SIS Codes	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	1st Quarter (July-Sept)	2nd Quarter (Oct-Dec)	3rd Quarter (Jan-Mar)	YEAR TO DATE FY2023	FY2023 Reimbursement
Iredell	340 & 343 (app478)	10,617.01	8,996.30	10,435.23	8,136.89	9,708.42	9,667.61	8,544.92	10,123.84	15,939.62	8,062.21	7,666.95	8,478.83	30,048.54	27,512.92	34,608.38	116,377.83	116,377.83
	342 & 341 (app480)	3,357.39	2,617.02	2,978.64	2,922.42	1,145.70	2,157.38	2,761.51	1,868.69	7,713.06	2,596.77	5,882.80	3,069.35	8,953.05	6,226.50	12,343.26	39,070.73	39,070.73
	APS/IMAC (app458)	2,225.11	2,156.92	2,405.91	2,717.80	2,428.66	1,030.46	1,273.97	2,592.43	3,998.07	1,996.00	2,276.80	2,881.46	6,617.94	6,176.92	7,864.47	28,925.94	28,925.94
	340 & 343 (app478)	134.77	315.14	398.29	0.00	0.00	6.59	0.00	464.29	2,055.47	1,944.06	1,376.12	478.74	848.20	6.59	2,519.76	7,173.47	7,173.47
Jackson	342 & 341 (app480)	60.92	70.51	0.00	0.00	0.00	16.48	0.00	0.00	0.00	0.00	0.00	0.00	131.43	16.48	0.00	147.91	147.91
	APS/IMAC (app458)	4,334.10	3,316.67	4,075.80	1,672.25	394.02	700.90	1,695.82	2,794.48	1,699.60	2,915.44	1,615.96	4,174.57	11,726.57	2,767.17	6,189.90	29,389.61	29,389.61
	340 & 343 (app478)	11,586.10	11,503.45	12,201.65	5,775.33	6,513.64	5,316.12	4,669.02	6,701.54	6,349.73	6,027.96	6,800.23	6,346.66	35,291.20	17,605.09	17,720.29	89,791.43	89,791.43
	342 & 341 (app480)	1,506.72	1,176.50	1,109.24	1,597.38	1,870.14	1,450.18	1,235.13	1,875.35	1,831.31	1,669.93	2,053.67	2,497.56	3,792.46	4,917.70	19,873.11	19,873.11	19,873.11
Johnston	APS/IMAC (app458)	10,246.43	9,866.75	11,221.86	11,268.21	16,957.65	11,098.13	18,762.34	13,934.68	11,713.58	14,651.75	19,304.05	14,048.57	31,335.04	39,323.99	44,410.60	163,074.00	163,074.00
	340 & 343 (app478)	2,126.81	648.34	389.76	630.85	250.78	664.42	538.35	114.14	623.84	119.50	603.62	321.94	3,164.91	1,546.05	1,276.33	7,032.35	7,032.35
	342 & 341 (app480)	0.00	0.00	93.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	93.80	0.00	93.80	93.80	93.80
	APS/IMAC (app458)	0.00	110.09	216.01	783.49	441.01	409.85	124.40	0.00	90.21	0.00	0.00	0.00	326.10	1,634.35	214.61	2,175.06	2,175.06
Lee	340 & 343 (app478)	486.18	448.41	522.88	392.11	528.23	654.69	342.44	339.85	413.08	54.42	118.36	518.36	1,457.47	1,578.03	1,093.37	4,819.01	4,819.01
	342 & 341 (app480)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	APS/IMAC (app458)	1,553.67	1,979.50	6,613.64	2,565.40	3,712.31	2,438.76	5,083.59	6,891.56	4,024.64	952.96	1,097.56	1,609.11	10,146.81	8,716.47	15,999.79	38,522.60	38,522.60
	340 & 343 (app478)	800.41	1,335.15	857.29	107.36	458.33	488.06	69.43	219.29	0.00	125.87	50.65	2,822.85	1,053.75	288.72	4,341.84	4,341.84	
Lenoir	342 & 341 (app480)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	APS/IMAC (app458)	1,520.85	3,560.67	1,651.92	1,321.22	956.86	1,074.38	1,132.59	882.05	1,494.92	1,872.47	3,773.02	2,469.59	6,733.45	3,352.26	3,508.56	21,710.35	21,710.35
	340 & 343 (app478)	9,048.89	9,693.15	6,724.63	7,923.61	8,349.33	6,606.38	10,050.43	10,922.66	9,327.83	8,612.47	8,014.49	9,039.58	25,466.67	22,879.32	30,300.92	104,313.45	104,313.45
	342 & 341 (app480)	510.14	932.79	690.88	1,148.40	1,017.62	637.99	755.90	1,001.47	1,174.82	808.94	677.33	423.84	2,133.61	2,804.01	2,932.19	9,779.92	9,779.92
Macon	APS/IMAC (app458)	8,969.33	6,904.56	7,387.15	6,386.30	3,199.02	3,630.93	4,719.84	5,928.80	4,801.27	2,061.50	2,824.99	10,239.56	23,261.04	13,216.25	15,450.91	67,054.25	67,054.25
	340 & 343 (app478)	0.00	0.00	18.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	18.80	0.00	18.80	18.80	18.80
	342 & 341 (app480)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	APS/IMAC (app458)	2,167.15	1,986.74	1,506.16	1,392.16	1,419.38	1,774.51	683.23	339.75	2,408.67	3,158.48	1,788.26	2,321.82	5,660.05	4,586.05	3,431.65	20,946.11	20,946.11
Madison	340 & 343 (app478)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	342 & 341 (app480)	0.00	0.00	0.00	0.00	49.53	76.83	0.00	0.00	0.00	0.00	0.00	0.00	0.00	126.36	0.00	126.36	126.36
	APS/IMAC (app458)	1,353.57	533.65	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1,887.22	0.00	1,887.22	1,887.22	1,887.22
	340 & 343 (app478)	577.03	617.97	579.89	406.48	476.70	498.83	366.29	697.04	841.31	645.71	1,463.39	746.08	1,774.89	1,382.01	1,904.64	7,916.72	7,916.72
Martin	342 & 341 (app480)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	APS/IMAC (app458)	3,614.47	3,994.99	5,863.36	5,319.46	3,726.51	3,913.46	4,445.15	3,201.56	3,054.91	2,827.06	2,275.50	8,381.82	13,472.82	12,959.43	10,701.62	50,618.25	50,618.25
	340 & 343 (app478)	1,654.18	1,790.57	2,344.23	2,304.63	2,435.31	2,598.31	3,433.99	2,961.22	3,337.16	4,749.14	2,380.05	3,610.54	5,786.98	7,326.25	9,752.37	33,609.33	33,609.33
	342 & 341 (app480)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
McDowell	APS/IMAC (app458)	775.51	1,677.48	2,345.76	1,182.21	1,516.56	2,012.91	4,911.31	1,465.03	1,204.11	4,179.69	2,955.35	2,106.72	4,798.75	4,711.68	3,160.45	21,912.64	21,912.64
	340 & 343 (app478)	11,603.56	13,124.78	22,447.27	14,531.00	16,634.60	16,077.11	13,905.65	18,202.48	23,390.54	16,455.85	21,060.74	20,759.19	47,175.61	55,498.67	208,192.77	208,192.77	
	342 & 341 (app480)	966.68	962.36	2,676.51	831.81	855.81	515.95	454.58	366.95	279.44	145.80	344.49	689.73	4,595.57	2,203.57	1,100.97	9,080.13	9,080.13
	APS/IMAC (app458)	32,377.68	31,135.24	51,585.75	41,300.19	41,586.26	34,586.96	40,904.99	39,380.27	46,394.28	45,426.09	53,572.35	55,875.21	115,098.67	117,453.41	126,679.54	514,105.27	514,105.27
Mecklenburg	340 & 343 (app478)	0.00	0.00	58.51	0.00	0.00	0.00	0.00	0.00	184.06	407.68	169.95	551.61	58.51	184.06	1,671.81	1,671.81	1,671.81
	342 & 341 (app480)	419.86	446.20	414.63	468.89	574.99	496.34	835.00	792.22	1,852.58	670.34	510.07	933.06	1,280.69	1,540.22	3,478.80	8,414.18	8,414.18
	APS/IMAC (app458)	721.46	1,802.11	1,238.54	3,315.53	3,888.98	1,427.50	899.81	2,396.22	2,044.71	1,235.83	2,921.42	2,100.51	3,762.11	6,632.01	5,340.74	23,992.62	23,992.62
	340 & 343 (app478)	96.27	104.00	1.42	168.97	67.02	65.13	6.09	0.00	244.84	49.25	0.00	45.69	201.69	302.12	250.93	849.69	849.69
Montgomery	342 & 341 (app480)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	472.59	0.00	268.80	332.51	395.13	0.00	472.59	1,469.03	1,469.03	
	APS/IMAC (app458)	3,042.88	6,537.60	6,133.44	4,774.64	7,473.67	6,639.68	7,939.90	7,826.37	5,022.47	4,109.40	7,578.81	3,508.18	15,713.92	18,887.99	20,788.74	70,587.04	70,587.04
	340 & 343 (app478)	3,184.02	2,547.48	983.85	667.38	359.29	260.87	220.75	287.81	192.00	538.86	397.64	209.41	6,715.35	1,287.54	700.56	9,849.36	9,849.36
	342 & 341 (app480)	63.34	70.73	192.18	66.48	8.55	0.00	0.00	0.00	0.00	0.00	0.00	0.00	326.25	75.03	401.28	401.28	
Moore	APS/IMAC (app458)	3,562.76	3,596.06	4,581.96	3,702.43	589.27	3,885.74	4,287.04	2,954.62	608.16	1,071.78	5,978.76	3,538.96	11,740.78	8,177.44	7,849.82	38,357.54	38,357.54
	340 & 343 (app478)	187.53	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	187.53	0.00	0.00	187.53	187.53	
	342 & 341 (app480)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
	APS/IMAC (app458)	4,062.94	4,030.13	7,783.97	8,428.71	8,412.22	2,413.54	3,527.03	3,517.54	1,327.53	6,709.18	4,858.92	4,786.20	15,877.04	19,254.47	8,372.10	59,857.91	59,857.91
Nash	340 & 343 (app478)	7,284.16	10,002.54	3,989.00	6,283.97	5,915.10	5,012.98	6,113.20	8,420.22	4,679.17	4,924.94	4,396.95	3,759.33	21,275.70	17,212.05	19,212.59	70,781.56	70,781.56
	342 & 341 (app480)	0.00	0.00	8.50	0.00	0.00	178.79	610.86	353.81	176.75	159.64	153.24	62.84	0.00	187.29	1,141.42	1,744.43	1,744.43
	APS/IMAC (app458)	18,049.90	28,784.11	21,02														

